



## Maica Client Management Release Notes V.0.376

Ticket #	Ticket Title	Description
NDIS-1112	Invoice Line Item Sync – Funding Source Mapping Update	<p data-bbox="721 692 1839 730"><b>Enhancement: Invoice Line Item Sync – Funding Source Mapping</b></p> <p data-bbox="721 772 2002 895">Resolved an issue where <b>Invoice Line Item</b> records with certain <b>Budget Type</b> values (e.g. "HC") could fail to sync to Services Australia due to an invalid <b>fundingSource</b> value being included in the claim payload.</p> <p data-bbox="721 936 1984 1102">The <b>fundingSource</b> field is now only sent when the <b>Invoice Line Item</b> is for Care Management (Budget Type = "CM") under Assistive Technology or Home Modifications service groups. In all other cases, Services Australia infers the correct funding source automatically from the service ID.</p> <p data-bbox="721 1144 1993 1222"><b>Impact:</b> Users submitting claims with Home Care or other non-CM budget types will no longer encounter sync errors related to <b>fundingSource</b>.</p>

NDIS-1115	BPR File – Dynamic Cancellation Reason	<p><b>Fix: BPR File – Dynamic Cancellation Reason</b></p> <p>This fix resolves an issue where the CancellationReason field in the BPR file was always populated with a value of "NSDO", regardless of the actual cancellation reason recorded against the Invoice Line Item.</p> <p><b>What was Fixed?</b></p> <ul style="list-style-type: none"><li>• The CancellationReason field in the BPR file export is now dynamically populated from: maica__Invoice_Line_Item__c.maica__Cancellation_Reason__c</li><li>• The field is only included in the BPR file when the Claim Type is CANC.</li><li>• For all other Claim Types, the CancellationReason field is left blank.</li><li>• The previous "NSDO" value has been removed.</li></ul> <p><b>Outcome</b></p> <p>The BPR file now accurately reflects the cancellation reason recorded on the Invoice Line Item, ensuring that PRODA receives the correct and specific reason for each cancellation claim rather than a placeholder value. This improves data accuracy and reduces the risk of claim processing errors caused by incorrect cancellation codes.</p> <p><b>Example Scenarios</b></p> <ul style="list-style-type: none"><li>• <input checked="" type="checkbox"/> An Invoice Line Item has Claim Type = CANC and a recorded Cancellation Reason → the BPR file outputs the actual reason from maica__Cancellation_Reason__c.</li></ul>
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		<ul style="list-style-type: none"> <li>• <input checked="" type="checkbox"/> An Invoice Line Item has a Claim Type other than CANC → the CancellationReason field is left blank in the BPR file.</li> </ul>
NDIS-1117	<p>Generate Statement Component Error and Make Service Provider Filter Non-Mandatory</p>	<p>Fix: Statement Generation Component – Error Fix and Service Provider Filter Update</p> <p>This fix resolves an intermittent component error in the Generate Statements component within Maica Settings, and updates the Service Provider filter to be optional rather than mandatory.</p> <p><b>What was Fixed?</b></p> <ul style="list-style-type: none"> <li>• Resolved an error in the <code>settingGenerateStatements</code> component caused by a race condition during initialisation where a <code>fieldchange</code> event fired before the component's <code>meta</code> object had been populated. The fix ensures <code>meta</code> is available before any field change handling is executed, preventing the <code>this.meta.dto</code> crash.</li> <li>• Updated the Generate Statements component so that the Service Provider filter is no longer a mandatory field. When no Service Provider is selected, <code>GenerateStatementsGetProc</code> now returns all Service Providers matching the selected period and Funding Type, allowing statements to be generated across all relevant Service Agreement data without requiring a specific provider to be selected.</li> <li>• Updated the help text on the Service Provider field to reflect the new optional behaviour.</li> </ul>

		<p><b>Outcome</b></p> <p>The Generate Statements component now loads reliably without intermittent errors, and users can run statement generation across all relevant Service Agreements without being required to specify a Service Provider.</p> <p>Example Scenarios</p> <ul style="list-style-type: none"> <li>• <input checked="" type="checkbox"/> A user opens the Generate Statements component in Maica Settings → the component loads without error.</li> <li>• <input checked="" type="checkbox"/> A user runs statement generation without selecting a Service Provider → statements are generated across all Service Agreements matching the selected period and Funding Type.</li> <li>• <input checked="" type="checkbox"/> A user selects a specific Service Provider → statement generation is scoped to that provider only, consistent with previous behaviour.</li> </ul>
NDIS-1119	Standardise Log Creation to System Mode	<p><b>Enhancement: Log Creation Standardised to System Mode</b></p> <p>Log records created across the Maica Client Management package are now created in System Mode, ensuring they are written successfully regardless of the running user's object-level permissions. As part of this change, Create access to the Log object has also been added to the <b>Maica – General User</b> Permission Set.</p> <p><b>What's Changed?</b></p> <ul style="list-style-type: none"> <li>• Log creation across the Maica Client Management package has been updated to</li> </ul>

		<p>run in System Mode, ensuring Log records are always created successfully regardless of the running user's permissions on the Log object.</p> <ul style="list-style-type: none"> <li>• Create access to the Log object has been added to the <b>Maica – General User</b> Permission Set.</li> </ul> <p><b>Outcome</b></p> <p>Log records are now reliably created across all Maica processes in the Client Management package, eliminating permission-related failures where Log creation was previously dependent on the running user having explicit object access.</p> <p>Example Scenarios</p> <ul style="list-style-type: none"> <li>• <input checked="" type="checkbox"/> A process that creates a Log record runs under a user without explicit Log object permissions → the Log record is created successfully in System Mode.</li> <li>• <input checked="" type="checkbox"/> A user assigned the Maica – General User Permission Set → they now have Create access to the Log object.</li> </ul>
NDIS-1114	Service Agreement – Budget Trend Analysis Component – Incorrect Calculation	<p><b>Fix: Budget Trend Analysis – Available Funds and Quantity Calculation Corrections</b></p> <p>This fix resolves two incorrect calculation issues in the Budget Trend Analysis component on the Service Agreement record. Available Funds was displaying the same global total across all quarterly tiles without any date filtering, and the Agreement Item quantity calculation logic was inconsistent across components.</p>

**What was Fixed?**

- **Available Funds – Date Filtering Restored:**

- The Available Funds calculation has been updated to filter Plan Budget records by the date range of each quarterly tile, using the logic: `Effective_Date__c <= quarterEnd AND (End_Date__c >= quarterStart OR End_Date__c = NULL)`.
- Previously, all quarterly tiles displayed the same global sum of all active Plan Budget Approved Amounts with no per-quarter filtering applied, resulting in identical and incorrect Available Funds values across all tiles.
- A rolling Available Funds calculation has been introduced, where the first period uses the current Remaining Amount of all active Plan Budgets overlapping that period, and subsequent periods carry forward from the previous period's projected unspent balance.

- **Agreement Item Quantity Calculation – Standardised Logic:**

- The quantity calculation logic used across the Budget Trend Analysis, Manage Services, and Product Management components has been fully standardised so that all three components use the same approach when calculating Agreement Item quantities.
- Incorrect Public Holidays handling has been corrected – service days falling on public holidays are now handled consistently.
- Incorrect Schedule Count handling has been corrected.

**Outcome**

The Budget Trend Analysis component now displays accurate, per-quarter Available Funds values based on the Plan Budgets that are active within each tile's date range, with

		<p>a rolling balance carried forward across periods. Agreement Item quantity projections are now calculated consistently across all relevant components.</p> <p>Example Scenarios</p> <ul style="list-style-type: none"> <li>• <input checked="" type="checkbox"/> A Service Agreement has Plan Budgets with different date ranges across quarters → each quarterly tile displays only the Available Funds from Plan Budgets that overlap that quarter's date range, not a global total.</li> <li>• <input checked="" type="checkbox"/> A Plan Budget has no End Date → it is treated as active and included in all applicable quarterly tile calculations.</li> <li>• <input checked="" type="checkbox"/> An Agreement Item's service day falls on a public holiday → the quantity calculation handles the public holiday correctly and consistently across the Budget Trend Analysis, Manage Services, and Product Management components.</li> </ul>
NDIS-1098	Service Agreement Extensions – Agreement Item Funds Rollover	<p><b>Enhancement: Agreement Item Funding Rollover</b></p> <p>This enhancement introduces Funding Rollover functionality for Agreement Items, enabling unspent funds from one agreement period to be automatically or manually rolled over into the next. This ensures Care Recipients do not lose access to approved funding due to period boundaries, and gives organisations full visibility and control over how unspent balances are carried forward.</p> <p><b>What's Changed?</b></p> <ul style="list-style-type: none"> <li>• A new <b>Funding Rollover</b> feature has been introduced at the Agreement Item level, supporting both automatic nightly rollover via a scheduled batch job and manual</li> </ul>

rollover via a Quick Action on the Agreement Item record.

- The following new fields have been added to the **Agreement Item** object:
  - **Rollover Amount In** (`Rollover_Amount_In__c`) – stores the unspent funds received from the prior period. This amount is added directly to `TotalAllocated__c` when rollover is processed, making it the net budget for the new period. Retained as an audit trail field.
  - **Rollover Amount Out** (`Rollover_Amount_Out__c`) – stores the unspent funds transferred out to the next period. Retained as an audit trail field.
- The `TotalAllocated__c` field is now the single net budget figure for an Agreement Item, incorporating any rolled-over funds. The core rollover calculation is:
  - $\text{Rollover Out} = \text{TotalAllocated} + \text{Rollover\_Amount\_In} - \text{Total\_Expenditure} - \text{Total\_Committed}$
- **Rollover Settings** have been added to the Client Management Settings UI, including:
  - An enable/disable toggle for automatic nightly rollover.
  - A configurable gap tolerance defining how close agreement periods must be for rollover to be triggered automatically.
  - A time selector for when the nightly batch job runs.
- A **Rollover Audit History** component provides a full record of all rollover events per Agreement Item for compliance and reporting purposes.
- The nightly batch job processes Agreement Items where the current period has ended, a next period exists within the configured gap tolerance, and rollover has not yet been processed for that item. Items without a valid next period are marked as rollover processed to prevent unnecessary retries.
- All 35 unit tests and 19 integration tests passed prior to release.

### Outcome

Organisations can now ensure unspent funds are carried forward between agreement periods automatically, reducing administrative overhead and preventing funding loss at period boundaries. Manual rollover remains available for cases requiring individual review, and a full audit trail is maintained for all rollover activity.

#### Example Scenarios

- A Care Recipient's Agreement Item period ends with unspent funds and a new period exists within the configured gap → the nightly batch automatically rolls the unspent balance into the next period's `TotalAllocated__c`.
- An administrator needs to manually trigger a rollover for a specific Agreement Item → the Rollover Quick Action is used to process the rollover immediately.
- An Agreement Item has no valid next period → the item is marked as rollover processed and is not retried by the nightly batch.
- A rollover is processed → the Rollover Amount In and Rollover Amount Out fields are populated as an audit trail, and the net budget is reflected in `TotalAllocated__c`.
- Existing reports, dashboards, and list views using `TotalAllocated__c` as the budget figure continue to work correctly as the field now includes any rolled-over funds.