

Growlink Acceptable Use Policy (AUP)

Effective Date: July 25, 2025

This Acceptable Use Policy (“AUP”) governs the use of any product, service, hardware, software, or website provided by Growlink, Inc. (“Growlink”), including Growlink OS, LINKS, Core Controllers, Integration Hubs, and associated APIs (collectively, the “Growlink Services”). This policy exists to protect our platform, our customers, the broader cultivation community, and the integrity of controlled environment agriculture.

By using Growlink Services, you agree to comply with this AUP.

1. Reporting Violations

If you suspect a violation of this policy, notify us at abuse@growlink.com. Growlink investigates all reports and may suspend or terminate access in cases of confirmed violations.

2. Hardware and Network Abuse

You may not:

- Alter or interfere with Growlink hardware (controllers, sensors, hubs) without authorization.
- Attempt to flash unauthorized firmware, bypass device authentication, or spoof device communications.
- Launch automation routines or commands that create unsafe grow conditions, excessive energy loads, or violate environmental compliance standards.
- Overload our cloud infrastructure or abuse controller-to-cloud polling intervals beyond documented limits.

3. API and Integration Use

You may not:

- Use Growlink APIs or integrations (e.g., TrolMaster, Agrowtek, Aranet) for unauthorized data replication, reverse engineering, or service mimicry.
- Access, scrape, or broadcast third-party data made available via Growlink without consent.
- Operate scripts, bots, or integrations that poll Growlink infrastructure beyond rate limits or outside intended usage.

4. Prohibited Content & Conduct

You agree not to use Growlink Services to:

- Violate third-party intellectual property rights.
- Introduce viruses, spyware, or unauthorized firmware payloads.
- Circumvent usage limits, subscription tiers, or user roles through manipulation or scripting.
- Mislead others about your affiliation with Growlink or impersonate Growlink employees or advisors.

5. Data and Privacy Protections

Unless explicitly authorized:

- You may not collect, store, or process personally identifiable information unrelated to system operation (e.g., security camera feeds, biometric data).
- You may not store or transmit any health data, government IDs, or financial data via Growlink's infrastructure.

Refer to our [Privacy Policy](#) and for full terms.

6. Restricted Industries

To protect platform integrity, Growlink does not permit use of its Services by the following:

- Unlicensed cannabis cultivation or distribution operations
- Unverified third-party resellers of Growlink hardware

7. Enforcement and Suspension

Growlink may monitor use for compliance. We may suspend or permanently disable access without notice if:

- You materially violate this AUP;
- You put customer data, facility safety, or infrastructure at risk;
- We are required to do so by a legal, regulatory, or channel partner obligation.

8. Brand Use and Developer Terms

You may not use Growlink's name, logo, images, or brand elements without prior written consent. Use of APIs, SDKs, and developer tools must comply with Growlink Developer Terms.

9. Updates to this Policy

Growlink may update this AUP periodically. If we make material changes, we will notify you via our platform, email, or your account representative. Continued use of Growlink Services after updates constitutes acceptance of the new terms.

For questions, contact:

Growlink Legal

legal@growlink.com

www.growlink.com/legal