

# Research Path Privacy Policy

## Website

This privacy policy applies to the Research Path Pty Ltd <https://www.researchpath.com.au/> (Website) and other information you voluntarily provided to Research Path when you make contact with us by phone or email.

If you are a study participant, please contact us for a copy of *Research Path Privacy Policy - Study Participants* [compliance@researchpath.com.au](mailto:compliance@researchpath.com.au).

## Topics

- [What data do we collect?](#)
  - [Automatically collected information](#)
  - [Contact details](#)
  - [Cookies](#)
- [How will we use your data?](#)
- [How do we store your data? \(third-party processing\)](#)
- [What are your data protection rights?](#)
- [What are cookies?](#)
- [Privacy policies of other websites](#)
- [Changes to our privacy policy](#)
- [How to contact us](#)

## What data do we collect?

### [Automatically collected information](#)

The following information is automatically collected about users accessing our website:

- IP address
- Session details (pages visited, time on each page, links clicked etc.)
- Browser type
- Operating system
- Referral website (where applicable)

### Contact details

Research Path stores the following data voluntarily shared with us by potential clients, partners or other interested parties who contact us via our Website, phone, or email:

- Your name
- Your contact information (email, phone, other)
- Your institution
- Any details related to your project or initiative you contacted us about

### Cookies

Research Path uses cookies on our Website for marketing purposes using Google Analytics.

## How will we use your data?

Research Path stores your data so that we can:

- Manage ongoing contact with you related to your enquiry
- Ensure our staff know who is the primary contact person that you are expecting to hear from so that contact isn't duplicated
- Keep track of potential projects and collaborations
- Store details related to how we make contact that provide context for the relationship
- Perform any other task related to managing customer relationships that may vary from time to time

## How do we store your data? (third-party processing)

Your contact details, if voluntarily provided to Research Path, are securely stored on a two-factor authenticated third party customer relationships management system (CRM). All access to the data is performed under strict controls requiring multi-factor authentication and role-based authorization limited to designated Research Path staff.

Information about your website use is stored on Google Analytics. No personally identifiable information is associated with browser records.

## What are your data protection rights?

Research Path would like to make sure you are fully aware of all of your data protection rights for all personal data controlled and processed by Research Path under this Policy. You are entitled to the following:

- **The right to access** - You have the right to request Research Path for copies of your personal data.
- **The right to rectification** - You have the right to request that Research Path correct any information you believe is inaccurate. You also have the right to request Research Path to complete information you believe is incomplete.
- **The right to erasure** - You have the right to request that Research Path erase your personal data, under certain conditions.
- **The right to restrict processing** - You have the right to request that Research Path restrict the processing of your personal data, under certain conditions.
- **The right to object to processing** - You have the right to object to Research Path's processing of your personal data, under certain conditions.

If you make a request, we have one month to respond to that request. If you would like to exercise any of these rights, please contact us at our email:

[compliance@researchpath.com.au](mailto:compliance@researchpath.com.au).

Please note that we may be required to retain some information when required by law, and when they form a part of audit logs and other automated system processes.

## What are cookies?

Cookies are text files placed on a user's computer to collect standard Internet log information and visitor behavior information. For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

## Privacy policies of other websites

At times Research Path website contains links to other websites. Our privacy policy applies only to our website and organisation, so if you click on a link to another website, you should read their privacy policy.

## Changes to our privacy policy

Research Path keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 15 August 2020.

## How to contact us

If you have any questions about Research Path's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us. Email us at: [compliance@researchpath.com.au](mailto:compliance@researchpath.com.au).

## How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Research Path has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office in your country/province.