

Phone answering script for after-hours care

Use the script below to add to your current after-hours phone message. Patients can access care immediately on nights and weekends by downloading the app or calling Galileo for more information. Galileo's patient navigator team provides 24/7 administrative support in English and Spanish and can help patients create an account and access care immediately.

Please note this is not a medical answering service and is not a replacement for your existing coverage plans or solutions.

Need care now? We've partnered with the Galileo app to provide you with virtual care on nights and weekends. Simply call (833) 888-6628 and a Galileo team member will walk you through using the app. To get started, download the Galileo app from the App Store or Google Play.