

## **Escalation matrix for Investor Grievance**

<b>Details of designation</b>	<b>Contact Person Name</b>	<b>Address where the physical address location</b>	<b>Contact No.</b>	<b>Email-ID</b>	<b>Working hours when complainant can call</b>
Customer Care	Mukesh Bellam	5 <sup>th</sup> Floor, Titanium Building, Jubilee Enclave, Madhapur, Hyderabad-500081	9985918232	mukesh@upwisery.com	Mon-Fri 09AM – 05 PM
Head of Customer Care	Suchitra K	5 <sup>th</sup> Floor, Titanium Building, Jubilee Enclave, Madhapur, Hyderabad-500081	7569643143	suchitra@upwisery.com	Mon-Fri 09AM – 05 PM
Compliance Officer	Badri Vishal Toshniwal	5 <sup>th</sup> Floor, Titanium Building, Jubilee Enclave, Madhapur, Hyderabad-500081	9703203930	vishal@upwisery.com	Mon-Fri 09AM – 05 PM
CEO	Prashant Joshi	5 <sup>th</sup> Floor, Titanium Building, Jubilee Enclave, Madhapur, Hyderabad-500081	9000018826	prashant.joshi@upwisery.com	Mon-Fri 09AM – 05 PM
Principal Officer	Naveen Kanth	5 <sup>th</sup> Floor, Titanium Building, Jubilee Enclave, Madhapur, Hyderabad-500081	9063155771	advisory@upwisery.com	Mon-Fri 09AM – 05 PM