



Dietary & Allergen Guide

CROSS CONTAMINATION

Please be aware that all our products are baked and prepared in our dedicated bakery, which also handles all the main allergens including **GLUTEN, EGG, MILK, NUTS, PEANUTS, SOYA** and **SULPHUR DIOXIDE**. Our online, bakery & restaurant products are all made, and/or handled, within the same kitchen facilities. Our team takes all necessary steps to minimise the risk of cross-contamination within our products, however, please be aware that it is possible due to our kitchen facilities being small and without 'exclusive' production areas for all our different recipes. Additionally, factors beyond our reasonable control may alter the formulations of the food we serve, or manufacturers may change their formulations without our knowledge.

At Love Lily we have very busy cake counters and levels of service. Our team takes all the necessary steps to reduce the risk of cross-contamination, however, there is always a risk that one of our products (which contains a main allergen ingredient (e.g. nuts) could have come into contact with another product. Please be advised that within our cake counters a cookie which contains NUTS, may sit directly next to a cookie which doesn't contain this allergen in its ingredients; therefore we cannot fully eliminate the cross-contamination risk.

We advise anyone with a very serious allergy to read our Dietary & Allergen Guide carefully before deciding whether to purchase. We also advise that when in store, customers with any concerns use their discretion in deciding whether the cross-contamination risk could be prohibitive for their individual needs.

ALCOHOL

We have a very limited number of products that contain alcohol. In which instance, ALCOHOL is marked on the product listing. Please refer to our Cross-Contamination section (above) for more details.

VEGETARIAN/VEGAN

Some of our products may not be suitable for vegetarians, due to the gelatine that has been used within the ingredients. In these instances, we will clearly label 'NOT SUITABLE FOR VEGETARIANS' within the product ingredients list. In order to make an informed decision, we have labelled where an animal based gelatine is used on our Dietary & Allergen Guide.

GLUTEN FREE/DAIRY FREE

As our dedicated bakery handles all major allergens including **GLUTEN, EGG, MILK, NUTS, PEANUTS, SOYA** and **SULPHUR DIOXIDE**, we do not produce Gluten Free & Vegan treats. We buy these in from an external supplier who is BRC Grade AA accredited.

If you have any questions, please ask to speak with a member of management

Any further questions or concerns, please don't hesitate to reach out to our team at head office who will be happy to offer further information.

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