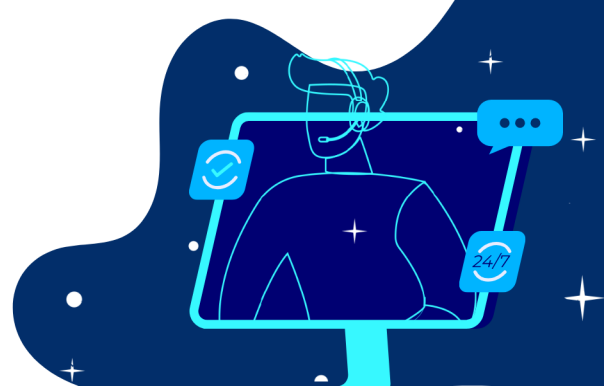




Customer Service Survey

[Your Company Number] | [Your Company Email] | [Your Company Address] | [Your Company Website]



Customer Service Survey

Please take a moment to complete this customer service survey.

Personal Information

Name *

First Name

Last Name

Email *

Email Address

Phone Number *



Phone Number

Date of Service *

Date

Customer Service Questions

1. How satisfied were you with the service you received?

1

2

3

4

5

6

7

8

9

10

Very Dissatisfied

Satisfied

Extremely Satisfied

2. How knowledgeable did you find our staff?

1

2

3

4

5

6

7

8

9

10

Not knowledgeable at all

Knowledgeable

Extremely knowledgeable

3. How would you rate the speed of service you received?

1

2

3

4

5

6

7

8

9

10

Very slow

Fast

Very fast

4. How likely are you to recommend our services to others?

1

2

3

4

5

6

7

8

9

10

Not at all likely

Likely

Extremely likely

5. How would you rate the overall experience you had with us?

1

2

3

4

5

6

7

8

9

10

Very poor experience

Moderate experience

Excellent experience

Additional Feedback

6. What did you like most about your experience with our customer service?

7. What areas do you think we could improve upon?

8. Did you encounter any issues during your service experience?

☐ Yes ☐ No

If yes, please explain.

9. On a scale of 1 to 10, how well did our staff listen to your needs and concerns?

1 2 3 4 5 6 7 8 9 10

Not at all attentive Attentive Extremely attentive

10. Is there anything else you would like to share about your experience?

☐ Yes ☐ No

If yes, please specify:

Please check the box below to proceed *

Re-Captcha