

# **9GoldFax**

### RICOH

### eGoldFax® Connector for RICOH® MFPs

Secure cloud fax service for unlimited Users and RICOH® Multifunction Printers (MFPs). eGoldFax® service ensures compliance, security, reliability, and scalability in fax communications. Businesses of all sizes will benefit from its advanced enterprise features.

### **Features**

- Scan and fax paper documents.
- No phone lines necessary and supports all MFPs.
- Secure, encrypted HTTPS transmission.
- Customizable and automated fax delivery.
- Duplex mode for two-sided documents.
- Document "tagging" system per MFP.
- Robust and easy-to-use Administrator Portal.
- Enter Fax Recipients.
- Public and MFP-specific Address Books.
- Can insert "Subject/Message" on Fax Cover Pages.
- Can insert E-address where "Confirmation" is sent.
- Option to send Confirmations to printer or folder.
- Receive multiple faxes simultaneously.





### **Benefits**

- Unlimited seats and users.
- No busy signal so you never miss an inbound fax.
- Max data security to aid in regulation compliance such as HIPAA, PCI DSS, FedRAMP and FERPA.
- 10 years of encrypted fax archiving for compliance.
- Ability to enforce fax cover page standards.
- Improved workflow with fax confirmation emails.
- Gained work efficiencies and faxing data insights.
- Save \$500+/MFP by not installing MFP Fax hardware.
- Save \$40+/MFP every month by eliminating Analog
  Plain Old Telephone Service (POTS) fax lines.

eGoldFax is proudly hosted in the globally renowned Microsoft® Azure™ US Cloud Data Centers with both Commercial and Government platforms that ensure maximum information security, faxing reliability and long-term sustainability.



### Requirements

- RICOH Smart SDK 2.70 MFPs
- eGoldFax also supports: RICOH Cloud Fax Connector, RICOH Smart Integration Connector, and Streamline Enabled MFPs.
- Optional eGoldFax Scan-to-Fax Connectors: MyQ and PaperCut (Basic SMTP on Ricoh (SDK/J, SmartSDK), Advanced API on Ricoh SmartSDK).
- eGoldFax Cloud Fax service and Internet.

### eGoldFax Features

### CLOUD FAXING VS. MFP FAX KITS

### **ADVANCED REPORTING**

Advanced reporting, visibility, and accountability, with 10 years of free archiving.

### **RELIABLE**

Our "Never Busy" feature ensures you will not miss an inbound fax.

### **COST SAVINGS**

Eliminate expenses for MFP fax hardware, analog lines, and long-distance fax charges in the USA and Canada.

### **UNIVERSAL ACCESS**

Fax seamlessly from MFPs, computers, tablets, or smartphones.

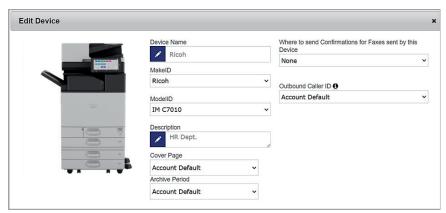
### **SCALABLE**

Our system supports unlimited users and MFPs for free, adapting to your business growth.

eGoldFax® supports an unlimited number of users and MFPs for free.

714-695-1000 sales@goldfax.com eGoldFax.com





## ENTERPRISE-GRADE FEATURES ACCESSIBLE TO ALL

### **SECURITY**

Benefit from TLS 1.2, HTTPS encryption, and PCI DSS Level 1 for data security.

### **FREE FAX ARCHIVE**

10+ years archiving of all fax pages as 256-bit AES encrypted PDFs.

### **ADMIN PORTAL**

Manage users, fax routing, reports, tags, and fax archive securely via HTTPS. Includes 2-Factor Authentication (2FA).

#### **FAX NUMBER RETENTION**

FCC Porting Compliant. Keep fax numbers even if switching.

### WORKFLOW AUTOMATION

Process and sweep file folders to integrate into existing workflow.

### **FAX CONFIRMATIONS**

Always know if the fax was successful or failed.

### DIRECT INWARD DIAL (DID) FAX NUMBERS

Enhance security with low cost DID fax numbers, ensuring direct routing to individual users.

### **RECEIVED FAX ROUTING**

Route faxes to email, network folders, MFPs/Printers, and eGoldFax Desktop app.

### **CUSTOM COVER PAGES**

Enforce fax cover page standards with logo, contact info, etc.

#### **INTEGRATION**

Seamlessly integrate with business apps and databases using XML, SQL, eGoldFax API.

**AUTHORIZED EGOLDFAX RESELLER** 

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