AlunoTec
Build Your Pergola

PERGO-M8 WARRANTY

Indication of warranty:

1. Man-made damage, improper use and force majeure are not covered by the following warranty.
2. From the first year to the third year, if there is a quality problem, the accessories will be replaced for free and the freight will be paid by AlunoTec.
3. After the warranty period, if there is a quality problem, the cost of accessories and the freight will be paid by customers.
4. Any questions about AlunoTec product during the use period , please feel free to contact us, we will try our best to help.

Information need to provide:

1. Please provide invoice number.
2. Please take pictures and videos of the defect accessories.

Alu Structure: 15 Years

AlunoTec warrants the aluminum structure for a period of 15 years from the delivered date.
For example: The aluminum extrusion parts got cracked and warped under normal usage, excluding force majeure factors.

AkzoNobel

Powder Coating: 8 Years

AlunoTec warrants the powder coat for a period of 8 years from the date of deliver.
For example: The aluminum powdercoated surface treatment got serious discoloration and peeling off.
Warm tips:
1. The profiles on the ground should not be dragged, and avoid collision with metal surfaces or other uneven walls.
2. After setting up the whole set pergola and test the pergola well, and then proceed to remove the surface film.

Motor & Remote Control: 3 Years

AlunoTec warrants the motor for a period of 3 years from date of delivery.
For example: The motor got short circuit.

Led Light: 3 Years

AlunoTec warrants against any defects in the LED lighting for a period of 3 years from date of delivery.
For example: The led light got short circuit.

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