

Private University in Pennsylvania

CHALLENGE

- Custodial services
- Restroom cleaning
- Window washing
- Hard surface floor care
- General maintenance
- Carpet care
- Event set up and clean up
- Athletic facilities cleaning
- Trash sorting for recycling
- Residence cleaning

SOLUTION

- ABM has met or exceeded all cleaning targets for the past three years and has a 90%+ success rate of meeting targets since 1991.
- Leveraging the information gathered from monthly performance reports allows ABM and the University's management to collaborate on improvement efforts and efficiencies.
- ABM conducted two-week intensive facility-specific orientation and training to teach management and service workers about how to achieve the increased productivity goals.

BENEFITS

- Due to budget cuts, the University's annual expenses needed to be lowered. As a solution, ABM further increased productivity levels and decreased staffing levels.
- The University's annual expenses decreased by \$100,000 as a result of ABM's cost-saving solutions in labor utilization and service worker productivity.

Through effective labor utilization and training, and reduced staffing levels, the University's annual expenses decreased by \$100,000.



ABM optimized labor to create savings for this university.
 Find out how we can make it possible for you by calling **866.624.1520** or visiting **ABM.com**.