

September 2025

Dear Customers,

I'm Mahdi Keyhani, Director of Product at RamSoft. About six years ago, I joined RamSoft as an onboarding project manager, one of the few medical doctors who chose to pursue a career in healthcare technology. What made me a fan of the company I work in was the message I heard repeatedly as we demoed our solutions to prospects and customers: the power of a highly customizable, role-based, and status-driven workflow. That same philosophy now drives our latest innovation: **OmegaAI**.

The ability to adapt a workflow to match exact clinical and business requirements is rare among software vendors. OmegaAI, our cloud-native VNA/RIS/PACS platform, is one of the few solutions that not only delivers this flexibility but also unifies RIS and PACS workflows into a single system. With these core principles in mind, we designed OmegaAI to be the platform that enables AI in medical imaging. Artificial intelligence has yet to achieve the same value in healthcare as it has in other industries. Our approach focuses on delivering **actionable AI value** while exploring innovative use cases that empower clinicians to work more efficiently and improve patient care.

Our vision is ambitious yet clear: to revolutionize medical imaging and patient engagement with an intuitive, cloud-native platform. Early adopters of OmegaAI are already experiencing its benefits:

- A **zero-code graphical workflow designer**
- **Self-service scalability** with support for a fully customizable hierarchy of sites and sub organizations.
- **Remotely managed OmegaAI Link (DICOM gateways)**
- A unified **web-based workflow** (with more features on the way)
- A **modern, patient-ready portal** for medical imaging

These capabilities set OmegaAI apart and help our customers take their practices to the next level. Built to support practices of any size, OmegaAI scales automatically—whether for local imaging centers or multi-site healthcare providers.

Of course, this journey hasn't been without challenges. But the increasingly positive feedback from frontline users tells us we're on the right path, and that validation motivates us every day. I'd love to hear your perspectives. Please feel free to connect with me on LinkedIn or via email to share your experiences and ideas. Your insights are invaluable as we continue to innovate and push the boundaries of what's possible in medical imaging.



MAHDI KEYHANI

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New Functionality Now Available on OmegaAI® and Blume™

Smarter Scheduling

- **Flexible Time Slots** – Choose appointment intervals of 5, 10, 15, or 30 minutes to match your clinic's needs.
- **Quick View Switch** – Instantly toggle between Day, Week, or Month views.
- **Drag & Drop Services** – Reorder healthcare services in your scheduler for a more personalized setup.

Blume Share

- **Study Link Sharing** – Send secure study links to patients or colleagues via SMS or email.
- Patients, and providers can view studies with a simple login using patient's Date of Birth or Patient ID.
- **One-Click Share in Viewer** – Share directly from the Image Viewer with a simplified flow.

Imaging Enhancements

- **Clamped Window Level** – improve support for NucMed & PET scans in OmegaAI image viewer
- **Improved Spine Labeling** – More accurate vertebrae numbering and referencing.

Better Collaboration & Healthcare Partnerships

- **Organization Affiliation** – Safely give partner organizations access to studies by referring user role customizations.
- You stay in control with role-based permissions.
- Perfect for multi-site or referral workflows.

Simplified Patient Self-Pay

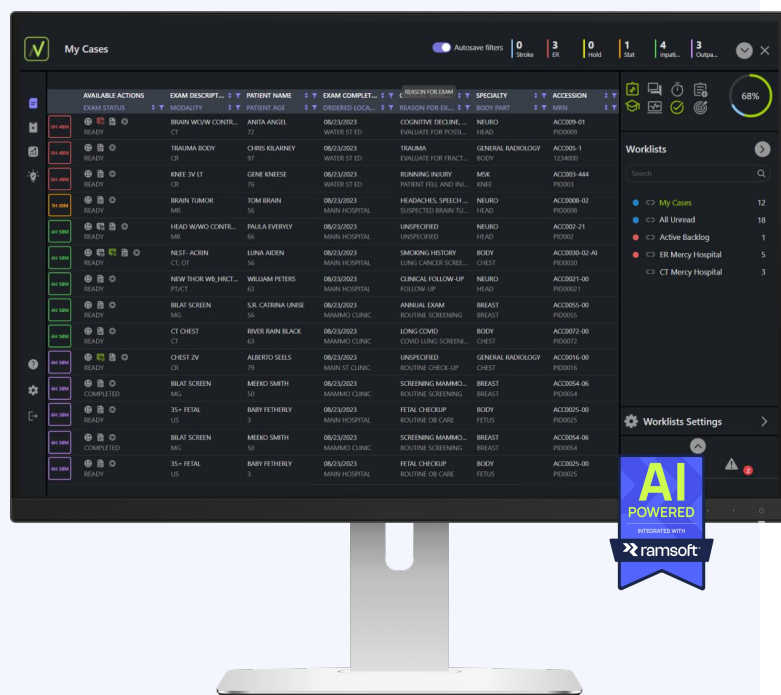
- **Streamlined Self-Pay** – When adding “Self-Pay” coverage, unnecessary fields (like ID or employer details) are now hidden to save time.

[Read the Full Update](#)

NewVue.ai and RamSoft Announce Strategic Partnership to Deliver Next-Generation Radiology Workflow Orchestration

RamSoft is set to integrate NewVue.ai's EmpowerSuite, including dynamic workflow orchestration and intelligent case distribution – into its PowerServer and OmegaAI RIS/PACS platforms. This integration will automate workflow management by prioritizing studies based on clinical urgency, radiologist workload, and specialty.

[Watch Video](#)



NEW

OmegaAI® Video Tutorials

The New Features & How To Video page provides quick, easy-to-follow tutorials and short overviews of the latest features. It is designed to help users improve their competency, maximize the value they get from OmegaAI®, and support new hires in quickly becoming familiar with system's functionality.

[Explore](#)



NEW

PowerReader™ Training Videos

Watch our 10+ short video tutorials including tips to mastering key functionality for PowerReader.

[Explore](#)



CMEs: Advance your RamSoft RIS/PACS Skills

At RamSoft, we are committed to supporting your professional growth. As part of this commitment, we offer Continuing Education Unit (CEU) credits that PowerServer™ users can apply toward their development. Visit our website to access educational resources and continue building your expertise with RamSoft.

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