

Privacy Policy – Website

About this Policy

This privacy policy applies to the Research Path Pty Ltd website <https://www.researchpath.com.au/> (the “Website”) and to other information you voluntarily provide to Research Path when you make contact with us by phone or email. Research Path Pty Ltd (ABN 62 124 637 163, “Research Path”, “we”, “us”, or “our”) is the data controller for personal data collected under this policy.

If you are a study participant, please refer to our separate *Privacy Policy – Study Participants*, available by contacting compliance@researchpath.com.au.

What data do we collect?

Automatically collected information

The following information may be automatically collected about visitors to our Website through standard web server logs:

- IP address
- pages requested, and the date and time of each request
- browser type
- operating system
- referring website (where applicable)

This information is collected for the purposes of maintaining website security and performance. We do not use it to identify you. However, an IP address can be personal data under the GDPR, so we treat these records as personal data.

Contact details

Research Path stores the following data voluntarily shared with us by potential clients, partners, or other interested parties who contact us via our Website contact form, phone, or email:

- your name
- your contact information (email, phone, other)
- your institution
- any details related to the project or initiative you contacted us about

Providing this information is voluntary. If you do not provide it, we may not be able to respond to your enquiry.

How will we use your data?

Research Path stores your data so that we can:

- manage ongoing contact with you related to your enquiry;
- ensure our staff know who is the primary contact person you are expecting to hear from, so that contact is not duplicated;

- keep track of potential projects and collaborations; and
- store details related to how we make contact that provide context for the relationship.

Research Path will not share your personal data with third parties for marketing purposes. Your data will not be used for automated decision-making or profiling.

Legal basis for processing

Research Path processes your personal data on the following legal bases under the GDPR and UK GDPR:

Contact details and enquiry information: Processing is necessary for the purposes of our legitimate interests (GDPR Article 6(1)(f)), specifically managing business enquiries and client relationships. You may object to this processing at any time (see your rights below).

Automatically collected website data: Processing is necessary for the purposes of our legitimate interests (GDPR Article 6(1)(f)), specifically maintaining website security and performance.

Under Australian law, the handling of personal information is governed by the Australian Privacy Principles in the Privacy Act 1988 (Cth).

How do we store your data?

Your contact details, if voluntarily provided to Research Path, are held in our business email and in Google Drive, both provided by Google Workspace. Enquiries sent through the Website contact form are also stored by our website hosting provider. Access to the data is limited to designated Research Path staff and requires multi-factor authentication.

Standard web server logs are maintained by our website hosting provider for security and performance purposes.

Research Path will retain your contact information for as long as it is necessary for the purpose for which it was collected, or until you request its deletion. We periodically review stored contact data and delete information that is no longer required.

Who do we share your data with?

We use the following service providers, who process your data on our behalf and only on our instructions:

- **Website hosting and contact form:** Webflow, Inc. (United States)
- **Business email and document storage:** Google Workspace, including Gmail and Google Drive (Google LLC, United States)

We do not otherwise disclose your personal data to third parties unless required by law.

International data transfers

Research Path is based in Australia, and our website hosting provider (Webflow) and our email and document storage provider (Google) are based in the United States. Your data may therefore be transferred to, and stored in, the United States and other countries where Google operates data centres.

Where your data is transferred from the European Economic Area or the United Kingdom to a country without an adequacy decision, we rely on Standard Contractual Clauses approved by the European Commission (and, for UK data, the UK International Data Transfer Agreement or Addendum) or, where the provider is certified, the EU-US Data Privacy Framework and its UK Extension.

What are your data protection rights?

Research Path would like to make sure you are fully aware of all of your data protection rights for the personal data we control under this policy. Depending on the law that applies to you, you are entitled to the following:

The right to access: You have the right to request copies of your personal data from Research Path.

The right to rectification: You have the right to request that Research Path correct any information you believe is inaccurate, and complete information you believe is incomplete.

The right to erasure: You have the right to request that Research Path erase your personal data, under certain conditions.

The right to restrict processing: You have the right to request that Research Path restrict the processing of your personal data, under certain conditions.

The right to object to processing: You have the right to object to Research Path's processing of your personal data. Where processing is based on legitimate interests, we will stop processing unless we can demonstrate compelling legitimate grounds.

The right to data portability: Where processing is based on your consent or on a contract with you, you have the right to request that Research Path transfer the data that we have collected to another organisation, or directly to you, in a structured, commonly used, and machine-readable format.

Under the Australian Privacy Principles, you may also request access to, and correction of, the personal information we hold about you.

We will respond to your request within one month. In complex cases, this period may be extended by a further two months, in which case we will tell you within the first month. If you would like to exercise any of these rights, please contact us at compliance@researchpath.com.au.

Please note that we may be required to retain some information where required by law, or where it forms part of audit logs and other automated system processes.

Cookies

Research Path does not use analytics, marketing, or tracking cookies on our Website. We do not use Google Analytics or any similar third-party tracking service.

Our Website may use strictly necessary cookies required for basic site functionality (such as session handling provided by our hosting platform). These cookies do not collect personal data and are exempt from consent requirements under the EU ePrivacy Directive.

Privacy policies of other websites

At times the Research Path Website contains links to other websites. Our privacy policy applies only to our Website and organisation, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Research Path keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated in October 2026.

Data Protection Officer

Research Path has appointed a Data Protection Officer (DPO), who you may contact with any questions or concerns about the processing of your personal data:

Data Protection Officer
Research Path Pty Ltd
Email: dpo@researchpath.com.au

EU and UK GDPR Representatives

As Research Path is established outside the European Economic Area and the United Kingdom, we have appointed the following representatives in accordance with GDPR Article 27 and UK GDPR Article 27 respectively:

EU GDPR Representative

Instant EU GDPR Representative Ltd

Adam Brogden
Email: contact@gdprlocal.com
Tel: +353 1 554 9700
Office 2, 12A Lower Main Street, Lucan, Co. Dublin, K78 X5P8, Ireland

UK GDPR Representative

GDPR Local Ltd

Adam Brogden
Email: contact@gdprlocal.com
Tel: +44 1772 217 800
1st Floor Front Suite, 27–29 North Street, Brighton, BN1 1EB, United Kingdom

How to contact us

If you have any questions about Research Path's privacy policy or the data we hold on you, would like to exercise one of your data protection rights, or would like to make a complaint, please contact us. We will acknowledge your complaint and respond within 30 days.

Email us at: compliance@researchpath.com.au

Research Path Pty Ltd
Room 5, 233 Barker St, Castlemaine Victoria 3450, Australia
ABN: 62 124 637 163

How to contact the appropriate authority

If you feel that Research Path has not addressed your concern in a satisfactory manner, you may contact the relevant supervisory authority:

- **Australia:** Office of the Australian Information Commissioner (OAIC), www.oaic.gov.au, phone 1300 363 992
- **European Union:** the data protection authority in the EU/EEA member state where you are located or where the alleged infringement occurred. A list of EU data protection authorities is available at edpb.europa.eu
- **United Kingdom:** Information Commissioner's Office (ICO), ico.org.uk
- **Other countries:** the data protection authority in your country

Document Control

Last Review Date	October 2026
Next Scheduled Review	October 2027
Document Owner	Technical Director (Adam Meehan)
Review Trigger Events	A change to the website platform, its cookies or any analytics; a change to the service providers that handle enquiry data; a change to applicable data protection legislation or regulator guidance; a change to the Data Protection Officer or the EU or UK representatives.