

KITE SYSTEMS

Smart IT Solutions Designed
to Enhance SME, Events, Retail, and F&B Businesses

We are a Hong Kong-based international IT services enterprise that has been delivering cutting-edge solutions to a wide range of clients since 2008.

Owned and operated by a passionate team of tech professionals, our decades of specialist experience combined with an innovative entrepreneurial spirit, and a dedicated “always-on” attitude, will add a powerful competitive advantage to your business.



Our core areas of expertise:



IT Support for SMEs



Tech Solutions for Events



IT Solutions for Retail



IT Solutions for F&B

But it's the way we do what we do that makes us different.

We know that no two businesses are the same. That's why we work hard to understand **your** business. Then we create the tailor-made IT & Tech solutions your business needs.

We call it our Partnership Principle. Designed to enhance your Performance.

It's a proprietary approach that has seen Kite Systems deliver proven transformative benefits for all kinds of SMEs and Event businesses – with a 100% client-retention rate.



Our performance is dedicated to enhancing ***your*** performance.

We don't just save you time, resource and money.

- ✓ We are agile *and* responsive
- ✓ We deliver innovation *and* efficiency
- ✓ We manage implementation *and* effectiveness
- ✓ We have proven skills *and* experience
- ✓ We continually upgrade to keep your future-proof *and* secure
- ✓ We have an intuitive *and* user-friendly engagement process
- ✓ And we are competitively price

**Kite Systems is a total-peace-of-mind,
high-performance partner** – that enables you to focus
on what you do best.

IT Support for SMEs



Take advantage of our free onboarding audit!

We will analyse your current systems and infrastructure, and identify the key actions needed to enhance your operation. That way when you engage us, you only pay for the Specialist Services you need.





Our Specialist IT Support Services

We offer a diverse suite of IT support services and customised solutions – including full maintenance and monitoring.



WIFI

Design, installation and maintenance for

- Indoor
- Outdoor
- High Density



OFFICE INFRASTRUCTURE

- IT audits & evaluation
- File server and application server management
- Local and offsite backup configuration and monitoring



NETWORK DESIGN & SUPPORT

- Cabling, switches, routers and firewalls
- Remote working solutions



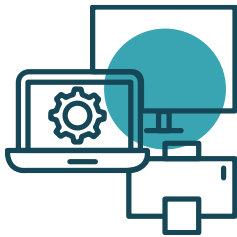
MESSAGING & EMAIL

- Microsoft 365 & Google Workspace admin
- On-premise email server management Mobility solutions



SYSTEMS ENGINEERING

- Infrastructure design and implementation
- Productivity
- System migrations
- Green computing



SOFTWARE & HARDWARE

- Microsoft Windows, Apple MacOS, and Ubuntu Linux
- Microsoft Azure Active Directory
- Desktops, laptops, printers etc
- CCTV
- Licensing and procurement
- Equipment disposal and recycling

All delivered at highly **COMPETITIVE RATES.**



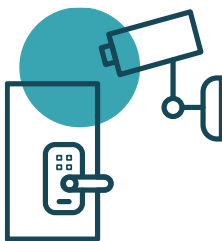
CLOUD FILE SHARING / SYNCING

- Microsoft 365, Teams, OneDrive, and SharePoint
- Google Drive
- Dropbox



SECURITY

- Audit and consulting
- Stress testing
- Firewalls
- Ransomware prevention
- Computer and email security training
- Secure hard-drive destruction for obsolete hardware



OFFICE FIT-OUT & REFURBISHMENT

- Telco and service provider liaison for optimal broadband solutions
- Relocation management of hardware, software and data
- Procurement and installation of hardware and systems incl:
 - Server racks
 - Cabling
 - CCTV
 - Door access control systems



TRAINING

- In-person and remote team training



USER FRIENDLY SUPPORT

- End user desktop support (Remote & Onsite)
- Help Desk
- Regular reporting

All delivered at highly **COMPETITIVE RATES.**

Tech Solutions for the Events Industry



We've delivered bespoke cutting-edge solutions for every genre of world-class event, festival, convention and conference.

So if you're looking for an experienced partner to enhance your attendee experience, look no further than Kite Systems.



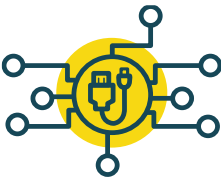


Our Specialist Events Industry Services



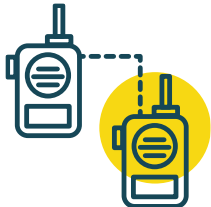
WIFI & TEMPORARY BROADBAND

- Design, installation and maintenance for
- Indoor
- Outdoor
- High Density



NETWORKING & CABLING

Full onsite infrastructure design and implementation



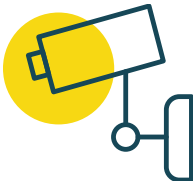
EQUIPMENT RENTAL

- 4G / 5G WIFI routers
- Firewall
- Network
- WIFI
- Point-to-point wireless radios
- Walkie-Talkies



POINT OF SALE SYSTEMS

Bespoke retail tech to ease transactions and increase onsite spending



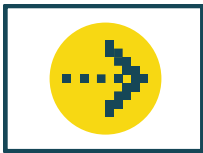
CCTV

- Strategic planning based on crowd flow intel for maximum safety control
- Recording and archiving for maximum pre-, during and post-event security



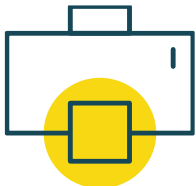
LIVESTREAMING

Streaming with multiple channel options including YouTube, Facebook, Instagram, and Twitch



DIGITAL SIGNAGE

- Wayfinding
- Display screens
- Live feed



ONSITE PRINTING

All delivered at highly **COMPETITIVE RATES.**



The Skills You Need For Event Success



TOTAL EVENT EXPERIENCE

We've worked with all genres of events over many years – so we know the challenges and solutions like the back of our hands!



SEAMLESS COLLABORATION

It takes many players to put on a successful event. We have long-standing working relationships with all types of event service provider – from stage build to electrical, from marketing to safety and everything in between.



PLANNING MAKES PERFECT

All network builds are thoroughly planned and documented – with detailed site and network diagrams to keep everyone on the same page.



ON-TIME PERFORMANCE

Deadlines guaranteed!



SAFETY FIRST

Our number one priority onsite is staff and attendee safety. We work to world-class standards in everything we do.

IT Solutions for Retail



We've partnered with a number of international brands to ensure their instore tech delivers to the high standards that 21st Century retailers and consumer's demand.

- **Equipment upgrades (sourcing and installation)**
- **Firewalls**
- **Network switches**
- **WIFI**
- **CCTV**
- **POS system calibration and testing**
- **Boxing and returning old equipment**



IT Solutions for F&B



IT Managed Services for the F&B Industry

Running a restaurant, café, or bar is challenging enough, your IT shouldn't be.

We help F&B businesses across Hong Kong stay connected, secure, and ensure their emails reach customers reliably.

- **Internet broadband**
- **WIFI setup & optimization:** fast, stable wireless for POS, staff, and guests.
- **CCTV & surveillance:** reliable monitoring for peace of mind.
- **Network cabling:** professional installation and maintenance.
- **Receipt printer integration:** smooth POS connectivity.





Keep Your F&B Operations Connected, Secure, & Emails Delivered

- ✓ **RELIABLE EMAIL THAT REACHES YOUR CUSTOMERS**
Fix email configuration issues so your messages land in customers' inboxes, not spam folders.
- ✓ **MIGRATE SMOOTHLY TO TRUSTED PLATFORMS**
like Microsoft 365 or Google Workspace.
- ✓ **FINE-TUNE EMAIL SECURITY AND DELIVERABILITY**
so confirmations, reservations, and marketing campaigns always get through.
- ✓ **IMPROVE MARKETING EMAIL PERFORMANCE**
from tools like Mailchimp and other newsletter services.!
- ✓ **STRENGTHN EMAIL SECURITY**
to reduce phishing, scams, and fake messages.
- ✓ **Keep your systems safe, your staff productive, and your brand reputation intact.**

Some of our Technology Partners



Microsoft



Google



VEEAM



vmware



ubuntu

LastPass



Let's Talk!

Give us a call and see
why businesses who choose Kite Systems
stay with Kite Systems ;)

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