

Enhancing Iron Mountain's Data Centre Resilience Through ISO-8 Certified Technical Cleaning Critical Solutions

Iron Mountain, a global leader in digital storage and information management services, and trusted by more than 225,000 organisations around the world, needed a permanent presence critical solutions team.



CHALLENGE

The client, given the scale of Iron Mountain's (IM) business operation, wanted to establish a reliable and strategically aligned facility partnership for the data centre site. Given the need to be audit-ready at all times, coupled a strong record of project work, ABM was tasked with cleaning IM's critical spaces and

In addition to essential technical cleaning, ABM needed to develop a permanent team that was able to align with the client's wider strategic goals, especially through routine reporting, to support IM's data centre facility expansion.

SOLUTION

Since the January 2025, ABM's Critical Solutions team quickly determined several key factors throughout the mobilisation process, such as service delivery, project work, and additional target KPIs. This was key in aligning the client's facility and wider business goals.

IM had always kept a permanent presence on its UK site as they wanted a team that could be relied upon to manage scheduling, achieving routine and ISO-certified cleans, and understand IM's wider strategic goals.

Having already identified ABM's project work and professionalism as significant advantages, the latter successfully built upon its experience to build a permanent presence team.

This service included technical data centre and general (e.g. window, office space, and waste) cleaning, in addition to project works, all of which was always carried out by a team of four on site.

The wider strategic goal for this new mobilisation was to achieve an ISO-8 certification within IM's data halls, which was achieved during a routine air particulate test.

BENEFITS

- Continual permanent presence: Iron Mountain's server rooms were staffed by ABM's team on a permanent basis, which helped to develop greater facility knowledge, long-term efficiencies, and a stronger partnership. As a result, both parties are discussing service expansion across other data centres.
- Routine reporting: The client has benefited from regular service reporting, performance reviews, and routine meetings with its assigned contract management team. As a result, Iron Mountain's data centres became audit-ready, through trend analysis, certification, and achieved KPI targets.
- Iso-8 certification: ABM has been success in delivering industry-standard ISO-accredited cleaning, which ensured critical compliance requirements were met, and server room performance was protected.

ABM's Data Centre team was successful in achieving an essential industry-standard critical cleaning, with an ISO-8 certification.

ABM helped Iron Mountain reach their data hall cleanliness targets
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