



Maica Client Delivery Release Notes V.0.141

Ticket #	Ticket Title	Description
CC-577	Improve Default Time Behaviour for New Unavailability Records	Enhancement: Improve Default Time Behaviour for New Unavailability Records Overview This update enhances how Maica handles the creation of new Unavailability records, aligning it with Appointment scheduling behaviour. It introduces smarter defaults and a new "All Day" option to reduce manual input and validation errors, improving overall user experience. How Maica Supports This Feature • Default Start/End Times ◦ New Unavailability records now default to the current system time. ◦ The End Time is automatically set to 60 minutes after the start time. • Linked Time Adjustment ◦ When users adjust the Start Time, the End Time auto-updates to remain 60 minutes later (unless the end time has already been manually changed).

- All Day Option
 - A new **All Day** checkbox has been added.
 - When enabled, **Unavailability** spans from 12:00 AM on the **Start Date** to 12:00 AM the following day.
 - **Duration** is automatically set to 24 hours, with times hidden from the modal.
- Role and Permission Alignment
 - The feature applies consistently across both Create and Manage **Unavailability** components.
- UI Enhancements
 - Updated layout to support **All** toggle alongside Date/Time inputs.
 - Success notifications updated for clarity.
- Backend Enhancements
 - Added new field: **All Day** (boolean)
 - Duration calculations updated to handle exclusive end dates when **All Day** is selected (formula below)

Example Scenarios

A worker creates a new unavailability record at 2:15 PM

✓ Defaults to 2:15 PM – 3:15 PM

A Scheduler selects All Day for 11 July

✓ Maica blocks the worker from scheduling from 12:00 AM 11 July to 12:00 AM 12 July.

A multi-day All Day unavailability (11–13 July)

✓ Maica treats the End Date as exclusive, covering 11–12 July only.

		Editing an existing unavailability that was marked All Day ✓ Checkbox automatically selected if both Start and End times are 12:00 AM. Updated Duration Formula The formula for the Duration field on the Unavailability object has been updated to the below: <pre> None IF(maica__All_Day__c = TRUE, TEXT(ROUND((maica__Unavailable_To__c - (1/86400)) - maica__Unavailable_From__c, 0)), IF(maica__Unavailable_To__c - maica__Unavailable_From__c < 1, SUBSTITUTE(TEXT(ROUND(maica__Unavailable_To__c - maica__Unavailable_From__c, 2)), ".", "0."), TEXT(ROUND(maica__Unavailable_To__c - maica__Unavailable_From__c, 2)))) </pre>
CC-478	Client Goal Lookup Filter - Ability to	New Feature: Client Goal Lookup Filter - Ability to Archive Goals

	Archive Goals	Overview This feature introduces the ability to archive Participant Goal records in Maica, ensuring that expired or irrelevant goals no longer appear in lookup filters. This reduces clutter in forms such as Participant Notes and improves the accuracy of goal selection. How Maica Supports This Feature: • New Archive Field ◦ Added a new checkbox field Archived on the Participant Goal object (unchecked by default). ◦ Goal records marked as archived are excluded from all relevant lookup fields. • Permission Updates ◦ Field added to Permission Sets and Admin Profiles. • UI Enhancements ◦ The Archived field is visible on the Maica Client Care Participant Goal Layout. • Lookup Behaviour ◦ Archived Goal records are filtered out in all components where Participant Goals are referenced, including: ■ New Participant Note ■ Manage Participant Notes ■ Appointment completion flows (Check-Out and Quick Complete). • Backend Updates ◦ Filtering logic implemented across all Goal-related lookups.
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		Example Scenarios A Participant has multiple historic goals ✓ Only active (non-archived) Goals are shown in lookup fields when creating Participant Notes. A Maica user tries to add a Participant Goal to a new note ✓ Archived Goals are not displayed, ensuring only current Goals can be linked. A Maica user marks a Participant Goal as archived ✓ Goal is now not visible from all lookup components. Post Install Steps Add the Archived checkbox to your Participant Goal Lightning Page.
CC-454	Appointment List - Upcoming Appointments	New Feature: Appointment List - Upcoming Appointments Overview This new feature introduces an Upcoming Schedule component on the Participant record. The component provides a clear, paginated list of a Participant's scheduled Appointments, with filtering options to improve visibility and management of upcoming services.

How Maica Supports This Feature:

- New **Upcoming Schedule** Component
 - Displays a list of all future **Appointments** linked to the **Participant**.
 - Shows up to 10 **Appointment** records per page, with scroll to access more.
- Filter Options
 - Status
 - Time Frame
 - *All*
 - *Today*
 - *Tomorrow*
 - *This Week*
 - *Next Week*
 - *Next Two Weeks (Fortnight)*
 - *This Month*
- Displayed Columns
 - *Scheduled Start Date/Time (with recurring icon where applicable).*
 - *Status*
 - *Duration (minutes).*
 - *Ratio*
- Expandable Row to display additional detail
 - *Participant(s)*
 - *Resource(s)*
 - *Service(s)*
 - *Appointment Address*

		○ <i>Directions From</i> ■ <i>Opens Google Maps based on selected option</i> ● Sorting by earliest to latest Scheduled Start Date. ● Appointment links accessible via the Scheduled Start Date field. ● Recurring icons used to differentiate repeating appointments. ● Dynamic title text based on the Ratio ● Performance Considerations ○ Maximum display set to 1,000 appointments per Participant to ensure stable performance. Post Install Steps: The Lightning Component titled Maica - Upcoming Appointments needs to be added to your desired Contact Lightning Page.
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Components Fields

Search...



- Maica - Active Service Agreeme...
- Maica - Active Service Booking I...
- Maica - Budget Information
- Maica - Budget Trend Analysis
- Maica - Photo
- Maica - Primary and Emergency ...
- Maica - Scoped Notification
- Maica - Scoped Notification
- Maica - Upcoming Appointments**
- MaicaActionsGA
- ManageAlerts



Contact

Luca Milne

Title Account Name Phone (2) Email

Milne Household (03) 9567 4613 jan.ter

Details Activity

Information

Name Contact Owner

Name Contact Owner

Upcoming Schedule Component:

Upcoming Schedule

Status

Scheduled

Timeframe

This Month



09/09/2025, 02:15 PM – 05:15 PM

3h 0m | 1:1 | Scheduled

Appointment with Thatcher Rye.

Participant(s):

Luca Milne

Resource(s):

Thatcher Rye

Service(s):

Support Coordination



10/09/2025, 11:15 AM – 04:00 PM

4h 45m | 1:1 | Scheduled

Appointment with Thatcher Rye.



11/09/2025, 11:00 AM – 01:00 PM

2h 0m | 1:1 | Scheduled

Appointment with Thatcher Rye.



12/09/2025, 01:15 PM – 05:15 PM

4h 0m | 1:1 | Scheduled

Appointment with Thatcher Rye.



17/09/2025, 10:00 AM – 02:00 PM

4h 0m | 1:1 | Scheduled

Appointment.

Additional Package Resolutions

In addition to the enhancements outlined above, this release also includes a number of

issue resolutions to improve stability and overall user experience.

- **CC-588:** Incorrect Linking of Client Goals When Creating Participant Notes
 - Existing logic: when creating a **Participant Notes** and assigning a **Client Goal**, all goals from the database are available for selection, regardless of whether the goal is actually related to the selected participant.
 - Updated Behaviour: The Client Goal" selection list should display only the **Goal** records that are already related to the selected **Participant**.
 - **Goal** records belonging to other participants should not be available for selection.
- **CC-562:** Primary Appointment Service Query Returning Randomised Results
 - This fix resolves an issue where the query used to determine a **Participants Primary Appointment Service** was returning inconsistent results.
 - The problem stemmed from Salesforce returning **Delivery Activity** records in a non-deterministic order, leading to incorrect primary service assignments in Maica. This update introduced an explicit **ORDER BY Id** to the **Delivery Activity** SOQL query.
- **CC-585:** Participants Rollup Summary Field Cleared on Appointment Cancellation
 - This fix addresses a defect where the **Participants** Rollup Summary field was being incorrectly cleared when an **Appointment** was cancelled under certain conditions.
 - This issue caused **Participant** rollup text to disappear on the **Appointment** record
 - This release introduced updated cancellation logic to ensure that the **Participants** rollup summary field is preserved when an **Appointment** is **cancelled**.

		○ Cancelled Delivery Activity records are now included in the roll-up logic when the parent Appointment itself is cancelled, ensuring consistency.
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