

URBI website Terms of Use

Version as of January 27, 2026

Access to and use of URBI Website Properties, comprised of content and services, in any manner, including merely browsing or accessing this URBI Website, constitutes Your acceptance and agreement to these Terms of Use. Please read these Terms of Use carefully and make sure You understand them before accepting them.

If You do not accept or do not wish to be bound by these Terms of Use, cease access and use of all URBI Website Properties immediately. You are only permitted to access and use URBI Website Properties upon acceptance of these Terms of Use.

These Terms of Use comprise a legal agreement between You and URBI. The terms and conditions provided herein govern Your access and use of URBI Website Properties whether used in connection with other products or services or independent of them. Additional terms and conditions may apply and will be presented to You when accessing certain Services. Use of other URBI products or services is subject to the appropriate written or click-through subscription agreement provided and is separate from these Terms of Use.

1. ACCEPTANCE OF TERMS OF USE

1.1 Acceptance

By accessing this URBI website, you agree to be bound by these URBI Website Terms of Use (“Terms of Use”) entered into between **You** and **URBI Gulf FZ-LLC (“URBI”)**, registered at: DMC-BLD05-DQ-F01-024, First Floor, DMC5, Dubai Media City, Dubai, UAE .

For the purposes of these Terms of Use, the term “Services” includes, without limitation: software; data, materials, information or content; images, photographs, animations, video, audio or music; text, scripts or code; updates, patches or technical support provided upon request; web services; communities, blogs, software or data provided as a service (SaaS/DaaS); publicly available APIs or libraries; documentation; and any other electronic resources or services made available on this URBI website, whether collectively or individually.

1.2 Modifications to the Website or the Terms of Use

URBI reserves the right, at any time and without prior notice, to modify the content, structure, or availability of the Services. Such modifications may be made at URBI’s discretion for any reason, including, without limitation, compliance with the laws of the United Arab Emirates, changes in URBI’s internal policies, technological developments, or other business or legal considerations.

URBI may also amend or update these Terms of Use and the URBI [Privacy Policy](#) from time to time, which may affect your rights in relation to the use of the Services. The current version of the Terms of Use and the [Privacy Policy](#) will be made available on the URBI website.

You acknowledge and agree that your continued access to or use of the Services after the publication of any updated version of the Terms of Use or [Privacy Policy](#) constitutes your acceptance of such changes.

You further acknowledge that it is your responsibility to review the most current version of the Terms of Use and [Privacy Policy](#). URBI is not required to provide individual notice of such updates.

2. OWNERSHIP, GRANT OF RIGHTS, AND USE RESTRICTIONS

2.1 Ownership

The Services made available through URBI website properties, and any content contained therein, are provided to you subject to these Terms of Use. Although certain Services may be freely accessible, they are not part of the public domain unless expressly stated otherwise.

URBI and its third-party providers retain full ownership of the Services and all related intellectual property rights. Such Services are protected under the laws of the United Arab Emirates and applicable international intellectual property laws, treaties, and conventions.

Nothing in these Terms of Use shall be construed as granting you any ownership rights, rights of redistribution, or rights to create derivative works from the Services, except as expressly permitted herein. All rights not expressly granted are reserved by URBI and its licensors in accordance with applicable copyright, intellectual property, and proprietary rights legislation.

2.2 Improper Use of the Services

Any rights not expressly granted under these Terms of Use or otherwise agreed in writing with URBI are strictly prohibited.

In particular, users shall not:

- a) access Services or resources that are not made available through the standard web interface or official URBI products;
- b) reverse engineer, decompile, attempt unauthorized access to, interfere with the operation of the Services, or circumvent any technical protection measures;
- c) use the Services in any manner that may harm the operations, security, infrastructure, data, or business reputation of URBI;
- d) alter, obscure, or remove any intellectual property notices or legal notices accompanying the Services;
- e) manually or automatically extract, collect, copy, or otherwise obtain information contained within the Services, including the use of the Services for training, developing, or operating artificial intelligence (AI) systems, machine learning algorithms, or large language models (LLMs);
- f) use the Services for any unlawful, improper, or unauthorized purposes, including but not limited to infringement of third-party rights, distribution of prohibited content, phishing, impersonation, data theft, system interference, or violations of applicable intellectual property, confidentiality, or data protection laws.

Any of the above actions, whether merely attempted or successfully carried out, shall constitute a material breach of these Terms of Use and may result in suspension or termination of access to the Services, as well as the application of other remedies available under the laws of the United Arab Emirates.

Если вы обнаружили нарушение указанных правил, пожалуйста, незамедлительно уведомите URBI, направив сообщение на электронный адрес: info@urbi.ae

2.3 Copyright and Intellectual Property Policy

URBI respects and enforces intellectual property rights in accordance with the laws of the United Arab Emirates and applicable international intellectual property frameworks. URBI will respond to substantiated notices alleging infringement of copyright or other proprietary rights by promptly reviewing such claims and, where appropriate, removing or restricting access to the relevant materials.

URBI reserves the right, where justified, to suspend or terminate access to Services for users who repeatedly infringe intellectual property rights.

Any enquiries relating to copyright or other intellectual property rights concerning uses of URBI materials or Services not expressly permitted under these Terms of Use may be submitted to URBI at: info@urbi.ae

This policy applies solely to content made available through URBI website properties, platforms, or Services and does not govern intellectual property rights arising under separate contractual agreements concluded with URBI.

2.4 Trademarks and Logos

“URBI”, “URBI Pro”, the URBI logo, and other marks used on URBI website properties are trademarks, service marks, or registered trademarks of URBI Gulf FZ-LLC.

Other names appearing on URBI website properties may be trademarks, service marks, or registered trademarks of their respective owners.

These trademarks, logos, and designations may be used only with the prior written authorization of URBI or as otherwise permitted by applicable law. Any unauthorized use shall be considered a material breach of these Terms of Use.

For permission to use URBI trademarks, logos, or to place links to URBI resources, please contact URBI at: info@urbi.ae

2.5 Use of Third-Party Data, Content, and Materials

URBI Services may incorporate data sets, content, imagery, software components, or materials provided by third parties. The use of such third-party materials may be subject to separate license terms, subscription conditions, attribution requirements, or usage restrictions established by the respective rights holders.

Users are solely responsible for complying with all applicable third-party licensing terms and any restrictions accompanying such data or materials, including those specified in metadata, documentation, or contractual notices.

URBI may update references to applicable third-party terms or usage limitations from time to time. It is the user’s responsibility to review such updates. If any third-party licensing terms become unacceptable, the user must discontinue the use of the relevant data, content, or Service.

Continued use of the Services shall be deemed acceptance of the applicable third-party terms and restrictions.

2.6 User-Provided Content and Content Sharing

Where URBI platforms, portals, APIs, or Services allow users to upload, publish, transmit, or otherwise share data, content, comments, materials, information, or imagery, the user grants URBI a non-exclusive, royalty-free, worldwide,

limited license to host, store, cache, reproduce, display, integrate, and technically distribute such content solely for the purpose of operating, maintaining, and providing the relevant Services.

This license does not transfer ownership of the content to URBI and is limited strictly to the technical operation of the Services.

Users further acknowledge that, where sharing features are enabled, other authorized users of URBI platforms may be able to access and use such content within the scope of the functionality provided.

The user represents and warrants that they possess all necessary rights, permissions, and lawful authority to upload, publish, transmit, or share such content, and that such content does not violate any applicable law, third-party rights, confidentiality obligations, intellectual property rights, or data protection requirements.

2.7 Attribution and Use of URBI Components, APIs, and Libraries

Unless otherwise governed by a separate written agreement with URBI, any use of URBI source code elements, scripts, APIs, software libraries, developer tools, or technical components in applications, integrations, or websites must include appropriate attribution to URBI in a manner sufficient to indicate URBI's ownership of such components.

Where required, users must ensure that references to URBI and applicable Terms of Use are maintained in documentation, code comments, or user-facing materials to prevent any misunderstanding regarding intellectual property ownership.

For clarification on proper attribution or permitted use of URBI technical components, users may contact: info@urbi.ae

2.8 No Automated Access, Scraping, or Improper Use of the Website

Users are strictly prohibited from performing any automated access to URBI website properties, including but not limited to:

- 2.8.1** the use of bots, scripts, crawlers, scrapers, parsers, or any automated tools to collect, copy, extract, monitor, or analyze information from the website;
- 2.8.2** conducting load testing, penetration testing, vulnerability scanning, or any activity aimed at assessing the stability, performance, or security of the website without URBI's prior written authorization;
- 2.8.3** using contact forms, registration forms, APIs, interactive elements, or any website functionality for spam, automated submissions, bulk requests, or malicious inquiries;
- 2.8.4** attempting to bypass technical restrictions, security controls, access management systems, or protective mechanisms of the website;
- 2.8.5** using the website in any manner that may create excessive load on URBI's infrastructure.

Any such actions shall constitute a material breach of these Terms of Use and may result in immediate restriction of access and legal action where applicable.

3. PRIVACY AND PERSONAL ACCOUNTS

3.1 URBI Privacy Policy

URBI may request certain information, configuration data, or personal data to provide access to specific Services,

platforms, APIs, or to deliver technical and customer support. URBI collects and processes such information in accordance with the applicable URBI [Privacy Policy](#). By using URBI Services, you consent to the processing of your data in accordance with that Policy.

When using URBI website properties, cookies, tracking technologies, analytical tools, and technical monitoring mechanisms may be used to ensure proper website functionality, analyze traffic, enhance security, and improve user experience. Such technologies are used in accordance with the URBI [Privacy Policy](#).

3.2 Passwords and Account Information

Access to certain URBI Services, platforms, APIs, and functionalities may require the creation and use of a personal user account. You are responsible for maintaining the confidentiality of your login credentials and are fully responsible for all activities conducted under your account, except where unauthorized access has occurred without your fault or negligence.

You agree to the following:

3.2.1 To provide truthful, accurate, and up-to-date information when registering for and using URBI Services;

3.2.2 Not to use false information, impersonate any person or entity, or misrepresent your affiliation with any person or entity. Violation of this requirement may result in immediate removal of your account and termination of access to the Services;

3.2.3 To use your account strictly on a personal basis. Sharing of accounts or credentials with other persons is strictly prohibited;

3.2.4 Not to disclose your login credentials or allow third parties to access your account;

3.2.5 To immediately notify URBI at info@urbi.ae / support@urbi.ae of any suspected unauthorized use of your account or security breach;

3.2.6 To log out of your account at the end of each session when using URBI Services;

3.2.7 Not to upload or transmit through URBI Services any information or content subject to special legal protection regimes, including but not limited to sensitive personal data, state or government-restricted information, export-controlled information, or any other categories of data regulated by applicable law.

URBI shall not be liable for any loss or damage arising from your failure to comply with these obligations.

3.3 Suspension and Termination of Account

URBI reserves the right to monitor the use of its Services and platforms. In the event of a breach of these Terms of Use, URBI may suspend or terminate your account, restrict access to Services, and take any other lawful measures deemed appropriate. Where an account is removed due to violation of these Terms, the creation of a new account may be restricted or prohibited.

4.1 Disclaimer of Warranties

Information, materials, demonstration elements, product descriptions, documentation, analytical materials, maps, visualizations, and other Services made available on URBI website properties are provided for informational and general reference purposes only.

Such materials are provided on an “as is” basis, without any express or implied warranties, including, but not limited to, warranties of merchantability, fitness for a particular purpose, or non-infringement.

URBI does not warrant that the materials and Services presented on its website properties will:

- 4.1.1** be available without interruption or technical disruption;
- 4.1.2** be fully accurate, up-to-date, or free from errors;
- 4.1.3** meet the specific requirements, objectives, or expectations of any user without additional configuration, integration, or contractual arrangements.

URBI is under no obligation to correct inaccuracies or inconsistencies in informational website content.

This clause shall **not** limit or exclude any obligations of URBI expressly set out in separate agreements, service contracts, license agreements, Statements of Work (SOW), Service Level Agreements (SLA), or other written arrangements concluded with clients or partners.

4.2 Limitation of Liability

URBI shall not be liable for any direct, indirect, incidental, special, or consequential damages arising from or related to a user’s decision to access, rely upon, or use any information, materials, or Services made available on URBI website properties.

Such limitations apply regardless of whether URBI has been advised of the possibility of such damages and shall apply to the fullest extent permitted by applicable law.

This limitation does not apply to obligations expressly agreed between URBI and its clients or partners under separate written agreements.

4.3 Links to Third-Party Websites

URBI website properties may contain links to websites, platforms, or resources operated by third parties. Such third-party resources are not under URBI’s control, and URBI is not responsible for the content, accuracy, availability, or services provided through such external websites.

The presence of such links does not imply endorsement, affiliation, or sponsorship by URBI, nor does it constitute any representation regarding the quality, legality, or reliability of third-party services.

Users access third-party resources at their own discretion and risk.

4.4 Content Provided Through the Website

URBI website properties may contain materials, descriptions, visualizations, demonstrations, data samples, or other content intended for informational and illustrative purposes.

URBI does not warrant the completeness, accuracy, or reliability of such materials and disclaims any responsibility for decisions made based on such content.

URBI is not responsible for:

4.4.1 any external links, references, or materials accessed through the website;

4.4.2 any delays, inaccuracies, or omissions in website content;

4.4.3 any information transmitted through website forms, communications, or interactive elements beyond what is governed by URBI's [Privacy Policy](#);

4.4.4 the confidentiality of information voluntarily submitted by users through publicly accessible website features.

4.5 Force Majeure

URBI shall not be liable for any delay, interruption, or failure in website availability caused by circumstances beyond URBI's reasonable control, including but not limited to telecommunications failures, power outages, actions of third parties, cyberattacks, natural disasters, acts of government authorities, or other force majeure events.

4.6 Reservation of Rights

URBI reserves the right, at its sole discretion and without prior notice, to modify, restrict, suspend, or discontinue access to any part of the website, materials, functionalities, or Services without incurring any liability to users.

5. TERM AND TERMINATION

5.1 Term

These Terms of Use apply from the moment of first access to URBI website properties and shall remain in effect until such access is discontinued or these Terms are terminated in accordance with this section.

Where a separate written agreement exists between the user and URBI (including, without limitation, license agreements, framework agreements, service agreements, Statements of Work (SOW), Service Level Agreements (SLA), project agreements, or other contractual documents), matters relating to term, suspension, access restrictions, and termination shall be governed by such agreement.

To the extent not regulated by such agreements, the provisions of this section shall apply.

5.2 Termination by the User

The user may terminate the application of these Terms of Use at any time by ceasing access to and use of URBI website properties.

Where the user is a party to a separate agreement with URBI, termination of the relationship shall be governed by the terms of that agreement.

5.3 Termination by URBI

URBI reserves the right to suspend or terminate access to its website properties, Services, or specific functionalities in the following cases:

- 5.3.1** breach of these Terms of Use by the user;
- 5.3.2** breach of any agreement concluded between the user and URBI relating to the use of URBI products, platforms, data, or services;
- 5.3.3** discontinuation, modification, or suspension of the relevant Services, platforms, or website functionalities;
- 5.3.4** use of the website properties or Services in a manner that may harm URBI, its reputation, technologies, data, infrastructure, or third parties;
- 5.3.5** provision of false information, violation of information security requirements, or attempts of unauthorized access;
- 5.3.6** requirements imposed by applicable laws of the United Arab Emirates, regulatory authorities, or government bodies.

5.4 Effects of Termination

Termination of access to URBI website properties shall not release the user from obligations which, by their nature, are intended to survive termination, including but not limited to:

- 5.4.1** confidentiality obligations;
- 5.4.2** use restrictions;
- 5.4.3** data protection requirements;
- 5.4.4** intellectual property provisions;
- 5.4.5** limitations of liability.

Such provisions shall continue to remain in force after termination.

6. COMPLIANCE WITH EXPORT CONTROL REQUIREMENTS

You shall not access, use, transfer, publish, export, re-export, or otherwise make available any Services, technologies, data, materials, or content available through URBI website properties in violation of the applicable export control and national security laws and regulations of the United Arab Emirates.

You agree to comply with all applicable export control, licensing, and regulatory requirements of the UAE and ensure that no URBI technologies, data, or services are made available, directly or indirectly, to any person, entity, or jurisdiction where such access or transfer would violate applicable laws.

You are solely responsible for obtaining any necessary approvals or permits required under UAE legislation in connection with your use, transfer, or access to URBI technologies or data.

If you become aware of any potential or actual violation of export control requirements in connection with URBI Services, you must promptly notify URBI by email at info@urbi.ae.

7. GENERAL PROVISIONS

7.1 No Implied Waiver

The failure of either party to enforce any provision of these Terms of Use shall not be construed as a waiver of such provision or of the right of that party to subsequently enforce that or any other provision.

7.2 Severability

If any provision of these Terms of Use is held to be unenforceable or invalid, such provision shall be modified only to the extent necessary to make it enforceable, while preserving the original intent and commercial purpose of these Terms.

7.3 Language

The English version of these Terms of Use shall prevail in the event of any interpretation issues. Any versions provided in other languages are for convenience only. In case of discrepancies, the English version shall govern.

7.4 Feedback

URBI shall be entitled to freely use, without limitation or compensation, any feedback, suggestions, comments, or recommendations provided by users regarding URBI's products, platforms, or Services.

7.5 Assignment

Users may not assign, transfer, or delegate any of their rights or obligations under these Terms of Use without the prior written consent of URBI. Any attempt to do so without such consent shall be null and void.

7.6 Independent Relationship

Nothing in these Terms of Use shall be construed as creating any partnership, joint venture, employment, or agency relationship between the user and URBI. Users have no authority to bind URBI or act on its behalf without prior written authorization.

7.7 Governing Law and Dispute Resolution

These Terms of Use shall be governed by and construed in accordance with the laws of the United Arab Emirates. The parties shall make good faith efforts to resolve any disputes through negotiation. Failing such resolution, disputes shall be subject to the exclusive jurisdiction of the competent courts of the UAE.

7.8 Equitable Relief

In the event of a breach of these Terms of Use, URBI shall be entitled to seek injunctive relief, specific performance, or other equitable remedies without the necessity of proving actual damages.

7.9 Application of Separate Agreements

These Terms of Use apply to all users of URBI website properties and Services unless otherwise expressly governed by a separate written agreement between the user and URBI.

Where such agreement exists (including license agreements, service agreements, framework agreements, data access agreements, API agreements, Statements of Work, or other contractual documents), the provisions of that agreement shall prevail to the extent they regulate the use of URBI products, Services, data, or technologies.



7.10 Entire Agreement

These Terms of Use constitute the entire agreement relating to the use of URBI website properties and Services and supersede any prior understandings or arrangements, except where otherwise provided in separate written agreements between the parties.