

GROUPS FAQ

How many tickets purchased qualifies as a group?

A group is considered 10 or more tickets for a single match and qualifies for group priced tickets with no additional per ticket fees.

What locations within Providence Park are Group tickets offered?

Group tickets can be purchased in the following areas at Providence Park for Portland Thorns matches:

- General Admission
- Sections 103-108 & 203-208
- South Deck (Pub Beer Patio)
- North End Terrace
- Sections 209-211
- Sections 201-202
- 100 Level
- Sections 101-102
- Sideline Terrace (200 Level)
- Sections 215-222
- Tanner Ridge
- Sections TR2, TR3, TR7, TR8 & TR9
- Toyota Terrace
- Sections ET1, ET2, ET3, ET7, ET8 & ET9
- Lexus Lounge

What is included in my group ticket purchase?

All groups of 10+ tickets will receive the following:

- Group-rate price per ticket
- Group welcome on videoboard
- No Seat Geek ticketing fees

How do I get my group's name on the videoboard?

To make sure your group name is shown 20 minutes prior to the match, please submit the name of your group to your Portland Thorns Group Sales Manager no later than three (3) business days prior to the match.

The Portland Thorns reserve the right to not show your group name if it is deemed inappropriate, hurtful, or derogatory, and any messages shown are at the discretion of the Portland Thorns.

How do I transfer tickets to the other members of my group, or accept tickets from a transfer?

Transferring tickets through SeatGeek is a quick way to get tickets to the rest of your group!

To start a transfer:

- Follow the instructional video provided by SeatGeek here: [How Do I Send Tickets?](#)

To accept tickets from a transfer:

- Watch the instructional video provided by SeatGeek: [How Do I Accept and Access Mobile Transfer Tickets?](#)

When is the cutoff to add additional tickets to my group?

We recommend adding any additional tickets to your group no later than two (2) business days prior to the match you are attending! This ensures your group can receive the best available seat locations and benefits while also ensuring time to transfer tickets to all guests of the group!

Can I get printed tickets for my group?

Providence Park is an all-digital venue for ticketing. Please use SeatGeek to access, manage, and transfer your Thorns tickets.

How can I get ADA seating for guests in my group?

ADA seating can be added to your group ticket purchase at the time of your order; please contact your Portland Thorns Group Sales Manager for any seating accommodations your group may need.

Can I refund or exchange my tickets if I cannot use them?

All group tickets purchased directly through the Portland Thorns cannot be refunded or exchanged, per Portland Thorns ticketing policy.