

# Research Path Privacy Policy — Website

This privacy policy applies to the Research Path Pty Ltd website <https://www.researchpath.com.au/> (the “Website”) and other information you voluntarily provide to Research Path when you make contact with us by phone or email. Research Path Pty Ltd (ABN 62 124 637 163) is the data controller for personal data collected under this policy.

If you are a study participant, please refer to our separate *Research Path Privacy Policy — Study Participants*, available by contacting [compliance@researchpath.com.au](mailto:compliance@researchpath.com.au).

## Topics

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## What data do we collect?

### Automatically collected information

The following information may be automatically collected about users accessing our Website through standard web server logs:

- IP address
- Session details (pages visited, time on each page, links clicked)
- Browser type
- Operating system
- Referral website (where applicable)

This information is collected for the purposes of maintaining website security and performance. No personally identifiable information is associated with these records.

## Contact details

Research Path stores the following data voluntarily shared with us by potential clients, partners, or other interested parties who contact us via our Website, phone, or email:

- Your name
- Your contact information (email, phone, other)
- Your institution
- Any details related to your project or initiative you contacted us about

## How will we use your data?

Research Path stores your data so that we can:

- Manage ongoing contact with you related to your enquiry
- Ensure our staff know who is the primary contact person you are expecting to hear from so that contact is not duplicated
- Keep track of potential projects and collaborations
- Store details related to how we make contact that provide context for the relationship

Research Path will not share your personal data with third parties for marketing purposes. Your data will not be used for automated decision-making or profiling.

## Legal basis for processing

Research Path processes your personal data on the following legal bases:

**Contact details and enquiry information:** Processing is necessary for the purposes of our legitimate interests (GDPR Article 6(1)(f)), specifically managing business enquiries and client relationships. You may object to this processing at any time (see your rights below).

**Automatically collected website data:** Processing is necessary for the purposes of our legitimate interests (GDPR Article 6(1)(f)), specifically maintaining website security and performance.

Under Australian law, the handling of personal information is governed by the Australian Privacy Principles in the Privacy Act 1988.

## How do we store your data?

Your contact details, if voluntarily provided to Research Path, are securely stored on a multi-factor authenticated third-party customer relationship management system (CRM). All access to the data is performed under strict controls requiring multi-factor authentication and role-based authorisation limited to designated Research Path staff.

Standard web server logs are maintained by our hosting provider for security and performance purposes. No personally identifiable information is associated with browser records beyond the automatically collected data described above.

Research Path will retain your contact information for as long as it is necessary for the purpose for which it was collected, or until you request its deletion. We will periodically review stored contact data and delete information that is no longer required.

## What are your data protection rights?

Research Path would like to make sure you are fully aware of all of your data protection rights for all personal data controlled and processed by Research Path under this policy. You are entitled to the following:

**The right to access** — You have the right to request Research Path for copies of your personal data.

**The right to rectification** — You have the right to request that Research Path correct any information you believe is inaccurate. You also have the right to request Research Path to complete information you believe is incomplete.

**The right to erasure** — You have the right to request that Research Path erase your personal data, under certain conditions.

**The right to restrict processing** — You have the right to request that Research Path restrict the processing of your personal data, under certain conditions.

**The right to object to processing** — You have the right to object to Research Path's processing of your personal data, under certain conditions. Where processing is based on legitimate interest, we will cease processing unless we can demonstrate compelling legitimate grounds.

**The right to data portability** — You have the right to request that Research Path transfer the data that we have collected to another organisation, or directly to you, in a structured, commonly used, and machine-readable format, under certain conditions.

If you make a request, we have one month to respond. If you would like to exercise any of these rights, please contact us at our email: [compliance@researchpath.com.au](mailto:compliance@researchpath.com.au).

Please note that we may be required to retain some information where required by law, or where it forms part of audit logs and other automated system processes.

## Cookies

Research Path does not use analytics, marketing, or tracking cookies on our Website. We do not use Google Analytics or any similar third-party tracking service.

Our Website may use strictly necessary cookies required for basic site functionality (such as session handling provided by our hosting platform). These cookies do not collect personal data and are exempt from consent requirements under the EU ePrivacy Directive.

## Privacy policies of other websites

At times the Research Path Website contains links to other websites. Our privacy policy applies only to our Website and organisation, so if you click on a link to another website, you should read their privacy policy.

## Changes to our privacy policy

Research Path keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated in February 2026.

## How to contact us

If you have any questions about Research Path's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [compliance@researchpath.com.au](mailto:compliance@researchpath.com.au)

Research Path Pty Ltd

Room 5, 233 Barker St, Castlemaine Victoria 3450, Australia

ABN: 62 124 637 163

## How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Research Path has not addressed your concern in a satisfactory manner, you may contact the relevant supervisory authority:

- Australia: Office of the Australian Information Commissioner (OAIC) — [www.oaic.gov.au](http://www.oaic.gov.au) — Phone: 1300 363 992
- European Union: The Data Protection Authority in the EU/EEA member state where you are located or where the alleged infringement occurred. A list of EU Data Protection Authorities is available at [edpb.europa.eu](http://edpb.europa.eu)
- United Kingdom: Information Commissioner's Office (ICO) — [ico.org.uk](http://ico.org.uk)