

Ingress Renewables Privacy Policy

This Privacy Policy ("Policy") explains how personal information collected through the website located at <https://ingressrenewables.com> ("Website") is collected, used and shared by Ingress Renewables ("Ingress Renewables," "we," "our," or "us"). The Policy applies to visitors and users of the Website, individuals who respond to our online advertising campaigns, and anyone who contacts us about the services described on the Website (collectively "you," "your" or "users"). By accessing or using the Website, you agree to the terms of this Policy and our Terms and Conditions (which are incorporated by reference).

Effective Date: This Policy is effective as of July 28 2025 and replaces any prior versions of our privacy policy.

1. Information We Collect

1.1 Information You Provide to Us

When you contact us through the Website (including via the "Get in Touch" form) or through our online advertising campaigns, we collect personal information that you provide voluntarily. This may include your name, email address, telephone number and any other information you choose to share. For example, the contact page on our Website invites visitors to provide their name, email and phone number and leave a message . If you respond to one of our advertisements requesting a quote, partnership opportunity or call-back, we will collect the information you submit as part of that inquiry. We may also ask for business details (such as business name or number of locations) when you request a used-cooking-oil collection program or other renewable-energy service.

1.2 Information Automatically Collected

Like many websites, we automatically collect certain data when you visit our site or interact with our advertising. This data may include:

- Domain name, IP address and approximate geolocation.
- Browser type and operating system.
- Pages viewed and links clicked on the Website.
- Referring URL or the page that led you to our site.
- Time spent on the Website.
- Information collected from cookies, pixels or other tracking technologies.

This automatically collected information helps us understand how visitors use the Website and our ads so that we can improve our services and marketing efforts.

2. How We Use Information

Ingress Renewables uses the information we collect (both personal information and automatically collected data) for the following purposes:

- Responding to inquiries and requests. If you contact us with questions about our services—such as our used cooking oil (“UCO”) collection program, biofuel products or other sustainable solutions—we use your information to respond and provide assistance.
- Marketing and outreach. We use names, emails and phone numbers gathered through our advertising campaigns to reach potential partners interested in selling used cooking oil, buying biodiesel or collaborating in our sustainability initiatives. We also use your information to personalise and improve marketing messages.
- Providing and improving our services. Ingress Renewables is a global leader in the collection and recycling of used cooking oil . We tailor UCO collection programs for businesses of different sizes , and we use the information collected to understand your needs, customise our services and manage our relationship.
- Analytics and website improvement. We analyse how users interact with our site to improve functionality, enhance user experience and make the content more relevant. For example, our Website highlights our focus on driving sustainability through biofuels, desalination, agriculture and recycling , and we may use analytics to understand which topics generate the most interest.
- Safety, security and legal compliance. We use information to detect and prevent fraud, protect the security of the Website and our business, enforce our Terms and Conditions, and comply with legal obligations.
- Business operations and transactions. We may use or share your information as part of evaluations or negotiations for mergers, acquisitions or other business transactions.

3. How We Share Information

Ingress Renewables does not sell your personal information. We may, however, share information in the following situations:

- Service providers. We contract with service providers and business partners to perform functions on our behalf. These may include hosting providers, marketing agencies, lead-generation platforms, analytics providers (such as Google Analytics or social media platforms) and email service providers. These companies are authorised to use your

personal information only as necessary to provide services to us.

- Advertising and analytics partners. We may share aggregated, non-personally identifiable information with partners to measure the effectiveness of our campaigns and to deliver targeted advertising. Third-party ad networks may use cookies or similar technologies to collect information about your activities on our Website and other sites to provide you with targeted ads. You can opt out of many targeted advertising programs through the Digital Advertising Alliance (DAA) or the Network Advertising Initiative (NAI).
- Legal requirements and protection. We may disclose information if required to do so by law or in good faith to comply with legal obligations, court orders or government requests; to protect our rights, property or safety; or to investigate and prevent fraud or security issues.
- Business transfers. In the event of a merger, reorganisation or sale of all or a portion of our business, your information may be transferred as part of the transaction. We will provide notice if your personal information becomes subject to a materially different privacy policy.

4. Cookies and Tracking Technologies

We use cookies, pixel tags and similar technologies to collect and store data. Cookies are small files placed on your device that help us recognise you, remember your preferences and understand how you use our services. We use both session cookies (which expire when you close your browser) and persistent cookies (which remain after you close your browser). You can control cookies through your browser settings; however, disabling cookies may affect the functionality of the Website.

Third-party service providers may also place cookies or other tracking technologies on your device when you interact with our site or advertisements. These providers have their own privacy policies and may collect information about your online activities over time and across different websites.

5. Communications and Choices

We may send you transactional or service-related messages (for example, to confirm receipt of a request or to schedule UCO collection). We may also send you marketing communications about our programs and sustainable solutions. You may opt out of marketing emails by following the unsubscribe instructions included in the email or by contacting us at the email address listed below. Even if you opt out of marketing communications, we may still send you non-promotional messages relating to your inquiries or ongoing services.

6. Security

Ingress Renewables takes commercially reasonable precautions to protect users' information. When users submit information via the Website, Citadel takes steps to protect users' information both online and offline.

Although Ingress Renewables endeavors to create secure and reliable Websites and to safeguard against unauthorized disclosures of information, Ingress Renewables cannot assure you that PII collected will never be disclosed in a manner that is inconsistent with this Privacy Policy.

You hereby acknowledge and agree that, to the extent permissible by applicable law, Ingress Renewables is not responsible for any intercepted information sent via the internet and you hereby release, to the extent permissible by applicable law, Ingress Renewables from any and all claims arising out of or related to the use of any intercepted information in a manner that may violate this Privacy Policy, the law, and/or your personal privacy.

7. Links to Other Websites

Our Website may contain links to third-party sites or services that are not controlled by Ingress Renewables. For example, our site links to social media pages and external resources. We are not responsible for the privacy practices of these third parties. We encourage you to read the privacy policies of any external sites you visit.

8. Children's Privacy

The Website and our services are not intended for individuals under eighteen (18) years of age, and we do not knowingly collect personal information from anyone under 18. If we become aware that a minor has provided us with personal information, we will delete it from our records. Parents or guardians who discover that their child under 18 has provided personal information may contact us to request deletion.

9. International Users

Although Ingress Renewables is headquartered in Massachusetts, the Website may be accessed globally. By using the Website, you understand that your personal information may be transferred to and processed in countries outside your own. Those countries may not have the same data protection laws as your jurisdiction. We will protect personal information as described in this Policy.

10. Changes to this Policy

We may update this Policy from time to time to reflect changes in our practices, technology or legal requirements. If we make material changes, we will post a notice on the Website or otherwise notify you (such as by email) and update the "Effective Date" at the top of the Policy. Your continued use of the Website after changes have been posted constitutes your acceptance of the updated Policy.

11. Contact Us

If you have questions about this Policy or our privacy practices, or if you wish to exercise any data protection rights, please contact us using the information below:

- Email: info@ingressrenewables.com
- Phone: (617) 804-0962
- WhatsApp: +1 (702) 762-9316
- Postal address: 18 Shipyard Dr., Suite Unit 2A-50, Hingham, MA 02043

Ingress Renewables values your privacy and strives to handle personal information responsibly. By providing this Policy, we aim to be transparent about our data practices and empower you to make informed decisions about how your information is used.