# NATIONALLINK CALIFORNIA PRIVACY NOTICE

NationalLink ("our," "us," or "we") respects and is committed to protecting your privacy. This California Privacy Notice explains how we collect, use, and disclose Personal Information, when and to whom we disclose such information, and the rights you, as a California resident ("Consumer"), have regarding your Personal Information ("California Privacy Rights"). "Personal Information" means information that identifies, relates to, describes, and is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. If NationalLink has collected, used, or disclosed your Personal Information in relation to a job application or employment, independent contractor, officer, owner, or director relationship with NationalLink, NationalLink's practices are discussed in our Notice at Collection for Prospective Employees available at *Prospective California Employees*.

## **Collection of categories of Personal Information**:

In the preceding 12 months, NationalLink has collected, and will continue to collect, the following categories of Personal Information from you:

- Identifiers such as name, address, telephone number, IP address, email address, account name, social security number, driver's license number, state identification card, financial information, date of birth, or other similar identifiers;
- Characteristics of protected classifications under California or Federal law;
- Commercial information, including records of personal property, products or services purchased, or other purchasing or consuming histories;
- Internet or other electronic network activity information including, but not limited to browsing history, search history, and information regarding a Consumer's interaction with an Internet website or advertisement;
- Geolocation data;
- Unique biometric data used to authenticate a specific individual such as a fingerprint, retina, or iris image;
- Professional or employment information;
- Education Information.

# This Personal Information is collected from the following sources:

- Information we receive from you on applications or other forms;
- Information we receive from third party advertising vendors, data analytics providers, internet service providers, and social networks;
- Information about your transactions with NationalLink, our affiliates, or others;
- Information from the use of our website and mobile applications;
- Information we receive from consumer reporting agencies and/or governmental entities, either directly from these entities or from internet service providers, data analytics providers, and social networks;
- Information we receive directly from you related to doing business with us.

## This Personal Information is collected for the following business purposes:

• To provide products and services to you or in connection with a transaction involving you;

- To advertise to you;
- To perform a contract between NationalLink and the Consumer;
- To improve our products and services;
- To comply with legal obligations;
- To detect and protect against fraudulent or illegal activity;
- To communicate with you about NationalLink or our affiliates;
- To maintain an account with NationalLink or our affiliates;
- To maintain the security of our systems, tools, accounts, and applications;
- To verify and authenticate identities and credentials;
- To provide support, personalize, and develop our websites, products, and services;
- To provide reviews and testimonials about our services, with your consent;
- As described to you when collecting your personal information or as otherwise permitted by the California Consumer Privacy Act.

## **Disclosures of Personal Information for a business purpose:**

In the preceding 12 months, NationalLink has disclosed, and will continue to disclose, the categories of Personal Information listed above for a business purpose. We may disclose Personal Information for a business purpose to the following categories of third parties:

- Our affiliates and other Fidelity National Financial, Inc. ("FNF") subsidiaries;
- Businesses in connection with the sale or other disposition of all or part of the NationalLink business and/or assets;
- Service Providers and non-affiliated third parties such as data analytics providers;
- Law enforcement or authorities in connection with an investigation, or in response to a subpoena or court order.

## Sale of Personal Information:

We may also provide your Personal Information to third parties, subject to your right to opt-out. In the preceding 12 months, as the terms are defined by the California Consumer Privacy Act (CCPA), as amended, NationalLink has "sold" the following categories of information:

• Internet or other electronic network activity information

NationalLink has "sold" the above categories of information collected from your activity on our websites to non-affiliated third parties such as internet service providers, data analytics providers, and social networks, to enable us to provide you with advertisements about our products and services on our websites and on third party websites. To opt-out of Personal Information "sales" visit *Privacy Inquiry Website*. NationalLink does not "sell" or "share" Sensitive Personal Information. Our Personal Information sales or sharing does not include information about individuals we know are under age 16.

## **<u>Retention Periods</u>**:

Due to the breadth and variety of data collected by NationalLink, it is not possible for us to provide you with a comprehensive list of timeframes during which we retain each category of Personal Information. NationalLink retains categories of information as reasonably necessary to satisfy the purpose for which we collect the information. This time period varies depending on the purpose for which we collected the information, the nature and frequency of our interactions and relationship with you, whether we have a legal basis to continue retaining the information, industry practices, the value and sensitivity of the information, and state and federal recordkeeping requirements.

## **Personal Information of minors:**

NationalLink does not knowingly collect the Personal Information of minors. NationalLink does not sell or share the information of consumers under 16 years of age.

## Sensitive Personal Information:

NationalLink does not use or disclose sensitive Personal Information for any purposes other than those specified in the California Consumer Privacy Act.

## **Right to know:**

Consumers have a right to know about Personal Information collected, used, disclosed, shared, or sold, including the categories of such Personal Information, as well as the purpose for such collection, use, disclosure, sharing, or selling, categories of third parties to whom Personal Information is disclosed, shared or sold, and the specific pieces of Personal Information collected about the consumer. Consumers have the right to request NationalLink disclose what Personal Information it collected, used, and disclosed in the past 12 months.

## **<u>Right to request deletion:</u>**

Consumers have a right to request the deletion of their personal information.

# Right to Correct:

Consumers have the right to correct inaccurate Personal Information.

## **<u>Right to non-discrimination:</u>**

Consumers have a right not to be discriminated against for exercising their consumer privacy rights. We will not discriminate against Consumers for exercising any of their California Privacy Rights.

## **Privacy Requests**

# To exercise any of your California Privacy Rights, or if acting an authorized agent on behalf of another individual, please visit <u>*California Privacy Request*</u>, call us Toll Free at 888-413-1748, or write to the address at the end of this notice.

Upon making a California Privacy Request, NationalLink will verify the consumer's identity by requiring an account, loan, escrow number, or other identifying information from the consumer.

The above-rights are subject to any applicable rights and obligations including both federal and California exemptions rendering NationalLink, or Personal Information collected by NationalLink, exempt from certain CCPA requirements.

A Consumer may use an Authorized Agent to submit any CCPA request. Authorized agents' requests will be processed like any other CCPA request, but NationalLink will also require the Consumer provide the agent written permission to make the request and verify his or her identity with NationalLink.

## California Privacy Notice – Effective Date:

This California Privacy Notice was last updated on April 25, 2025.

## **Contact for more information:**

For questions or concerns about NationalLink's California Privacy Notice and privacy practices, or to exercise any of your California Privacy Rights, please follow the link "*California Privacy*," call Toll Free 888-413-1748, or by mail to the below address.

We may use your Personal Information for our affiliates (companies owned by FNF) to directly market to you. If you do not want FNF affiliates or NationalLink to directly market to you, visit "*Privacy Inquiry Website*" or contact us by phone at (888) 714-2710, or by mail to:

NationalLink, LLC 1000 Commerce Drive, Suite 300 Pittsburgh, PA 15275 Attn: Privacy Officer