

You've
got a text!

Islanders, you're invited to a

Lakeside Island

Move In!

Join us for an epic season of
laughs, comfort, and community!

Come ready to grab your key fob, meet the islanders,
and bring all the villa vibes- it's time to settle in and
make this place feel like home!



Your Villa Awaits

WE ARE APPROACHING MOVE-IN AND WE CAN'T WAIT TO WELCOME YOU TO YOUR NEW HOME!

IT IS CRUCIAL THAT YOU READ THE INFORMATION BELOW TO ENSURE A SMOOTH MOVE-IN PROCESS.

FOR YOUR EASE AND CONVENIENCE, WE ARE INTRODUCING A STAGGERED MOVE-IN PROCEDURE THAT WILL TAKE PLACE THROUGHOUT THE 21st OF AUGUST.

Move In Times by Building

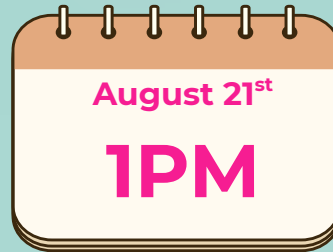
Buildings 1, 3, 5



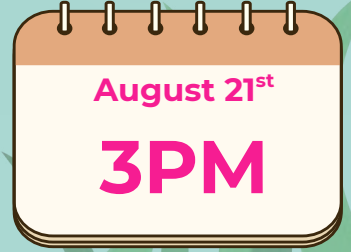
Buildings 2, 4, 6



Buildings 7, 9, 11



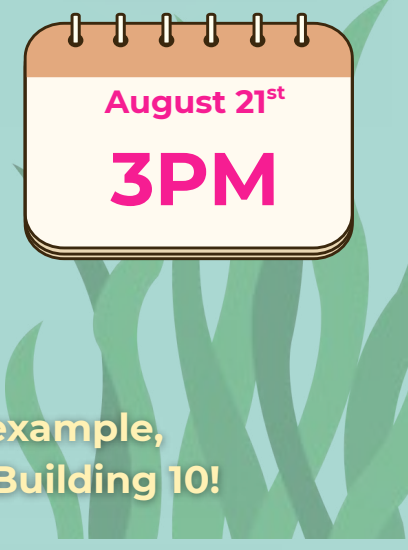
Buildings 8, 10



Q. What's my building number?

A. The first digit of your apartment number! For example, apartment 101 is located in Building 1, and 1001 is in Building 10!

PLEASE READ THROUGH THE ENTIRETY OF THIS GUIDE FOR FURTHER INSTRUCTIONS ON THE MOVE-IN PROCEDURE.



A New Bombshell Has Entered the Villa!

WE DO NOT HAVE RESERVED SPOTS FOR PARKING, BUT ASK THAT YOU PARK AS CLOSELY TO YOUR RESIDENT BUILDING/UNIT AS POSSIBLE TO ENSURE EVERYONE HAS AMPLE SPACE FOR AN EFFICIENT AND SEAMLESS MOVE-IN.

EXPRESS CHECK IN WILL BE LOCATED DIRECTLY OUTSIDE OF OUR CLUBHOUSE. IF YOU HAVE ANY OUTSTANDING MOVE-IN CHECKLIST ITEMS, YOU WILL BE DIRECTED TO CHECK IN INSIDE OUR OFFICE. SOMEONE FROM OUR TEAM WILL VERIFY YOUR ACCOUNT, CHECK YOUR ID, & HAND YOU YOUR MOVE-IN PACKET. YOU'RE ADVISED TO BRING YOUR OWN MOVE IN BINS AND CARTS.

THE SPOTLIGHT IS CALLING! TO HELP YOU CAPTURE A MOMENT TO REMEMBER, A ROAMING TEAM PHOTOGRAPHER WILL BE ON-SITE TO CAPTURE ALL THE EXCITEMENT AS OUR NEW ISLANDERS SETTLE INTO THEIR HOMES!

GET READY TO STRIKE A POSE - VILLA VIBES ONLY!

Friendly Reminders

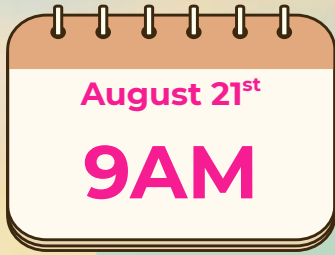
IF YOU CAN'T PICK UP YOUR KEY IN PERSON ON YOUR MOVE-IN DAY, CONTACT US NO LATER THAN AUGUST 14TH VIA EMAIL.

PLEASE REMEMBER TO BE MINDFUL AND COURTEOUS WHEN PARKING AND MANEUVERING THROUGHOUT THE PARKING LOT.

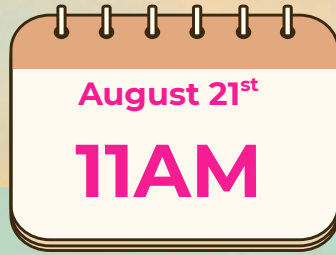
PEEP YOUR DESIGNATED MOVE-IN TIMES ON THE NEXT PAGE!

MOVE-IN SCHEDULE

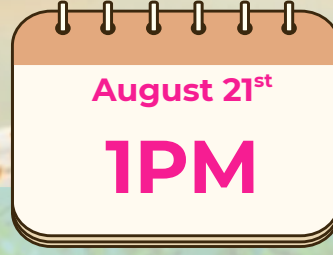
Buildings 1, 3, 5



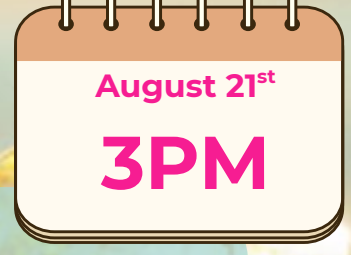
Buildings 2, 4, 6



Buildings 7, 9, 11



Buildings 8, 10



MOVE-IN TIMES ARE ASSIGNED BY BUILDING
NUMBER ON AUGUST 21ST:

BUILDINGS 1, 3, 5
9:00 AM - 11:00 AM

BUILDINGS 2, 4, 6
11:00 AM - 1:00 PM

BUILDINGS 7, 9, 11
1:00 PM - 3:00 PM

BUILDINGS 8, 10
3:00 PM - 5:00 PM

WE WILL NOT PERFORM CHECK-INS AFTER 5PM!

Q. What's my building number?

A. The first digit of your apartment number! For example, apartment 101 is located in Building 1.

Move-in Prep

MOVE IN CHECKLIST

- ☐ REVIEW YOUR ACCOUNT AUGUST 1ST & PAY YOUR UPDATED AUGUST BALANCE
- ☐ VERIFY ALL DOCS IN YOUR RESIDENT PORTAL ARE SIGNED
- ☐ ENSURE PET SCREENING ACCOUNT IS SET UP, AND ALL PETS HAVE BEEN APPROVED
- ☐ BRING A FORM OF GOVERNMENT-ISSUED PHOTO ID FOR VERIFICATION



Move In Day Unit Condition Form



FOLLOWING YOUR MOVE-IN, IT IS CRITICAL THAT YOU ASSESS ANY POSSIBLE ISSUES WITHIN YOUR APARTMENT.

YOU WILL RECEIVE A LINK TO TAKE PICTURES AND NOTE ALL DAMAGES. YOU WILL HAVE 72 HOURS AFTER YOUR MOVE IN DAY TO UPLOAD THE PICTURES VIA THE LINK.

FOR ANY MINOR ISSUES YOU NOTICE WITHIN THE UNIT, PLEASE SUBMIT A WORK ORDER THROUGH YOUR RESIDENT PORTAL. FOR ANY EMERGENT ISSUES, PLEASE CONTACT MANAGEMENT IMMEDIATELY.

WE DO NOT ANTICIPATE ANY PROBLEMS AND CANNOT WAIT FOR YOU TO SEE YOUR BEAUTIFUL HOME!

Renter's Insurance

AT LAKESIDE, WE REQUIRE ALL RESIDENTS TO MAINTAIN \$100,000 OF LIABILITY COVERAGE FOR THE DURATION OF YOUR STAY. YOU WILL NEED TO UPLOAD YOUR POLICY THROUGH STERN RISK PARTNERS TO VALIDATE THE POLICY. YOU WILL BE ABLE TO DO THIS THROUGH THE PROVIDED LINK.

**TO UPLOAD YOUR OWN RENTER'S INSURANCE, PLEASE USE THIS LINK HERE:
[HTTPS://WWW.HO4VERIFY.COM/RESIDENT_PORTAL/ASSET_LIVING](https://www.ho4verify.com/resident_portal/asset_living)**

INPUT FOR ADDITIONAL INTERESTED PARTY REQUIREMENT:

**LAKESIDE COMMONS
PO BOX 19319, ATLANTA, GA 31126
PROPERTY EMAIL: LAKESIDECOMMONS@ASSETLIVING.COM**

IF YOUR POLICY WAS NOT VALIDATED THROUGH US PRIOR TO THIS MOVE-IN GUIDE OR THE PROVIDED LINK, THEN YOU WILL AUTOMATICALLY BE ENROLLED IN OUR MITIGATED RISK PROGRAM FOR \$13.95/MO. THIS PROGRAM DOES NOT COVER PERSONAL BELONGINGS.

WHILE INSURANCE CAN BE ADDED AT ANY POINT THROUGHOUT THE YEAR, ONCE AN INSURANCE CHARGE IS APPLIED TO THE ACCOUNT FOR ANY GIVEN MONTH, IT CANNOT BE REMOVED. ONCE YOU VALIDATE YOUR INSURANCE, WE CAN ONLY ENSURE THAT YOU ARE NOT CHARGED IN FUTURE MONTHS.

WE HIGHLY RECOMMEND THAT YOU REACH OUT TO YOUR OWN PERSONAL INSURANCE PROVIDER AND CHECK OUT THEIR POLICY OPTIONS. IF YOUR GUARANTOR HAS HOMEOWNERS INSURANCE, MANY COMPANIES WILL ALLOW YOU TO ADD A RENTERS POLICY AT NO EXTRA COST. PERSONAL INSURANCE COMPANIES WILL ALSO PROVIDE A WIDER BREADTH OF POLICY OPTIONS INCLUDING, BUT NOT LIMITED TO, THEFT PROTECTION, PERSONAL PROPERTY, AND MEDICAL PAYMENTS. PLEASE CONTACT OUR OFFICE WITH ANY ADDITIONAL QUESTIONS.



RENTPLUS HAS ENTERED THE VILLA

"ITS GIVING...FINANCIALLY RESPONSIBLE ISLANDER"

WHAT IS RENTPLUS?

RENTPLUS IS AN OPTIONAL BUILT-IN SERVICE PROVIDED IN YOUR LEASE THAT HELPS REPORT YOUR ON-TIME PAYMENTS TO MAJOR CREDIT BUREAUS LIKE EQUIFAX, TRANSUNION, AND EXPERIAN — YOU CAN BUILD CREDIT JUST BY PAYING ON TIME!

YOU'RE AUTOMATICALLY ENROLLED

YOU'LL GET AN EMAIL FROM SUPPORT@RENTPLUS.COM WITHIN 3 BUSINESS DAYS OF MOVE-IN WITH ALL THE DETAILS. REFER TO YOUR LEASE FOR FURTHER INFORMATION ON RENTPLUS!

HOW MUCH?

THIS SERVICE IS \$8.95 PER PERSON, PER MONTH. IT WILL BE CHARGED WITH YOUR MONTHLY INSTALLMENT UNLESS CANCELED VIA RENTPLUS DIRECTLY. FEES ARE NON-REFUNDABLE, AND CANCELLATIONS MUST BE MADE AT LEAST 10 DAYS BEFORE THE END OF THE MONTH.

WANT TO OPT OUT?

YOU CAN OPT OUT OF RENTPLUS AT ANY POINT THROUGHOUT YOUR LEASE BUT YOU MUST CANCEL AT LEAST 10 DAYS BEFORE THE END OF THE MONTH TO ENSURE THERE ARE NO CHARGES IN THE FOLLOWING MONTH. IN ORDER TO OPT OUT, YOU WILL EMAIL SUPPORT@RENTPLUS.COM WITH NOTICE OF TERMINATION. IF YOU HAVE ANY ISSUES PLEASE CONTACT RENTPLUS DIRECTLY AT 855-388-5314

MORE INFO:

www.rentplus.com/faq

Terms of Use: rentplus.com/terms-of-use

Parking

**HERE AT LAKESIDE, WE OFFER GENERAL
PARKING FOR RESIDENTS TO PURCHASE.**

**SCAN BELOW TO COMPLETE THE
PARKING REQUEST FORM!**

GENERAL PARKING

\$20/mo



**PLEASE NOTE WE WILL NOT BE TOWING
FOR THE DURATION OF MOVE IN.**

**IF YOU HAVE ALREADY PURCHASED
PARKING, YOUR PASS WILL BE
PROVIDED IN THE MOVE-IN PACKET.**

What's Included in My Unit?

Category	All Units	Conditional Items
Kitchen Appliances	• Washer & Dryer • Microwave • Electric Range Cooktop & Oven • Dishwasher • Garbage Disposal • Refrigerator, Freezer	
Bedroom Furniture	• Full XL Size Bed • 2 x 2-Drawer Dresser • Desk + Desk Chair • Carpeted	
Living Room Furniture	• Sofa • Coffee Table • TV Stand • Island with Barstools	• End Chair (Select 4x4 and 6x6 floorplans) • Side table (Select 4x4 and 6x6 floorplans)
Other In-Unit Features	• Ethernet Port • Wood-Style Flooring (common areas) • Blinds on Every Window	
Community Amenities	• High-Speed Wireless Internet • 24-Hour Emergency Maintenance • Clubhouse with: ◦ 24/7 Fitness Center ◦ Upstairs Game Center ◦ Business Lounge ◦ Dog Park/Pond ◦ On-Site Trash Sites	

What to Bring?

COMMON AREA

TV, POTS & PANS, TOASTER, AIR FRYER, BLENDER, COFFEE MAKER, PLATES & BOWLS, GLASSES & MUGS, SILVERWARE & COOKING UTENSILS, MEASURING CUPS, BAKE WARE, CAN OPENER, PAPER TOWEL HOLDER & PAPER TOWELS, TRASH CAN & BAGS, DISH STRAINER, DISH RACK, DISH SOAP & DISHWASHER DETERGENT, CLOTHING DETERGENT & DRYER SHEETS, DRAWER LINER, ETC.

BEDROOM

TV, CLOTHING HANGERS, SURGE PROTECTORS, ROOM DÉCOR AND BEDDING FOR A FULL XL-SIZE BED, ETC.

BATHROOM

TOILETRIES: TOILET PAPER, SOAP, TOOTHPASTE, TOOTH BRUSH, HAIR PRODUCTS, SHAMPOO & CONDITIONER, HAIR DRYER, SHOWER CURTAIN, SHOWER LINER, SHOWER RINGS, BATH MATS, BATHROOM CLEANING SUPPLIES, PLUNGER & TOILET BRUSH, DRAWER LINER, ETC.

PERSONAL ITEMS

TOOL KIT, FIRST AID KIT, BATTERIES, IRON & IRONING BOARD, VACUUM/BROOM, CLEANING SUPPLIES, SHOE RACK & OFFICE SUPPLIES: STAPLER, HOLE PUNCH, TAPE, SCISSORS, GLUE, ETC.

Voted Off Items

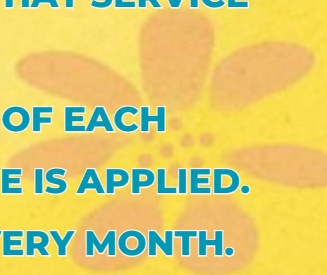
EXILED

LED LIGHT STRIPS, POWERFUL ADHESIVE HOOKS, GRILLS, FIREWORKS, AQUARIUMS OVER 30 GALLONS, MOUNTING PUTTY, **BAD VIBES**

THESE ITEMS CAN CAUSE DAMAGE TO THE APARTMENT AND THE PEOPLE IN IT!



How to Pay Online

1. **NAVIGATE TO OUR WEBSITE LAKESIDEOSWEGO.COM.**
 2. **CLICK ON THE REISDNETS TAB IN THE UPPER RIGHT CORNER AND SELECT "STUDENT". LOG IN USING THE EMAIL AND PASSWORD YOU SET UP FOR YOUR APPLICATION.**
 3. **ON YOUR HOME SCREEN, YOU WILL SEE THE OPTION TO MAKE A PAYMENT OR, YOU CAN CLICK ON THE PAYMENTS TAB ON THE BOTTOM TOOL BAR.**
 4. **FOR THE FIRST INSTALLMENT, PAYMENTS CAN BE MADE EITHER BY CREDIT CARD, MONEY GRAM, MONEY ORDER OR CASHIERS' CHECK. DIRECT DEPOSIT FROM YOUR BANK WILL BECOME AVAILABLE FOR ALL FOLLOWING INSTALLMENTS.**
 5. **DIRECT DEPOSIT PAYMENTS CAN BE SET UP ON A ONE-TIME OR REOCCURRING BASIS. LINKING THE PAYMENT TO A CHECKING OR SAVINGS ACCOUNT IS FREE OF CHARGE. IF YOU CHOOSE TO MAKE A PAYMENT WITH A CREDIT OR DEBIT CARD, PLEASE KNOW THAT SERVICE FEES APPLY AND MAY VARY BASED ON CARD TYPE.**
 6. **STARTING SEPTEMBER, PAYMENTS WILL BE DUE ON THE 1ST OF EACH MONTH. WE ALLOW A FIVE-DAY PERIOD BEFORE A LATE FEE IS APPLIED. A LATE FEE WILL APPLY AFTER MIDNIGHT ON THE 5TH OF EVERY MONTH.**
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- 



Additional Payment Notes

Certified Funds

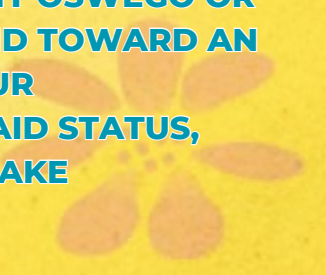
WE ACCEPT CASHIERS' CHECKS AND MONEY ORDERS IN THE OFFICE OR THROUGH THE MAIL. NO CASH PAYMENTS WILL BE ACCEPTED UNDER ANY CIRCUMSTANCE.

PLEASE ENSURE THAT YOUR NAME AND APARTMENT NUMBER ARE CLEARLY MARKED ON YOUR CASHIERS' CHECK/MONEY ORDER. IF YOU MAKE A PAYMENT VIA US MAIL, WE WILL CONSIDER THE PAYMENT RECEIVED BY THE DELIVERY DATE.

MANY RESIDENTS OPT TO TAKE ADVANTAGE OF THEIR BANKING INSTITUTION'S ONLINE BANKING SERVICES. PLEASE MAKE SURE THAT YOU SET YOUR PAYMENT DUE DATES ACCORDINGLY SO THAT WE RECEIVE THE CHECK ON TIME. ALSO, PLEASE REMEMBER TO NOTE YOUR NAME AND APARTMENT NUMBER ON THE PAYMENT.

Financial Aid

LAKESIDE APARTMENTS IS NOT DIRECTLY AFFILIATED WITH SUNY OSWEGO OR ANY ACADEMIC INSTITUTION. IF YOU PLAN TO USE FINANCIAL AID TOWARD AN INSTALLMENT PAYMENT, YOU MUST DO SO AFTER RECEIVING YOUR REIMBURSEMENT/REFUND CHECK. REGARDLESS OF FINANCIAL AID STATUS, YOUR PAYMENT MUST BE MADE TO US ON TIME - WE CANNOT MAKE EXCEPTIONS TO THIS.



REMEMBER IT IS YOUR RESPONSIBILITY TO ENSURE THAT PAYMENTS ARE RECEIVED ON TIME AND WITH PROPER DOCUMENTATION. IF A PAYMENT ARRIVES AND WE ARE UNABLE TO DETERMINE WHICH ACCOUNT THE PAYMENT SHOULD BE APPLIED TO, YOU WILL BE CHARGED THE APPROPRIATE LATE FEES UNTIL THE PAYMENT CAN BE ACCURATELY APPLIED.

RENTAL INSTALLMENT FAQs

Q: WHY AM I PAYING A FULL INSTALLMENT IN AUGUST, IF I'M MOVING IN ON THE 21ST?

A: AT LAKESIDE, WE USE AN INSTALLMENT PAYMENT STRUCTURE RATHER THAN A CONVENTIONAL MONTHLY RATE. WE HAVE MULTIPLE PRICING TIERS AND OFFER VARIOUS SPECIALS THROUGHOUT THE YEAR. RATHER THAN PERFORMING THE OPERATIONALLY HEAVY TASK OF PRORATING EACH INDIVIDUAL ACCOUNT, OUR COMPANY CALCULATES A DAILY RATE FOR EACH APARTMENT. FINDS THE TOTAL VALUE OF THE DAYS YOU ARE NOT IN THE APARTMENT IN AUGUST/JULY, AND SUBTRACTS THAT FROM THE TOTAL COST OF THE LEASE OVER THE FULL LEASE PERIOD. THAT NEW TOTAL COST IS THEN DIVIDED BY 12 TO CREATE 12 EQUAL INSTALLMENTS. THIS IS A VERY COMMON APPROACH WITHIN THE STUDENT HOUSING INDUSTRY AND THE ALTERNATIVE WOULD RESULT IN HIGHER MONTHLY RATES.

Q: WHERE IS THIS INFORMATION IN MY LEASE AGREEMENT?

A: YOUR MARKET MONTHLY INSTALLMENT IS LISTED ON THE FIRST PAGE OF YOUR LEASE AGREEMENT TITLED "GENERAL LEASE PROVISIONS". THIS ALSO OUTLINES YOUR CONTRACT AMOUNT AND INSTALLMENT BASED LEASING PLAN. IF YOU SIGNED DURING ONE OF OUR SPECIALS AND RECEIVED A RECURRING CONCESSION, YOU WILL SEE THIS REFLECTED ON THE "SUMMARY OF CHARGES" PAGE OF YOUR LEASE. INSTALLMENT, DUE DATES ARE LISTED ON PAGES 1 & 2, SECTION 4, TITLED "RENT AND CHARGES."

Q: WHEN IS MY MONTHLY INSTALLMENT DUE?

A: MONTHLY INSTALLMENTS ARE DUE ON THE FIRST OF EACH MONTH STARTING ON AUGUST 1, 2026 AND ENDING ON JULY 1, 2027. AS A COURTESY, WE WILL PROVIDE A GRACE PERIOD FOR ALL RESIDENTS. A LATE CHARGE OF UP TO 5% (CAPPED AT \$50) OF YOUR OPEN RATE BALANCE WILL BE CHARGED IF THE INSTALLMENT IS NOT PAID BY THE 5TH OF EACH MONTH.

Q: WILL I RECEIVE A BILL/REMINDER WHEN MY INSTALLMENT IS DUE?

A: WE WILL SEND TWO COURTESY REMINDER EMAILS EACH MONTH TO REMIND YOU ABOUT UPCOMING RENT PAYMENTS. IF YOU HAVE ANY QUESTIONS ABOUT YOUR BILL PLEASE STOP BY THE OFFICE AT YOUR EARLIEST CONVENIENCE.

LAKESIDE SERVICES FAQs

Q: HOW DO I SUBMIT A MAINTENANCE REQUEST?

A: ALL MAINTENANCE REQUESTS WILL NEED TO BE SUBMITTED THROUGH THE RESIDENT PORTAL. UNDER YOUR HOME PAGE YOU WILL SEE A REQUEST MAINTENANCE BUTTON UNDER THE QUICK LINKS SECTION. CLICK THIS AND FOLLOW THE PROMPTS.

Q: HOW DO UTILITIES WORK AT LAKESIDE?

A: ALL UTILITIES ARE INCLUDED IN RENT AT LAKESIDE COMMONS.

Q: WHAT IF THE 1ST OF THE MONTH FALLS ON A HOLIDAY OR THE OFFICE IS CLOSED?

A: YOU MUST STILL PAY YOUR INSTALLMENT IN FULL AND ON TIME REGARDLESS OF HOLIDAYS OR OFFICE CLOSURES. PLEASE MAKE ARRANGEMENTS TO PAY IN PERSON EARLY OR SUBMIT AN ONLINE PAYMENT IN THE EVENT OF ANY OFFICE CLOSURES.

Q: HOW DO I SET UP MY WIFI?

A: YOU WILL BE PROVIDED INSTRUCTIONS FOR SETTING UP WIFI IN YOUR MOVE IN PACKET. EACH UNIT WILL HAVE IT'S OWN INDIVIDUAL PASSWORD AND YOU WILL NEED TO SET UP A PERSONAL ACCOUNT. WE UTILIZE A THIRD-PARTY INTERNET PROVIDER (SINGLE DIGITS) FOR OUR WIFI MANAGEMENT AND ANY INQUIRIES WILL NEED TO GO THROUGH THEM AT 1-877-778-9283. WE ALSO PROVIDE A GENERAL FREE GUEST NETWORK THAT CAN BE USED BY FAMILY AND FRIENDS DURING MOVE-IN.

Q: WHAT IF I AM EXPERIENCING AN ISSUE AFTER THE OFFICE HAS CLOSED?

A: EVEN AFTER THE OFFICE HAS CLOSED, WE STILL OFFER EMERGENCY RESPONSE FOR MAINTENANCE AND SECURITY CONCERNS. PLEASE CALL OUR OFFICE PHONE NUMBER AND YOU WILL BE PRESENTED A SERIES OF OPTIONS THROUGH OUR AUTOMATED ANSWERING SERVICE WHICH CAN DIRECT YOU TO THE APPROPRIATE PARTY. OUR ON CALL MAINTENANCE AND SECURITY WILL RESPOND TO ANY ISSUES IN THE ORDER THEY ARE RECEIVED.

LOGISTICS FAQs

Q: HOW ARE ROOM ASSIGNMENTS MADE?

A: PLACEMENT IS DETERMINED ON A FIRST COME FIRST SERVE BASIS. WE PERFORM A RIGOROUS REVIEW OF ALL PLACEMENT PREFERENCES BASED ON YOUR ROOMMATE INTEREST QUESTIONNAIRE AND PRIORITIZE KEEPING ROOMMATE GROUPS TOGETHER. WHILE WE DO OUR BEST TO HONOR YOUR LISTED PREFERENCES, IT IS POSSIBLE YOU MAY NOT HAVE RECEIVED YOUR DESIRED BED SPACE OR FLOOR. WE UNDERSTAND MISTAKES CAN HAPPEN AND, IF YOU BELIEVE THAT YOU ARE IN THE INCORRECT FLOOR PLAN TYPE, PLEASE CONTACT OUR OFFICE DIRECTLY. IF YOUR ROOMMATE GROUP HAS AGREED ON A DIFFERENT BED SPACE ARRANGEMENT FROM WHAT IS INDICATED ON YOUR APPLICATION, PLEASE SEND US AN EMAIL WITH YOUR UPDATED PREFERENCE TO LAKESIDECOMMONS@ASSETLIVING.COM (ALL VILLA MEMBERS MUST BE CC'D IN THE EMAIL).

Q: YOU'VE GOT MAIL?

A: WE CAN'T WAIT FOR YOU TO FULLY DECK OUT YOUR VILLAS! PLEASE MAKE SURE TO INCLUDE YOUR NAME AND UNIT NUMBER ON ALL PACKAGE DELIVERIES/PAPER MAIL TO ENSURE SMOOTH PROCESSING. WE CANNOT RECEIVE PACKAGES PRIOR TO YOUR MOVE IN DAY. ANY PACKAGES THAT ARRIVE FOR INCOMING RESIDENTS PRIOR TO YOUR DESIGNATED MOVE IN DAY WILL BE RETURNED TO SENDER.

SAMPLE ADDRESS:

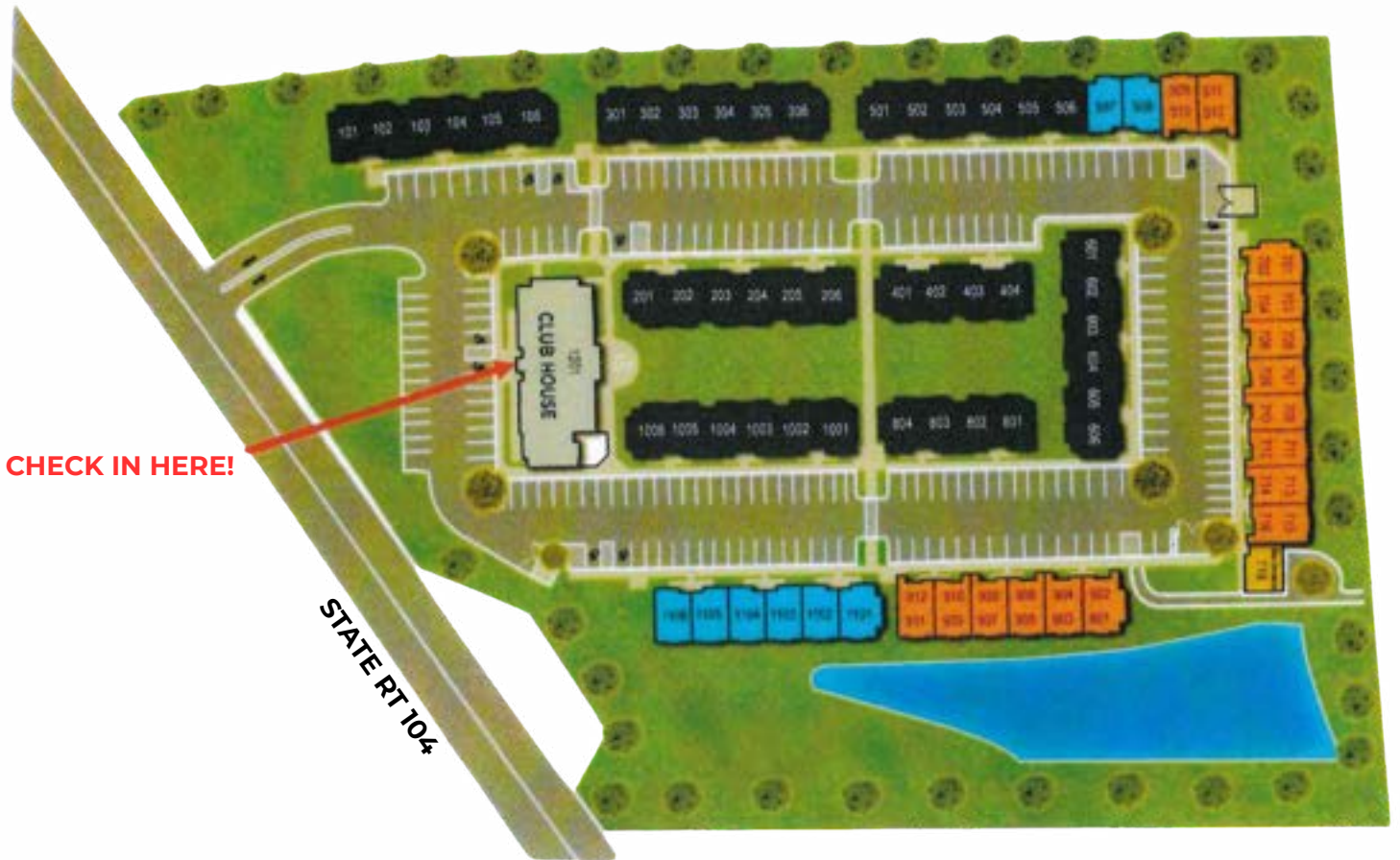
7112 State Route 104
Apt #101
Oswego, NY 13126

Q. HOW WILL I BE NOTIFIED WHEN MY PACKAGES ARE DELIVERED?

THERE ARE TWO WAYS YOU MIGHT BE NOTIFIED OF YOUR DELIVERED PACKAGE. ONCE YOU HAVE SET UP PARCEL PENDING, AND YOUR PACKAGE IS DELIVERED, YOU WILL RECEIVE AN AUTOMATED REMINDER AND CODE FOR PACKAGE PICKUP. IF WE HAVE RUN OUT OF ROOM IN THE PARCEL LOCKERS, THEN PACKAGES WILL BE PROCESSED THROUGH THE FRONT DESK. AN EMAIL OR TEXT WILL BE SENT NOTIFYING YOU OF THIS DELIVERY FROM OUR OFFICE.

MEET US BY THE FIRE PIT (THE FRONT DESK) FOR ANY OTHER QUESTIONS!

Property Map



Office Info

OFFICE HOURS

MONDAY-FRIDAY: 10AM-6PM

SATURDAYS: 12PM-5PM

SUNDAYS: CLOSED

COMMUNITY MANAGER ALEXIA PIETKIEL



ALEXIA.PIETKIEL@ASSETLIVING.COM

MAINTENANCE SUPERVISOR JOEL GOODWIN



PLEASE SUBMIT A WORK ORDER FOR
ANY MAINTENANCE INQUIRIES!

Important Chats

NEED HELP AFTER HOURS?

CALL OUR OFFICE AT (315) 947-0095
AND FOLLOW THE VOICEMAIL
PROMPTS TO LEAVE A MESSAGE.
PLEASE CONTACT THIS LINE AFTER
HOURS FOR MAINTENANCE
EMERGENCIES AND LOCKOUTS.

IF YOU ARE EXPERIENCING AN
EMERGENCY, PLEASE CALL 911.

DON'T MISS OUT ON FUN GIVEAWAYS AND PROPERTY UPDATES. FOLLOW US ON SOCIAL MEDIA!



@LAKESIDECOMMONSOSWEGO



LAKESIDE COMMONS



LAKESIDEOSWEGO.COM



LAKESIDECOMMONS@ASSETLIVING.COM

Resident Resources

RESIDENT PORTAL APP

[HTTPS://LAKESIDECOMMONSAPTS.RESIDENTPORTAL.COM/AUTH](https://lakesidecommonsapts.residentportal.com/auth)



THE RESIDENT PORTAL WEBSITE AND APP IS THE CENTER OF RESIDENT EXPERIENCE. ON THE PORTAL, YOU CAN:

- PAY RENT
- SUBMIT WORK ORDERS
- VIEW LEASE DOCUMENTS
- REQUEST A RENEWAL OR TRANSFER
- VIEW COMMUNITY EVENTS
- VIEW COMMUNITY ANNOUNCEMENTS
- AND MUCH MORE!

PLEASE MAKE SURE TO BOOKMARK OR, IDEALLY, DOWNLOAD THE RESIDENT PORTAL APP TODAY!

SUBMIT INSURANCE LINK

[HTTPS://WWW.HO4VERIFY.COM/RESIDENT_PORTAL/ASSET_LIVING](https://www.ho4verify.com/resident_portal/asset_living)

RENT PLUS SUPPORT

[HTTPS://WWW.RENTPLUS.COM/#RP-CONTACT](https://www.rentplus.com/#rp-contact)

SINGLE DIGITS (WIFI) SUPPORT

[HTTPS://WWW.SINGLEDIGITS.COM/SUPPORT](https://www.singledigits.com/support)

LUXER ONE (PACKAGE ROOM) SUPPORT

[HTTPS://WWW.LUXERONE.COM/SUPPORT/](https://www.luxerone.com/support/)

Challenge Week!

THE VILLA'S HEATING UP WITH DAILY EVENTS, PRIZES AND MORE!

SETTLE IN. SHOW UP. STAND OUT!

Coffee Bar & Breakfast Grab & Go

**LEASING OFFICE
AUGUST 24TH AT 10 AM**



STOP BY THE LEASING OFFICE ON YOUR WAY TO CLASS TO GRAB A COFFEE, ENERGY DRINK, OR BREAKFAST ON-THE-GO! OUR TEAM WILL BE THERE TO GREET AND GET TO KNOW YOU, HELP ANSWER ANY POST MOVE-IN QUESTIONS, AND SHARE SOME POSITIVE VIBES FOR YOUR 1ST DAY!

Key Chain DIY

**CLUBHOUSE LOUNGE (2ND FLOOR)
AUGUST 25TH AT 2 PM**



ADD SOME STYLE AND FLAIR & JOIN US IN THE LOUNGE TO CUSTOMIZE YOUR OWN KEY CHAIN! ALL CRAFT SUPPLIES ARE PROVIDED. GET CREATIVE — THIS IS YOUR VILLA ENTRANCE, AFTER ALL! WE'LL BE LAUNCHING A SOCIAL MEDIA COMPETITION FOR THE BEST KEY CHAIN, SO DON'T MISS OUT!

Grocery Bingo

**CLUBHOUSE LOUNGE (2ND FLOOR)
AUGUST 26TH AT 4 PM**



MEET US IN THE LOUNGE TO PICK UP YOUR BINGO CARD AND GRAB SOME COOL ITEMS TO LAUNCH YOUR SEMESTER. WE WILL PROVIDE LIGHT REFRESHMENTS AND A GAME OF FUN WITH A CHANCE TO WIN BUNDLES OF SNACKS, HOUSEHOLD PRODUCTS, AND MORE TO START UP YOUR APARTMENT!

Lawn Party & Grill Out

**CLUBHOUSE COURTYARD)
AUGUST 28TH AT 5 PM**



OUR BIGGEST SOCIAL EVENT OF THE WEEK! WE WILL PROVIDE FOOD, DRINKS, MUSIC, AND GOOD VIBES. PLAY SOME YARD GAMES, COOL OFF WITH SOME FROZEN TREATS, AND MUCH MORE. DON'T MISS OUT ON OUR RAFFLE WINNER ANNOUNCEMENT!

Local Spots

**WE KNOW YOU'LL HAVE TO LEAVE THE ISLAND OCCASIONALLY.
HERE ARE SOME SUPER CLOSE SPOTS IN OSWEGO TO ENJOY
WHEN YOU'RE NOT RELAXING WITH US!**

FOOD

Riverwalk Coffee Roasters - 161 W 1st St
Whacko Gringo - 107 W Bridge St
Kiyomi - 311 W Seneca St
The Rooftop Lounge Oswego - 189 W 1st St
Old City Hall Barbecue & Brewery - 159 Water St
Brunch and Munch - 43 W Bridge St
Dockside Bar & Grill - 24 E 1st St

SHOPPING

Walmart Supercenter - 341 NY 104
Price Chopper - 137 NY 104
T.J. Maxx - 137 NY 104
Green Planet Grocery - 250 W Seneca ST STE C
Ollie's Bargain Outlet - 293 NY 104
Thrifty Shopper - 57 E Bridge St

ENTERTAINMENT/RECREATION

Breitbeck Park - 91 Lakes St
New Core Pilates Club - 171 W 1st St
Oswego Speedway - 300 E Albany St
Oswego Country Market (through September 27th) - 3220 Grove Rd