

Growlink Automatic Payments — Terms and Conditions

By enrolling in Growlink's recurring payment program, you agree to the following terms and conditions:

1. Authorization for Recurring Payments

By enrolling, you authorize Growlink to:

- Initiate recurring Automated Clearing House (ACH) debits or debit card payments from your specified checking or savings account; **or**
- Initiate recurring credit card charges from your specified credit card.

The amount debited or charged will reflect your current Growlink account balance, including:

- Charges from your latest statement,
- Any additional charges billed after the statement,
- Less any applicable credits or payments received.

Once enrolled, all future payments will be automatically withdrawn on the Growlink statement due date unless you cancel your authorization as described below.

2. Responsibility for Payment Method Accuracy

You are responsible for ensuring that your payment method is accurate and up to date. To avoid disruptions:

- Log in to your Growlink account at portal.growlink.com to update your checking/savings account or credit/debit card information.
- If Growlink is unable to successfully process a payment due to outdated or inaccurate details, you may incur late fees, returned item charges, or charges from your financial institution.

3. Right to Cancel Authorization

You may cancel your authorization for automatic payments at any time by:

- Logging into your account at portal.growlink.com and navigating to "Manage Subscription"; **or**
- Calling Growlink Customer Support at 1-800-432-0160; **or**
- Contacting your Growlink Account Executive.

Please allow up to three (3) business days for cancellation to take effect.

4. Statement Availability and Dispute Resolution

Your monthly Growlink statement is available online. You can review it by logging into your account and navigating to the billing section.

If you believe a charge is incorrect, you must notify Growlink **in writing** within fifteen (15) days of the invoice date. Include the disputed amount, a description of the issue, and supporting documentation.

5. Liability Limitation and Risk Allocation

Growlink shall not be liable for any damages, losses, or fees that result from:

- Processing errors made by your financial institution or card issuer;
- Delays in withdrawal or settlement of authorized funds;
- Mistaken or duplicated payments unless due to Growlink's gross negligence or willful misconduct.

This includes, but is not limited to, crop loss, business interruption, overdraft fees, declined transactions, or third-party penalties.

Growlink recommends maintaining adequate insurance to protect against potential operational losses or payment disruptions.

6. Modification of Terms

Growlink may amend these terms at any time. Notification may be provided via email, through your online account, or within a billing statement. Continued enrollment constitutes acceptance of any such updates.

7. Relationship to Other Agreements

These terms do not alter or override:

- Your obligations under the Growlink Terms and Conditions of Sale;
- The Growlink End User License Agreement (EULA);
- Any other contracts governing your relationship with Growlink.

By participating in this recurring payment program, you confirm your consent to these terms and authorize Growlink to initiate payments as described above.