### **Our Dental Team**

#### **Principal**

Dr Jusin Evans MScD University of Wales 1997, MOrth Royal College of Surgeons of Edinburgh 1996, FDS Royal College of Surgeons of Edinburgh & BDS University of Wales 1990-GDC 65108

### **Dentists**

Dr Rosie Khera - BDS Cardiff University 2014- gdc255742

Dr Lyndon Meehan - BDS Cardiff University 2005-85984

Dr Sara Hughes - BDS Cardiff 2011 -GDC-210746

Dr Clare Evans - FDS Royal College of Physicians & Surgeons of Glasgow 1999 - GDC-72236

Dr Andrew Matthews- BDS Cardiff University 1990 GDC- 65114

Dr Sarah Cuffin - BDS Lond 1990 - LDS Royal College of Surgeons of England 1990 GDC 65690

Hygienist: Charlotte Nicol- BSc Oral Health Science University of Edinburgh 2020- GDC 289795

#### **Dental Nurses:**

Sadie James- GDC 265706 Nerys Beames- GDC 256360 Sian Connor- GDC 116646 Lois Hey- GDC 271472

Receptionist: Susie Lord- GDC 179671

Practice Manager- Megan Barnes -GDC 246986 (currently on maternity leave)

Interim Practice Manager- Sarah Smith- GDC 147855

## **Access and Facilities**

There is on a free car park nearby the practice for patients to use, all surgeries are ground floor level and accessible for wheelchair users, if you have any concerns about accessing our services, telephone or email for advice. We have toilets adapted for use by disabled people.

## **Directions**

The Practice is located near a main bus route. Please ask reception for a map or view directions on our website <a href="https://www.cowbridgedentalspecialists.co.uk/">https://www.cowbridgedentalspecialists.co.uk/</a>

CCTV is installed at our practice for Staff, Patients, and security.

Cowbridge Dental Specialists are the data controllers in accordance with Data protection legislation.



Cowbridge Dental Specialists 81 High Street Cowbridge CF71 7AF 01446 372036

E: reception@cowbridgedentalspecialists.co.uk

www: https://www.cowbridgedentalspecialists.co.uk/

### **Welcome**

Cowbridge Dental Specialists is a specialists practice that stands out by offering a comprehensive range of dental services for you and your family. Our commitment to excellence ensures that we strive for the highest standards in all our procedures. From Endodontics, Hygiene and preventive advice by our dedicated hygienist, Orthodontic & Paediatric dentistry.

## **New Private Patients**

At Cowbridge Dental Specialists, we make dental care convenient. We cater to both adults and children on private basis. NHS Orthodontic treatment is via referral from a General Dental Practice. Our fees are available at our reception and on our website <a href="https://www.cowbridgedentalspecialists.co.uk/">https://www.cowbridgedentalspecialists.co.uk/</a> To book a new patient appointment at our practice, reach out to our reception team, who will be more than happy to schedule a new private patient consultation.

# **Our Opening Hours**

Monday 9am –5pm

Tuesday 9am – 5pm

Wednesday 9am – 5pm

Thursday 9 am - 5pm

Friday 9am – 2pm

We close for lunch between 13.00pm - 13.30pm - Mondays- Thursdays

## **Appointments**

Please telephone reception on 01446 372036 or reception@cowbridgedentalists.co.uk

If you cannot keep an appointment, please give us at least 24 hours' notice. Please note that a charge will be made if you miss an appointment without prior notice.

## **Emergency and Out-of-hours Care**

If you have a dental emergency, telephone reception, where possible, during opening hours. You will then be given an appointment at a time appropriate to your needs. If you require emergency care, you will be seen the same day. If you require urgent care, you will be advised to help manage the symptoms and be seen within 24 hours. If you have a dental emergency when the practice is not open, telephone reception & a recorded message will give details of our 'out-of-hours' service.

## **Charges**

Private consultation starts from (see fees below), all private patients will be sent an email outlining the cost of treatment/treatments.

On booking your first appointment, you will be asked to pay a small deposit, this is to secure the booking.

**Charges for private consultations** 

- Private Adult Orthodontic consultation £125.00
- Private Child Orthodontic consultation £100
- Private Paediatric consultation from £100.00
- Private Endodontic consultation £125.00
- Private Facial Aesthetic consultation £40.00
- Hygienist £75.00

Payment methods: We accept cash or debit/credit cards.

NHS Replacement retainers-£78.00

### **Practice Policies**

The Practice has policies to ensure we provide our patients the best possible care. All patient information is processed per the Data Protection Act 2018 and UK GDPR and treated with the strictest confidence.

# **Zero Tolerance**

If any patient is abusive or violent towards any staff member or other persons on the premises, the practice retains the right to remove the patient from its list.

### **Feedback**

We welcome patient feedback; please use the practice contact details in this leaflet to express your views in person, by e-mail, or through our website. We hope you are happy with our service; however, if you have a complaint, don't hesitate to contact our reception team, who will inform you of our complaint procedure.