

Implementation of Public Appointment System for Public Engagement

The National Medicines Regulatory Authority (NMRA) is pleased to announce that the Public Appointment System will be implemented starting from **8th December**, to streamline and enhance public engagement on scheduled public days.

Members of the public are required to make an appointment prior to visiting the NMRA for matters related to the relevant divisions listed below. Furthermore, **from 8th December 2025 onwards**, it will not be possible to visit or meet at the NMRA for public days without a prior appointment

Appointment Schedule:

Division	Schedule	Time	Number of Appointments for each day
Pricing Division	The 2nd and 4th Monday of every month	2:00 PM to 4:00 PM	12
Medicine	every Thursday of every month	2:00 PM to 4:00 PM	10
Borderline	every Tuesday	1:00 PM to 3:00 PM	10
Medical Device	every Tuesday	2:00 PM to 4:00 PM	12
Cosmetics	every Wednesday	1:00 PM to 3:00 PM	10
Manufacture	every Thursday	1:00 PM to 4:00 PM	20

Important Note:

- 1. Appointments cannot be booked for past dates, on public holidays and more than 3 weeks ahead.**
- 2. The existing pharmacy appointment system will continue without any changes.**