

## **Complaints Policy:**

Porter Finance Ltd (An Appointed Representative of EFT Finance Limited which is authorised and regulated by the Financial Conduct Authority, Registration 667290) aims to provide the best levels of customer care.

Should you experience any service or product that does not meet your satisfaction, or you require a copy of our formal complaints policy please contact us in the first instance at:

Email: [jacob@porterfinance.co.uk](mailto:jacob@porterfinance.co.uk)

Post: Office 10, Brooklyn House, Brook Street, Shepshed, Leicestershire, LE12 9RG

Phone: 01536 645 643