

YFMUSIC+

Terms and Conditions

Effective date: 9th August 2026

Welcome to YFMusic+. These Terms and Conditions (Terms) govern access to and use of yfmusicplus.com, YFMusic+ accounts, membership services, artist services, discovery features, The Stage, Boosts, YFM Points, Community Support, Missions, The Vault, partner offers, promotions and related services (together, the Platform).

The Platform is operated by YFM Plus Pty Ltd (ABN 34 671 082 947), a company registered in Western Australia (YFM+, we, us or our).

By accessing the Platform, creating an account, purchasing a subscription, submitting artist content or otherwise using the Services, you agree to these Terms. If you do not agree, do not use the Platform. Our Privacy Policy and any specific terms displayed for a plan, reward, mission, referral, promotion or artist opportunity also apply. If specific terms conflict with these Terms, the specific terms apply to that feature to the extent of the conflict.

1. Eligibility

You must be at least 18 years old and legally able to enter into a contract to create an account or use member or artist features. By using the Platform, you confirm that you meet these requirements.

The Platform may be accessed internationally, but particular plans, rewards, partner offers, promotions, delivery options and artist opportunities may be restricted by country or region. You are responsible for complying with laws that apply where you live.

2. Accounts and account security

- You must provide accurate, current and complete information and keep it updated.
- You may maintain only the accounts reasonably required for your genuine use of the Platform. You must not create duplicate or misleading accounts to obtain extra Boosts, Points, rewards, referrals, votes or promotional entries.
- You must keep your login credentials secure and must not sell, transfer, share or permit unauthorised use of your account.
- Tell us promptly at support@yfmplus.com if you believe your account has been accessed without permission.
- You are responsible for activity through your account except to the extent it results from our breach of law, negligence, or failure to take reasonable security steps.

Member and artist accounts may use different account systems. Holding one type of account does not automatically create or grant the entitlements of the other.

3. What YFMusic+ provides

YFMusic+ is an independent-music discovery, artist-support and member-rewards platform. Depending on eligibility and plan, users may discover artists, Boost performances, gift YFM Points as Community Support, complete Missions, build a Fan Rank, earn or redeem Points, use partner offers, access The Vault, enter promotions, submit music and participate in artist progression.

YFM+ is not a record label, artist manager, talent agent, financial product, bank, stored-value facility, charity or gambling service. Boosts, Points, rankings, progression and promotional opportunities do not give any user ownership or financial interest in an artist or in YFM+.

4. Member plans

Member plans at the effective date are summarised below. The current Plans page and the information shown at checkout state the final price, currency and inclusions for your purchase.

Plan	Monthly price*	Daily Boosts	Core V3 access
Basic+	Free	2	Standard Partner Store Point rate; selected digital rewards; basic Mystery Crates; no welcome or monthly bonus Points.
Plus	A\$7.99	5	2x Partner Store Points; 100 welcome Points; 50 monthly bonus Points; mid-level Mystery Crates; full Vault catalogue.
VIP	A\$18.99	10	5x Partner Store Points; 200 welcome Points; 100 monthly bonus Points; top-level Mystery Crates; full Vault catalogue; VIP-only giveaway opportunities.

**Prices shown are the planned AUD base prices at the effective date. The price and currency displayed at checkout before purchase will control.*

5. Paid subscriptions, billing and cancellation

- Plus and VIP subscriptions renew automatically each month until cancelled. Artist paid plans and add-ons also renew automatically at the billing interval shown at checkout.
- Before subscribing, you will be shown the applicable price, currency, billing interval and any taxes or charges. Payment is processed by a third-party payment provider.
- You authorise the applicable subscription fee to be charged at each renewal using your saved payment method. If a payment fails, we or our payment provider may retry it and may suspend paid features until payment succeeds.
- You may cancel through your account or by contacting support. Cancellation stops future renewal charges and takes effect at the end of the paid billing period unless law requires otherwise. A cancelled member plan will ordinarily revert to Basic+ at period end.

- We may change future subscription prices by giving reasonable advance notice, ordinarily at least 30 days. The new price will apply no earlier than your next renewal after the notice period. You may cancel before it takes effect.

6. Refunds and Australian Consumer Law

Except where required by law or expressly stated in an offer, subscription payments and completed redemptions are not refundable for change of mind, unused time, failure to use benefits, or cancellation part-way through a billing period.

Nothing in these Terms excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded under the Australian Consumer Law or other applicable law. If the Platform, a subscription or a reward does not meet a consumer guarantee, you may be entitled to a remedy such as re-supply, repair, replacement, refund, cancellation or compensation, depending on the circumstances.

Contact support@yfmplus.com to request a remedy. We may ask for information reasonably needed to assess the request.

7. YFM Points

7.1 Nature of Points

- YFM Points are promotional loyalty units issued and administered by YFM+. They are not money, legal tender, property, a deposit, a security, cryptocurrency or a stored-value product.
- Points have no cash value, cannot be withdrawn for cash, and cannot be sold, purchased, transferred, combined between accounts or exchanged outside the Platform unless we expressly permit it in writing.
- Points may only be used for eligible Platform features while the relevant account is open, eligible and in good standing.

7.2 Earning Points

Members may earn Points through eligible Partner Store purchases, Missions and Journeys, membership welcome and monthly bonuses, Mystery Crates, referrals, promotions and other activities stated on the Platform. Eligibility, amounts, multipliers, limits, verification periods and exclusions may vary by plan, partner, activity and country.

Welcome Points are ordinarily issued once per eligible person for the applicable paid-plan journey. Repeated cancellation, downgrade and re-subscription does not create a new entitlement unless an offer expressly says otherwise. Monthly bonus Points may require a successful paid renewal and an account in good standing.

Points from Partner Store purchases may remain pending until the retailer or affiliate network validates the transaction. Points may be declined or reversed if an order is cancelled, returned, refunded,

untracked, excluded by the partner, attributed to another channel, affected by an ad blocker or cookie setting, or found to be fraudulent or ineligible.

7.3 Corrections and changes

We may correct a Points balance where there is a duplicate credit, calculation error, reversed transaction, fraud or system fault. Where practical, we will explain a material correction and provide a way to query it. We will not reduce valid accrued Points merely because an earning rate changes.

We may change future earning rates, plan multipliers, activities or limits for legitimate operational, commercial or legal reasons. Material adverse changes to ongoing paid-plan benefits will be notified in advance where reasonably practical.

7.4 Account closure

If you voluntarily close your entire member account, unused Points will be forfeited after the closure is confirmed. If we discontinue the Points program or close an account other than for fraud, serious misuse or legal necessity, we will, where reasonably practical, provide notice and a reasonable opportunity to redeem valid Points, subject to availability and applicable law.

8. The Vault and reward redemptions

The Vault is the YFM+ Rewards Store. It uses fixed-Point redemptions. It is not an auction or bidding system.

- Basic+ members may redeem eligible digital rewards and Platform perks marked for their plan. Plus and VIP members may access the full available catalogue, including eligible digital rewards, music essentials, gift cards and studio gear. VIP members may also access separate VIP-only giveaway opportunities.
- A redemption requires sufficient available Points, the required plan, any stated location or delivery eligibility, and stock availability. Limited items are first come, first served.
- The displayed Point price, options, availability and restrictions apply when you confirm the redemption. Points are deducted when the redemption is successfully accepted.
- A reward is not reserved merely because it appears in a cart, browser window or pending screen.
- If we cannot fulfil an accepted redemption, we will restore the Points or, with your agreement, provide a reasonable substitute. This does not limit any rights you have under applicable law.
- Any delivery charge, tax, customs duty, import restriction or regional exclusion for which you are responsible will be disclosed before confirmation where reasonably practicable. You must provide a complete and accurate delivery address.
- Digital rewards, gift cards and third-party products may also be subject to the issuer's or supplier's terms, expiry dates, licence conditions and location rules disclosed before redemption or supplied with the reward.

Unless required by law, completed reward redemptions cannot be reversed for change of mind. Faulty, misdescribed, unsafe or otherwise non-compliant rewards will be handled in accordance with applicable consumer law.

9. Boosts

A Boost is a free Platform action that records support for a specific artist performance. At the effective date, daily member allowances are 2 for Basic+, 5 for Plus and 10 for VIP, with no more than one Boost per video per day. Current allowances and reset timing are shown on the Platform.

- Boosts may help performances move on The Stage and may contribute to Fan Rank or Mission progress, but they do not directly award Points unless a specific promotion expressly says otherwise.
- Guests may be permitted to Boost. Guest Boosts do not create an entitlement to Points, member rewards or recorded member progress.
- Rate limits, identity checks, device or browser identifiers, cookies and other reasonable anti-abuse controls may be used to enforce Boost rules.
- Automated, purchased, coordinated, duplicate, self-generated or otherwise manipulated Boosts may be removed. Associated rankings, progress, Points or rewards may be corrected after review.
- A Boost is an expression of Platform support only. It is not money, a vote in a regulated election, a promise of exposure, or a guarantee of ranking or selection.

10. Gifting Points and Community Support

Eligible members may gift the stated amount of YFM Points - currently 10, 25 or 50 Points per action - to increase an artist's Community Support and help that artist progress toward displayed milestones.

- A completed Gift permanently deducts the selected Points from the member's balance and cannot be reversed for change of mind.
- Gifted Points do not become cash, withdrawable funds, property or a transferable balance for the artist. A Gift is not a payment, tip, investment, charitable donation or tax-deductible contribution.
- Community Support is a Platform progress measure used for artist milestones and opportunities. It does not create a debt owed to the artist or guarantee a particular commercial result.
- We may reverse or correct a Gift affected by fraud, duplicate processing, technical error, an invalid Points balance or a serious breach of these Terms.

11. Fan Rank, Missions, Journeys and Mystery Crates

Member activity may contribute to Fan Rank titles, including Starter, Rising Supporter, Super Fan and YFM Elite, and to Missions or Journeys. Criteria, time windows, limits and rewards are those displayed for the relevant feature.

Mystery Crates may contain varied or randomly allocated Platform benefits or Points. The available crate level may depend on membership. Unless specific terms say otherwise, no additional payment is required to open an included crate, and receiving one outcome does not guarantee any future outcome.

We may correct progress affected by technical error or manipulation. We may change future challenges or rank criteria, but will not deliberately alter completed criteria after the fact to deny a benefit already validly earned.

12. Partner Stores and third-party offers

YFM+ may provide affiliate links, discount codes or offers from independent Partner Stores. If you use them, your purchase is made from the partner, not from YFM+, unless the Platform clearly says otherwise.

- The partner is responsible for its products, prices, stock, delivery, warranties, returns, refunds, customer service and transaction terms.
- YFM+ may receive a commission or other benefit from qualifying purchases made through partner links.
- Partner tracking can depend on cookies, browser settings, attribution windows, accepted payment, excluded products and the partner's validation. We do not guarantee that every attempted purchase will track or qualify for Points.
- You should raise product or purchase issues with the partner. We will provide reasonable assistance with a Points-tracking query but cannot control the partner's decision or fulfil its obligations.

13. Referrals

YFM+ may offer referral benefits to artists, members and invited users. At the effective date, an eligible invited user may be offered 50% off the first month of an eligible paid member plan, bonus sign-up Points, or the option to join Basic+. An eligible referring artist may receive 50 Gift Points after the invited person becomes a qualifying member and the referral is validated.

- Referral codes and links are for genuine invitations. They are not general promotional or discount codes unless we expressly state otherwise.
- The invitee must use the required link or code and meet the displayed eligibility conditions. Referrals may not be applied retrospectively.
- Self-referrals, duplicate accounts, misleading promotions, paid code distribution, spam and manufactured or fraudulent sign-ups are prohibited.

- We may withhold or reverse a referral benefit if eligibility is not met, a payment is refunded or reversed, or there is reasonable evidence of misuse. We may apply reasonable limits disclosed with the offer.

14. Artist applications and accounts

Artists may submit music for review and, if approved, receive an Artist Spotlight, profile, video listings, dashboard tools, The Stage participation and access to artist Missions or opportunities. Submission does not guarantee acceptance, publication, a response within a particular time, or continued placement.

If you apply or register for an artist, duo, band, group or other act, you confirm that you are at least 18 and have authority to act for that act and to agree to these Terms on its behalf.

At the effective date, Artist Free includes one active video slot. Additional video capacity may be available through the Add Video Slot plan at A\$2.99 per month or Artist Unlimited at A\$9.99 per month, subject to the final inclusions, price, currency and billing terms shown at checkout.

If an artist plan is cancelled or downgraded, paid features remain until the end of the paid period. Videos above the new plan limit may then be hidden. We will give the artist a reasonable opportunity to choose which eligible videos remain active; if no choice is made, we may select them using a reasonable method.

15. Artist content and permissions

15.1 Ownership

Artists retain ownership of their music, recordings, videos, images, names, logos, biographies and other submitted materials (Artist Content). Nothing in these Terms transfers ownership to YFM+.

15.2 Licence to YFM+

By submitting Artist Content or asking us to create or operate an artist profile, you grant YFM+ a non-exclusive, worldwide, royalty-free licence to host, reproduce, resize, crop, transcode, display, communicate, distribute and use that Artist Content as reasonably necessary to operate, improve and promote the Platform, the artist, the artist's content, YFM+ discovery features and an earned promotional campaign. This includes use on YFM+ websites, emails and owned social channels and by service providers acting for us.

This licence continues while the Artist Content is published and for a reasonable wind-down period after removal, including completed campaign records, backups and material we must retain by law. On request, we will stop new promotional use within a reasonable time, except where a specific campaign commitment or law requires otherwise.

15.3 Artist promises

- You have the rights and permissions needed to submit the Artist Content and grant the licence above.

- Artist Content and associated links do not knowingly infringe copyright, trade marks, privacy, publicity or other rights, and are not unlawful, defamatory, deceptive, hateful, exploitative or malicious.
- Any YouTube video submitted is lawfully available, public or embeddable, and may be displayed through YouTube's player subject to YouTube's terms. You are responsible for keeping the link available.
- You will promptly tell us if your authority changes, a rights dispute arises, or content must be corrected or removed.

We may request reasonable evidence of rights or authority and may decline, hide or remove content while a complaint is investigated.

16. Artist progression, milestones and promotional rewards

Artist progression may include the Soundcheck, Opening Act, Main Stage and Headliner tiers, followed by YFM+ Elite Artist status. Missions may be scaled using an artist's stated or reasonably verified social reach or follower count so that requirements are proportionate. The criteria shown when a Mission begins apply unless a correction is required for obvious error, fraud or legal compliance.

Community Support milestones may unlock artist-focused promotional rewards such as YFM+ features, social promotion, newsletter exposure, partner campaigns or breakout opportunities. Thresholds, inclusions, timing, eligibility checks, available territories and any artist actions required will be displayed with the milestone or reward.

Rankings, milestones and promotional rewards do not guarantee followers, engagement, sales, income, contracts, media coverage or career outcomes. Scheduling and placement may reasonably vary with campaign availability, content suitability and third-party platform rules.

If a specific reward expressly promises a guaranteed view target, the guarantee applies only to the stated campaign and is measured using the reporting supplied by the relevant platform or promotion partner. Invalid, artificial or non-qualifying traffic may be excluded. If the target is not reached within the stated campaign period, YFM+ will use reasonable additional promotion to deliver the remaining valid views. There is no cash alternative unless the specific reward terms state one.

17. Promotions and giveaways

Giveaways, competitions, promotional campaigns, limited releases and similar activities may have separate official rules. Those rules will state relevant eligibility, territories, opening and closing dates, entry method, judging or draw method, prizes, winner notification, response deadlines and fulfilment conditions.

A promotion may be limited to a particular membership, including VIP, where permitted by law. If a free alternative entry method or other condition is required by applicable law, it will be stated in the specific rules. Entry does not guarantee a prize. Prizes are not transferable or redeemable for cash unless the specific rules say otherwise.

18. Acceptable use

You must not:

- use bots, scripts, click farms, false identities, coordinated manipulation or other artificial means to generate Boosts, Points, Gifts, rankings, referrals, Mission progress, redemptions or entries;
- exploit bugs, bypass limits, interfere with the Platform, probe security, introduce malware, scrape restricted areas or access another person's account;
- harass, threaten, impersonate, defame or unlawfully discriminate against another person;
- submit unlawful, infringing, deceptive, obscene, exploitative or malicious content;
- resell access, Points, rewards, referrals, accounts or artist opportunities without our written permission; or
- use the Platform for spam, unauthorised commercial messages or any unlawful purpose.

19. Moderation, suspension and termination

We may investigate suspected misuse and take proportionate action, including withholding a transaction for review, removing invalid activity, hiding content, restricting a feature, suspending an account or terminating an account. Except where urgent action is reasonably required for security, fraud, safety, legal compliance or serious harm, we will ordinarily give notice of the concern and a reasonable opportunity to respond.

If an account is terminated for proven fraud, deliberate manipulation, serious infringement or another material breach, associated invalid Boosts, Points, Gifts, progress, referrals, redemptions or promotional eligibility may be cancelled. Valid paid access and consumer remedies remain subject to applicable law.

You may stop using the Platform at any time and may request account closure. Cancelling a paid subscription is not the same as closing the entire account. If you only cancel a member subscription, the account will ordinarily continue as Basic+ after the paid period ends.

You may contact support@yfmplus.com to request review of a moderation, suspension, balance or termination decision.

20. Intellectual property

Except for User Content and third-party materials, the Platform, YFM+ name and branding, software, designs, text, graphics, databases and other materials are owned by or licensed to YFM+ and are protected by intellectual property laws.

We grant you a limited, personal, non-exclusive, non-transferable and revocable right to use the Platform for its intended purpose while you comply with these Terms. You must not copy, modify, publish, sell, license, reverse engineer or commercially exploit Platform materials except as permitted by law or with our written permission.

If you believe content on the Platform infringes your rights, contact support@yfmplus.com with enough information to identify the work, the allegedly infringing material, your rights and your contact details.

21. Third-party services and links

The Platform depends on third-party services for hosting, video playback, authentication, payments, analytics, communications, affiliate tracking, fulfilment and social media. Those services may have their own terms and privacy practices.

We are not responsible for an independent third party's acts, omissions, content or service availability. However, this clause does not exclude any responsibility that YFM+ cannot lawfully exclude, including responsibility for providers acting on our behalf where the law makes us responsible.

22. Platform availability and changes

We aim to keep the Platform available and accurate but cannot promise uninterrupted or error-free operation. Maintenance, cyber incidents, network failure, provider outages and events outside reasonable control may cause delay or interruption.

We may add, remove or change features for legitimate operational, commercial, security or legal reasons. For a material adverse change to an ongoing paid subscription, we will give reasonable advance notice where practicable and allow cancellation before the change takes effect. We will not use a change to these Terms to remove rights that have already accrued or rights that cannot lawfully be excluded.

23. Disclaimers

To the extent permitted by law, discovery recommendations, rankings, artist data, partner information, Point estimates and promotional performance information are provided for general use and may change. YFM+ does not guarantee that any artist will be selected, ranked, promoted, signed, paid or commercially successful, or that a member will earn a particular number of Points or obtain a particular reward.

You are responsible for deciding whether a third-party product, offer, artist, video or opportunity is suitable for you. Nothing on the Platform is financial, legal, tax, investment, employment or professional advice.

24. Liability

Nothing in these Terms excludes, restricts or modifies liability, rights or remedies where doing so would be unlawful, including rights under the Australian Consumer Law.

To the extent permitted by law, YFM+ is not liable for indirect or consequential loss, loss of profit, revenue, opportunity, goodwill or data arising from use of the Platform, except to the extent such loss was reasonably foreseeable and caused by our negligence, wilful misconduct or breach of a non-excludable obligation.

To the extent a liability may lawfully be limited, our aggregate liability arising from the Platform is limited to the greater of A\$100 and the subscription fees you paid to YFM+ in the 12 months before the

event giving rise to the claim. This limitation does not apply to fraud, wilful misconduct, personal injury caused by negligence, infringement of another person's intellectual property by YFM+ materials, or any liability that cannot lawfully be limited.

25. Responsibility for claims arising from your conduct

You are responsible for reasonably foreseeable loss caused by your fraud, deliberate misuse, material breach of these Terms, or content that infringes another person's rights. If a third party makes a claim against YFM+ because of that conduct, you must reasonably cooperate with us. You will not be responsible to the extent the claim was caused by YFM+'s own act, omission, negligence or breach.

26. Privacy and communications

We handle personal information in accordance with our Privacy Policy, available at www.yfmusicplus.com/privacy-policy. The Privacy Policy explains what information we collect, how it is used and disclosed, how it is protected, and how to request access, correction or make a privacy complaint.

We may send service messages reasonably required to operate your account, subscription, Points, rewards, security, applications and transactions. Marketing communications are subject to your consent choices and applicable law, and will include an unsubscribe method where required.

27. Changes to these Terms

We may update these Terms to reflect changes to the Platform, law, security requirements or business operations. We will post the updated version with its effective date. If a change materially affects an ongoing paid subscription or materially reduces an existing right, we will provide reasonable advance notice where practicable. You may cancel before the change takes effect.

Changes required urgently by law, a regulator, security risk or abuse prevention may take effect sooner. Continued use after the effective date means the updated Terms apply, but this does not waive rights or remedies that arose before the change.

28. Complaints and disputes

Please contact support@yfmplus.com first with details of any complaint or dispute. We will try to investigate and respond within a reasonable time. You and YFM+ agree to make a genuine attempt to resolve the matter informally before starting court proceedings, except where urgent relief is needed or this would restrict a statutory right.

You may also have rights to contact the ACCC, Consumer Protection Western Australia, another consumer regulator, a privacy regulator or a dispute-resolution body relevant to your location.

29. Governing law

These Terms are governed by the laws of Western Australia and the Commonwealth of Australia. The courts of Western Australia and applicable federal courts have non-exclusive jurisdiction. If you live outside Western Australia, this clause does not remove any mandatory consumer protection that applies to you and cannot lawfully be excluded.

30. General terms

- If part of these Terms is invalid or unenforceable, it will be read down or severed to the minimum extent necessary, and the remainder will continue.
- A delay or failure to enforce a right is not a waiver of that right.
- You may not assign or transfer your account or rights under these Terms without our written consent. We may transfer these Terms as part of a genuine business restructure, sale or transfer of the Platform, provided this does not materially reduce your rights and we give notice where reasonably practicable.
- These Terms, the Privacy Policy and applicable specific feature terms form the agreement between you and YFM+ about the Platform.
- Headings are for convenience only. Words such as including do not limit the examples that follow.

31. Contact

YFM Plus Pty Ltd

ABN 34 671 082 947

Western Australia, Australia

Email: support@yfmusicplus.com

Website: www.yfmusicplus.com