

PARTICIPANT RIGHTS & RESPONSIBILITIES

All participants have the right:

- to use our services without discrimination
- to be safe and to be treated with dignity and respect
- to be treated objectively and professionally
- to participate in the development of program goals and plans
- to be served in confidence, except in situations involving criminal activity
- to have access to a formal grievance process

All participants are responsible for:

- following our policies, procedures and instructions
- respecting the property of others
- being alcohol and drug free while on Campus property
- treating others with dignity and respect, and behaving in a way that is free from violence, threats and intimidation

Through the power of **spirituality** and the practice of **love**, we provide **hospitality** with a **respect** that offers *hope* in a **community** of **non-violence**.

ARE YOU IN NEED OF MENTAL HEALTH OR TREATMENT RESOURCES?

See a staff member to get connected

Notes:



SIGN UP FOR EXTREME WEATHER ALERTS

Receive updates from Metro about city wide shelter openings, locations and transportation

**Text "OHSALERT" to
888-777**

WELCOME TO



OPERATING HOURS:

Summer (April - October):
Monday - Friday 6am - 2pm
Wednesday 6am - 1pm

Winter (November - March):
Monday - Friday 6am - 4pm
Saturday/Sunday 6am - 8am

Orientation at 8:15am Monday - Friday



Room In The Inn
705 Drexel Street
Nashville, TN 37203
615.251.9791

SUPPORT SERVICES

The Support Desk is where you can access information and basic resources. It is open from **7-11am and 1-2pm Monday-Friday**. See below for a list of services available.

SHOWERS	Available 6am-10am Monday-Friday , basic toiletries available
STORAGE	Important document and medicine storage is available at the Support Desk upon request
MAIL	Use our address as your own: 705 Drexel Street Nashville, TN 37203 Check mail in person Monday-Friday 7-11am & 1pm to close
LUNCH	Served in our dining room Monday-Friday at 12pm Lunch tickets are distributed at 10:15am in the courtyard
PHONES & COMPUTERS	Available throughout the day. Sign up at the Support Desk to use the phone or computer.

ARE YOU A VETERAN?

We have additional services and programs available for veterans with a variety of discharges. See a staff member for more information

HOPE UNIVERSITY

Classes of various topics are offered each weekday. Class listings are posted on the screens in the Activity Center and on the Support & Education Desk. You can participate in engagement activities and classes for points, which you can spend in our store. See below for more information.

Classes are available **Monday-Friday at 8:00am, 9:00am, 10:30am & 1:15pm** and include topics such as art, music, recovery, faith, health and wellness, career counseling, literacy, and more.

EXPRESS STORE

Open **Monday-Friday at 7:15am-7:45am** and **Monday & Friday at 1pm-1:30pm**. Located on the 2nd floor. You can buy bus passes, gift cards, storage vouchers, laundry vouchers, Café vouchers and other basic items using points gained from going to class.

WHAT'S INN STORE

Open **Tuesday, Wednesday, and Thursday from 1-2pm**. You can visit the store once a week for a 10-minute personal shopping experience. You must have **200 points** to shop.

NAVIGATION

Our goal is to help you navigate the systems in the city as we support you on your journey towards housing. Navigation is an opportunity to sit down one-on-one with a staff member and make a plan for your goals. We can help you obtain **important documents** (birth certificates, social security cards, and IDs), determine what **type of housing** is best for you, and connect you with **outside agencies** for more resources.

Sign up for Navigation every **Monday, Tuesday, Thursday and Friday at 9:00am** in the Chapel

SPECIAL SERVICES

Laundry - Available at **7am Monday-Friday for 80 points**. Can be picked up the following business day.

Legal Clinic - Receive free legal advice from Davidson County attorneys. Available the **3rd Wednesday of each month**.

Clancey's Café - Enjoy pastries, oatmeal or grits, coffee, and music every **Monday, Wednesday, and Friday from 8:30a-10a**. Vouchers are **150 points**.

Foot Clinic - Available on **Tuesday mornings**. Sign up at Support Desk at **8am**.

Long-Term Storage - Store your important belongings. Vouchers are 250 points and are renewable on a monthly basis. You can check your unit every **Monday-Friday at 10am**.