

25 September 2026

To the Universal DPI Safeguards Secretariat,

We recognise the potential of digital public infrastructure (DPI) to accelerate progress towards the Sustainable Development Goals, as affirmed in the Global Digital Compact adopted by UN Member States. We also recognise that DPI is dual-use. The systems that help governments deliver services faster and more fairly can also enable surveillance, exclusion and harm if they are poorly designed, governed or maintained.

We appreciate our role as stewards of a leading Digital Public Good used to orchestrate artificial intelligence and DPI building blocks; OpenFn facilitates integration and automation across the DPI ecosystem. When data moves between civil registries, social protection systems, payment platforms and health information systems, the way it moves decides who can see it, whether it is kept, and whether decisions about people can be traced and challenged. In many DPI stacks, custom integration code is one of the least visible and least accountable parts. We work to strengthen those system boundaries and support ecosystem administrators to manage their tech estate more responsibly.

We, Open Function Group, commit to adopting the Universal DPI Safeguards Framework in the design, development, and deployment of OpenFn, a verified Digital Public Good.

The Universal DPI Safeguards Framework was developed by the DPI Safeguards initiative, a global multi-stakeholder effort convened by the United Nations Office for Digital and Emerging Technologies (ODET) and the United Nations Development Programme (UNDP). Its 18 foundational and operational principles guide DPI to reduce risk to individuals and societies while building trust and inclusion. We have published a principle-by-principle assessment of how OpenFn supports the Framework (openfn.org). Our commitment covers three lifecycle stages: product design and development, co-implementation with governments, and ongoing operation.

As part of this commitment:

- 1. We will adopt the relevant Safeguards principles at the right lifecycle stages.** We will keep privacy and security by design as defaults: data minimisation, configurable data retention including zero-persistence, encryption in transit, protected credentials, role-based access and full audit trails. We will continue our annual independent security audits and monthly security reviews. Our public documentation already guides deploying institutions on configuring OpenFn securely; we will map it to the Framework's principles so it is easier to apply.
- 2. We will ensure multi-stakeholder engagement.** We will complete the current review of the OpenFn DPG's governance model and invite civil society, government users and implementing partners to contribute. We will support the institutions we work with to involve these groups during design and implementation, when choices about safety and inclusion are made.
- 3. We will build capacity and support redress.** Through co-implementation, government technical teams build and own their workflows. We will add DPI safeguards to our capacity strengthening for those teams. OpenFn's full audit trail capabilities will continue to give institutions the evidence they need to investigate, explain and correct individual cases through their own redress mechanisms.

4. **We will support ecosystem innovation.** OpenFn and its adaptor library will stay open and reusable across countries, built on open standards such as REST, JSON, FHIR, GovStack, and more. We will share what we learn with other DPGs, governments and the Action Tracker community.

Many safeguard decisions, including legal basis, choice of channels, eligibility rules and redress processes, rightly belong to the governments that own and operate DPI. Our role is to make the safeguarded choice the easy default, and to be open about where our responsibility ends.

We will publish a 12-month action plan alongside our existing publication on openfn.org before the end of 2026, and report progress through the Action Tracker. With this commitment, we nominate **Jack Hilton, Head of Growth & Social Impact**, as our focal point. We look forward to working with the Secretariat and to sharing our experience with other DPGs, countries and implementation partners.

Sincerely,



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Forbes 30 under 30, Social Impact
Senior Atlantic Fellow for Social and Economic Equity
Senior Advisor for GovStack's Architecture Committee
Harvard SECON Social Impact Award Winner
Pizzigati Prize for Software Development in the Public Interest Winner
Echoing Green Fellow
Rainer Arnhold Fellow
PopTech Fellow