

TERMS & CONDITIONS – COBO CLUB

CoBo Wine Distributions B.V. (“COBO Club” or “we”)

Marcusstraat 55, 1091TJ AMSTERDAM, Netherlands

VAT: NL864046959B01

IBAN: NL90 INGB 0634 9489 54

1. Booking & Payment

- Event inquiries are made via our website, email or phone.
- We provide an offer based on your request.
- Once accepted, we issue an invoice for 25% of the booking amount which is immediately due. The booking is confirmed once the deposit is paid into our account. If the event date takes place within 30 days of booking, the invoice for the full charge will be issued.
- A **100% deposit** is required **30 days before the event** (invoice issued in advance).
- Final guest numbers, allergies, and dietary requirements must be submitted **7 days before the event**. We will do our best to accommodate last-minute changes after this point.

2. Cancellation Policy

- Once confirmed, all events have a cancellation fee of €1000 that is non-refundable, non-creditable. For remaining deposits that have been made, the following applies after deduction of the previously mentioned cancellation fee:
- **30+ days before the event – 100% refund**
- **14-29 days before the event – 100% credit** towards another booking
- **7-13 days before the event – 50% credit** towards another booking
- **0-6 days before the event – No refund or credit**
- A reduction in guest numbers is credited when within the parameters as stated per communication between the client & COBO Club on a case-by-case basis.
- Additional guests or extra costs incurred will be invoiced after the event.

3. Use of Space

- The full venue and all amenities are available during the rental period.
- Maximum capacity is as stated in the proposal.
- At least one **COBO Club staff member** must always be present.

4. Liability

- The **client is responsible for damages** to the venue, including broken glassware and damaged linen, which may be invoiced after the event.
- COBO Club follows **strict HACCP guidelines** for food safety. Food is served for a maximum of **four hours** after removal from refrigeration. We recommend consumption within **two hours**. Any consumption beyond this timeframe is at the **client's discretion and responsibility**.
- If COBO Club is using **client-provided kitchen facilities**, these will be reviewed prior to the event. If deemed **unusable on the event date**, COBO Club accepts no liability for cancellations.
- Any **third-party supplier goods** used at the event are subject to separate terms. Any damage caused by the client to these goods will be **charged at the quoted item price**.

5. Setup & Cleanup

- The venue will **be provided & returned in a clean state** by the COBO Club Staff Member.
- Setup and teardown should be discussed in advance.

6. Force Majeure

In the event of unforeseen circumstances beyond our control (e.g., natural disasters, government restrictions), we will work with you to find a reasonable solution. COBO Club cannot be held liable for cancellations under such conditions.

7. Governing Law

These terms are governed by **Dutch law**.

We look forward to hosting your event and ensuring a great experience at COBO Club!