
USPS.com Information

All topics below may be found by using the search bar on the usps.com website.

Residential Mailbox Standards: <https://www.usps.com/manage/mailboxes.htm>

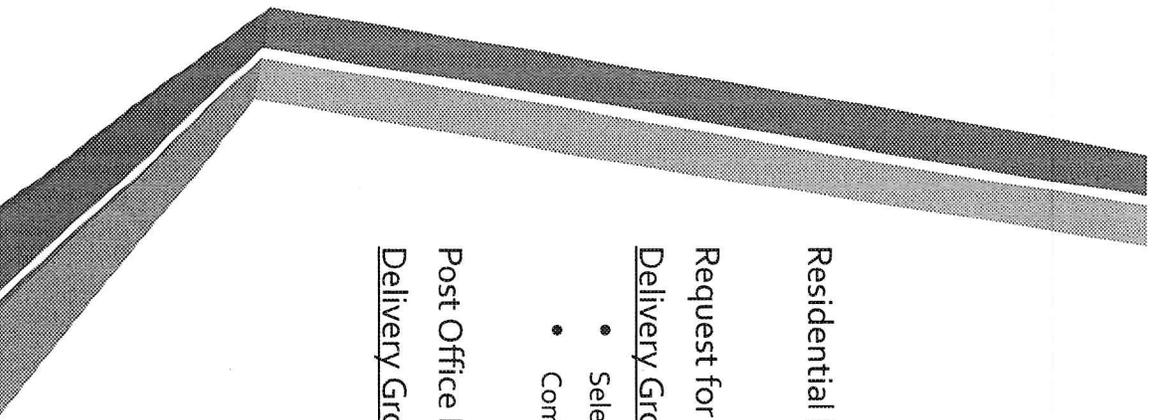
Request for New Delivery (type delivery growth management):

[Delivery Growth Management - What we do - About.usps.com](#)

- Select "online form"
- Complete and submit the form

Post Office Manual Sections (type delivery growth management):

[Delivery Growth Management - What we do - About.usps.com](#)



Growth Management Assistance Request

Please take a minute to complete the form and a USPS representative will contact you to assist.

*requested to fulfill your inquiry

User Information

Title

* First Name

* Last Name

* Address Line 1

Address Line 2

* City

* State

* Zip Code (TM)

Phone

* Email Address

Additional Information

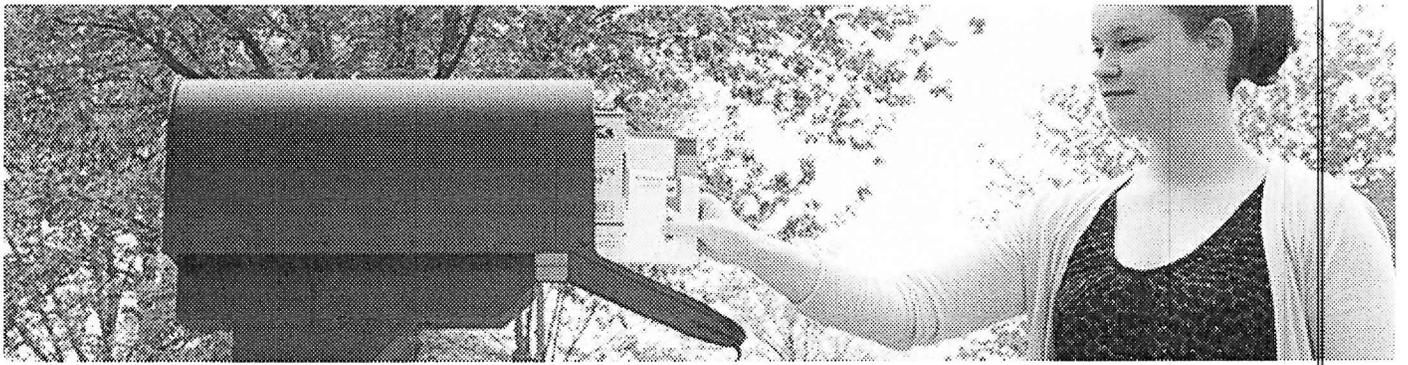
* I am a

- Builder, Planner, Property Owner or Mgmt.
- Residential Customer

[Please Read Our Privacy Act Statement](#)

Privacy Act Statement: Your information will be used to facilitate online registration, provide enrollment capability, and for the administration of Internet-based services or features. Collection is authorized

[\[there's more...\] Show More](#)



Mailbox Installation

How to Set Up & Mount a Mailbox

Follow U.S. Postal Service® guidelines for installing and placing a new mailbox at your home. Get tips on the best materials to use to set up a curbside mailbox and how to keep it in good condition. Make sure that your mail carrier always has a clear path to your mailbox whether it's by the street or mounted on your house.

Curbside Mailboxes

Mailbox Size & Construction Standards

A mailbox with the Postmaster General's (PMG) seal of approval meets USPS size and construction standards. If you build your own mailbox or buy a custom-made one, it must meet the PMG standards. Show your local postmaster your mailbox plans or your custom-made box for approval.

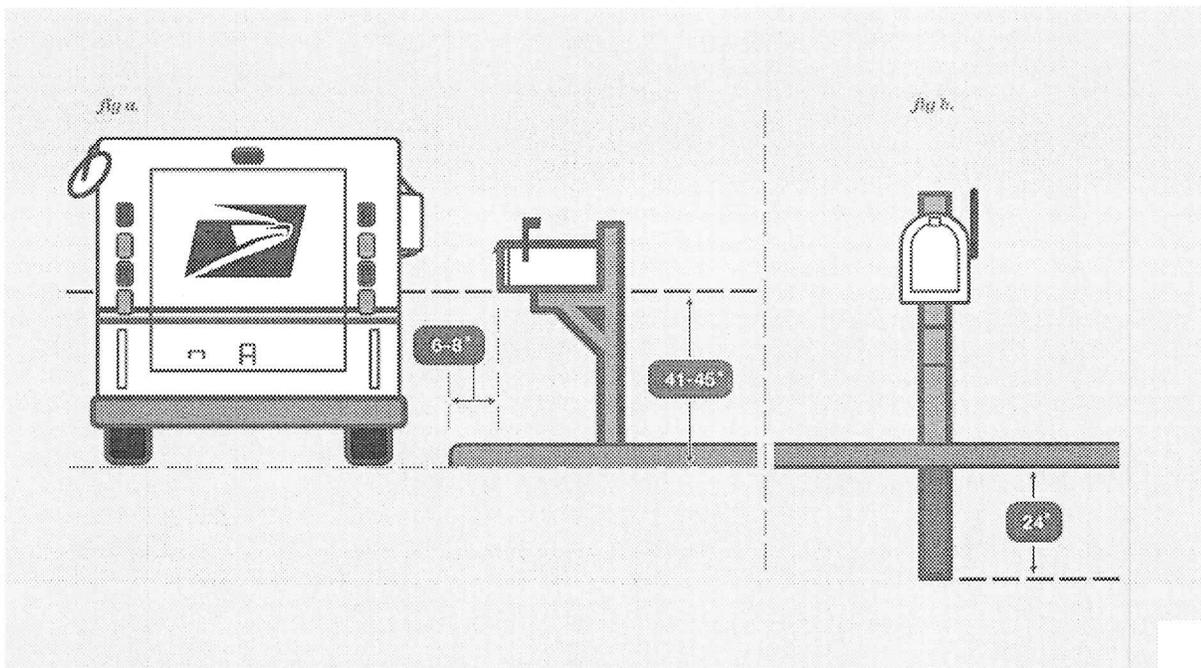
To get drawings and measurements for building your own mailbox, write to [US Postal Service Engineering](#).

Want to buy a mailbox big enough for packages? See [Next Generation Mailboxes](#).

Where to Place the Mailbox

Here are some helpful guidelines to follow when placing your mailbox:

- Position your mailbox 41" to 45" from the road surface to the bottom of the mailbox or point of mail entry.
- Place your mailbox 6" to 8" back from the curb. If you do not have a raised curb, contact your local postmaster for guidance.
- Put your house or apartment number on the mailbox.
- If your mailbox is on a different street from your house or apartment, put your full street address on the box.



Installing the Mailbox Post

The best mailbox supports are stable but bend or fall away if a car hits them. The Federal Highway Administration recommends:

- A 4" x 4" wooden support or a 2"-diameter standard steel or aluminum pipe.
- Avoid unyielding and potentially dangerous supports, like heavy metal pipes, concrete posts, and farm equipment (e.g., milk cans filled with concrete).
- Bury your post no more than 24" deep.

Door Slots & Wall Mailboxes

Approved Door Slots

Some homes and apartments have a slot in the door for receiving mail instead of a mailbox. The standards for an approved door slot are:

- The opening must be at least 1 1/2" x 7".
- The bottom of the slot must be at least 30" above floor.
- Horizontal slots must have a flap hinged at the top.
- Vertical slots must be hinged on the opposite side from the door's hinges.

For greater privacy, you can also install a mail slot hood on the inside of your door to prevent someone from seeing into your home. The standards for door slot hoods are:

- The hood should not project more than 2 1/16" beyond the inside of the door.
- On a horizontal slot, the hood should not extend below the bottom of the outside plate.
- On a vertical slot, the hood should not extend beyond the side of the outside plate on same side as the door's hinges.

Wall-Mounted Mailboxes

- To replace your curbside mailbox with a wall-mounted mailbox, you must get your local postmaster's permission.
- Choose from a variety of mailbox sizes and styles; mounted mailboxes are not required to have a PMG seal of approval.
- Get a wall mailbox that can hold a normal day's mail volume, including letter-sized envelopes, postcards, and catalogs.*
- Place the mailbox near the main entrance so your mail carrier can easily see it.

*Note: Wall-mounted mailboxes may only be used for items with postage. Newspapers may not be placed in the mailbox.

Maintenance

Mailboxes take a beating from the weather, so we recommend an annual mailbox checkup to avoid damage to your mail or difficulty identifying your address.

- Tighten loose hinges on the door
- Take care of rusty or loose parts
- Replace missing or faded house numbers
- Keep the path to your mailbox clear



USPS® Shipping Services

Built to streamline your logistics—
and deliver for your customers

THE CHALLENGE:

Meeting customer demand for simple,
reliable, and affordable shipping

As online sales grow, so do customer expectations. Today, the delivery experience can be a make-or-break moment in the customer journey with your business. That's why it's critical that you're ready to deliver with flexible shipping services designed to meet those expectations.

THE SOLUTION:

The USPS suite of shipping services

We know that one-size shipping does not fit all. Every business has its own logistics needs and challenges. We've got you covered with a wide variety of efficient and affordable delivery options designed to streamline your logistics operations—without surprise surcharges for fuel, residential or extended area delivery.

We've got you covered with returns as well

In addition to efficient shipping services, we provide quick, convenient, and flexible return options that can help make the returns experience a success for both your customers and your business.

We're here to help. Talk to a USPS Sales Representative and get a FREE shipping analysis to determine which services are the right fit for your business.

KEY SHIPPING SOLUTIONS:

USPS GROUND ADVANTAGE®

- Expected 2 to 5 business day delivery¹ (based on distance) to nearly 169M delivery points across the U.S.
- Affordable ounce-rate pricing for shipments up to 15.999 oz.
- Cubic pricing for parcels measuring up to 1 cubic foot (max weight 20 pounds).²

USPS CONNECT® LOCAL

- Expected same-day or next-day delivery.^{3,4}
- Free Package Pickup⁵ for next-day delivery.
- Flat-rate shipping and free mailing supplies using Click-N-Ship®.

PRIORITY MAIL®

- Fast and affordable expected delivery in 2 to 3 business days⁶ with predictable up-front pricing.
- Near real-time tracking to help manage workflows.
- Priority Mail boxes and envelopes delivered right to your door at no cost.

PRIORITY MAIL EXPRESS®

- Expected 1 to 3 day⁷ delivery by 6 p.m. seven days a week, 365 days a year.
- Money-back guarantee.⁸
- Pay one price to anywhere in the U.S. using Priority Mail Express Flat Rate envelopes.⁹

PRIORITY MAIL® NEXT DAY

- Affordable, overnight regional shipping in select U.S. markets.
- Expected next-day delivery within 150 miles of USPS processing centers.
- Available only with qualifying Negotiated Service Agreement (NSA).

1. For mailable items up to 70 lbs. Expected delivery in 2-5 business days. Packages sent to destinations beyond the USPS ground network (such as Alaska, Hawaii, and offshore destinations) or containing hazardous materials or live animals may require longer transit times.

2. For more information on cubic eligibility criteria, please refer to Section 283.1.3.1 of the Domestic Mail Manual (DMM) at <https://pe.usps.com/text/dmm300/283.htm>.

3. Sunday and holiday delivery available in many major markets for an additional fee. Scheduled delivery date depends on origin, destination, and drop-off time. Some restrictions apply.

4. Participation in USPS Connect Local requires agreement to program terms and entry of packages and mail close to final destination. Same-day delivery is expected but not guaranteed and may not be available at all locations. Next-day delivery may be impacted by holidays and availability of Sunday delivery. When Sunday delivery is available, there is an additional fee for USPS Connect Local Shipping services. Sunday delivery is not available for USPS Connect Local Mail services. Additional restrictions may apply. Speak with your USPS Sales Representative for details.

5. For more details on free Package Pickup, visit usps.com/pickup.

6. In most cases, the expected delivery date that is printed on your receipt or provided at checkout will reflect a delivery time of 2 or 3 days based on origin, destination, and Post Office acceptance time. Exceptions and restrictions apply. Visit usps.com/ship/priority-mail.htm for details.

7. To most domestic destinations. Priority Mail Express service commitments are based on drop-off times. See a USPS Sales Representative or usps.com for details.

8. Exceptions apply. For details, visit the DMM.

9. Free packaging is only available for Flat Rate envelopes.





The USPS® Pricing Difference Is Clear

Don't let unexpected surcharges affect your bottom line



Know what you pay before you ship, and eliminate unnecessary surcharges and fees charged after-the-fact. The United States Postal Service (USPS) helps your business protect your bottom line with clear, up-front pricing. Reach out to your USPS Sales Representative to receive a complimentary shipping analysis.

Domestic surcharges comparison¹

Fuel and area surcharges	USPS	UPS ²	FedEx ³
Fuel Surcharges—Air ⁴	N/A	19.00%	19.00%
Fuel Surcharges—Ground ⁴	N/A	20.50%	20.50%
Delivery Area Surcharge—Commercial Air	N/A	\$4.20	\$4.20
Delivery Area Surcharge—Commercial Ground	N/A	\$4.20	\$4.20
Delivery Area Surcharge—Residential Air	N/A	\$6.15	\$6.20
Delivery Area Surcharge—Residential Home Delivery and Ground Delivery	N/A	\$6.15	\$6.20
Area Surcharge Extended—Residential Air/Ground/Home Delivery	N/A	\$8.30	\$8.30
Area Surcharge Extended—Commercial Ground	N/A	\$5.35	\$5.25
Delivery Area Surcharge Extended—Commercial Air	N/A	\$5.35	\$5.25
Residential Delivery Surcharge	N/A	\$6.10 (ground)/\$6.55 (air)	\$5.95 (ground)/\$6.55 (air)
Remote Area Surcharge—Alaska	N/A	\$43.25	\$43.00
Remote Area Surcharge—Hawaii	N/A	\$15.35	\$14.50
Additional surcharges			
Additional/Special Handling	\$1.50 to \$30 (by length)	\$43.50 to \$52.75 (by weight)	\$43.50 to \$55.00 (by weight)
Address Corrections	\$0 ⁵	\$23.50	\$24.00
Delivery Confirmation Response—Signature Required (Indirect/Direct)	\$3.70 (elec.)/ \$4.55 (retail)	\$7.20	\$7.15
Delivery Confirmation Response—Adult Signature Required	\$8.40	\$8.70	\$8.65
Dimensional (DIM) Weight Factor ⁶	166	139	139
Missing/Invalid Account Number Charge	N/A	\$23.50	\$24.00
Package Intercept	\$18.35	\$21.00 (web)/\$27.00 (phone)	\$24.00
Third-Party Billing Surcharge	N/A	5%	5%

1. This is not a comprehensive list of all surcharges and other charges imposed on shippers. Please visit usps.com for more information on USPS shipping charges and visit the other carriers' websites for more information on their charges.

2. Revised rates effective as of December 23, 2024. https://www.ups.com/assets/resources/webcontent/en_US/Accessorial_Preview.pdf, https://www.ups.com/assets/resources/webcontent/en_US/Daily_US48_Preview.pdf. See the applicable 2025 UPS Rate and Service Guide for up-to-date rates. Fuel charges are updated weekly. For the latest: <https://www.ups.com/us/en/support/shipping-support/shipping-costs-rates/fuel-surcharges.page>.

3. Revised rates effective as of January 8, 2025. https://www.fedex.com/content/dam/fedex/us-united-states/services/surcharge_and_fee_changes_2025.pdf. For the most up-to-date rates, please visit: <https://www.fedex.com/en-us/service-guide.html>. Fuel charges are updated weekly. For the latest: <https://www.fedex.com/en-us/shipping/fuel-surcharge.html> or https://www.fedex.com/content/dam/fedex/us-united-states/services/Service_Guide_2025.pdf.

4. Variable on a weekly basis.

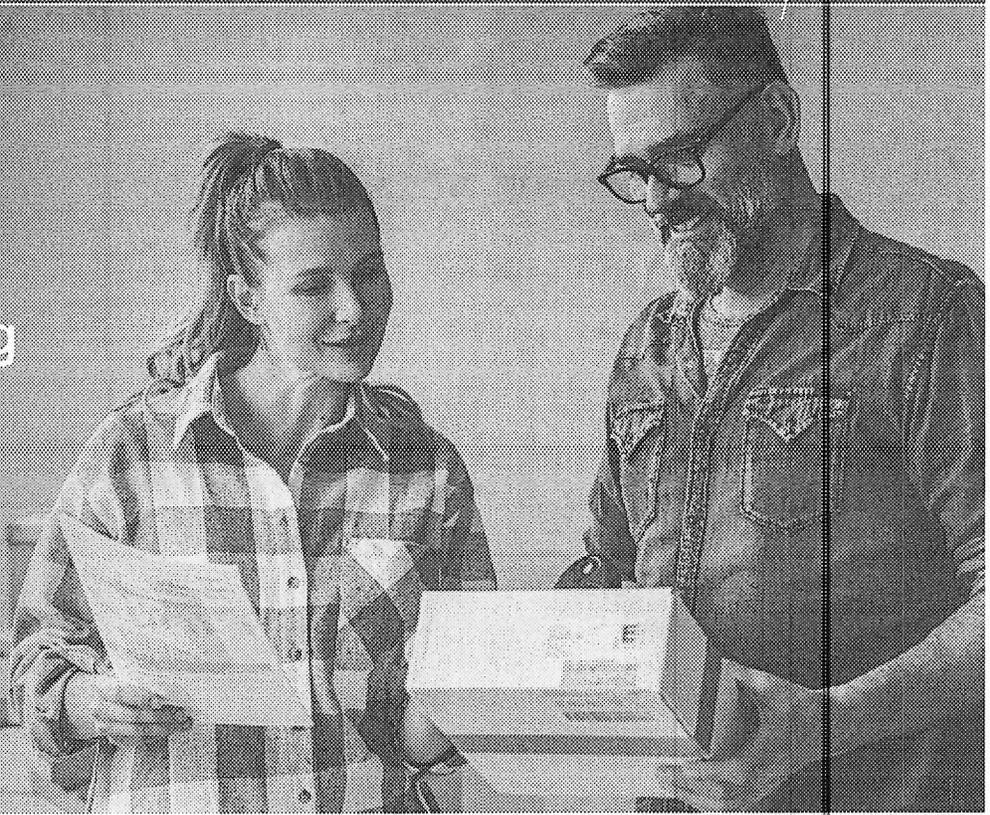
5. USPS does not charge for on-piece address correction to deliver a package. USPS offers a number of address correction and address hygiene services, with costs typically ranging from \$0.16 to \$0.00.

6. Applies to packages greater than 1 cubic foot (1.728 cubic inches).

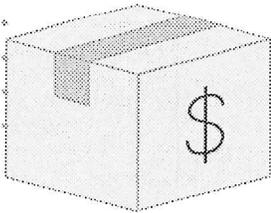
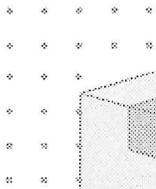


Smart shipping means more saving

Get a free Shipping Analysis from USPS.



When it comes to shipping costs, knowledge is power. Given that shipping rates are one of the biggest contributors to overhead expenses, it's essential for businesses to learn how to manage those costs effectively. Understanding your shipping profile can help you take control of spending and identify new opportunities to save.



#1

The cost of shipping is the top challenge for e-commerce merchants today.¹

Tracking your shipping expenses pays off.

If you're unsure when your last shipping audit was conducted, you may be overdue for one. Your business could be losing money every day—and you may not even realize it! At the United States Postal Service, our Solutions Experts can conduct a Shipping Analysis to help you identify smarter ways to ship, and most importantly, save you money.



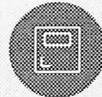
What can a Shipping Analysis do for you?

A USPS® Shipping Analysis provides you with a professional report and overall snapshot of your shipping profile to determine corporate impacts and costs associated with your fulfillment operation.

Areas of analysis include:



Zone distribution to better understand your shipping patterns.



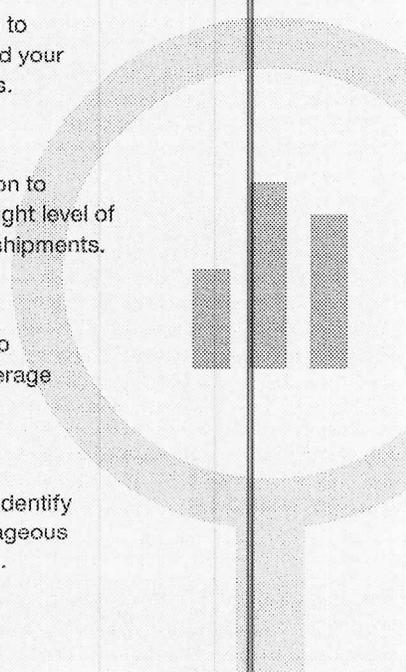
Weight distribution to understand the right level of service for your shipments.



Transit analysis to illustrate your average delivery times.



Cost analysis to identify the most advantageous shipping solution.



1. "2023 State of Shipping Report," Shippo, March 2023, <https://try.goshippo.com/2023-state-of-shipping/>

How does it work?

Our Solutions Experts begin by looking at your Package Level Detail (PLD), a set of data you provide that helps us reveal useful information to you by analyzing every package your company has shipped. We evaluate this data to determine what solutions meet your needs as we create your shipping profile. You'll receive a comprehensive report from us, ensuring the best possible cost savings for your business.

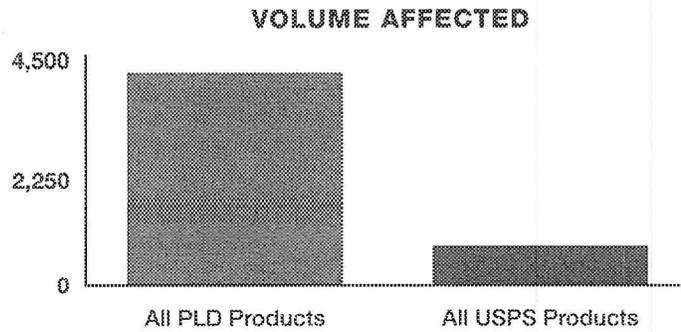
Additional areas of analysis show:

- DIM weight impacts
- Expected time in transit
- Percent of delivery area surcharges
- Zone and weight mix
- Packaging efficiency
- Ounce, cubic, and blended opportunities
- Distribution center effectiveness

The following charts represent the potential findings that can be uncovered with a USPS Shipping Analysis.

DIM Weight Impacts

Utilizes Package Dimensions and Actual Ship Weight

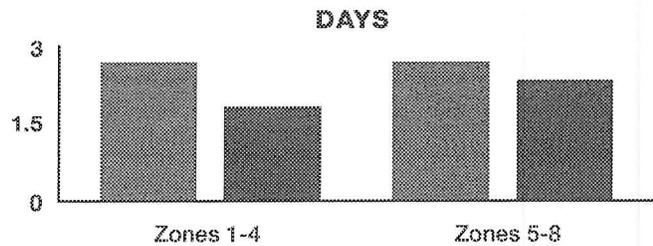


	COMPETITOR	USPS	VALUE DIFFERENCE
% Subject to DIM	1%	0%	1%
Volume Affected	4,184	1,148	3,036
DIM Factor	139	166	-27
DIM Impact (\$)	\$16,873	\$12,145	\$4,728

DIM SUMMARY

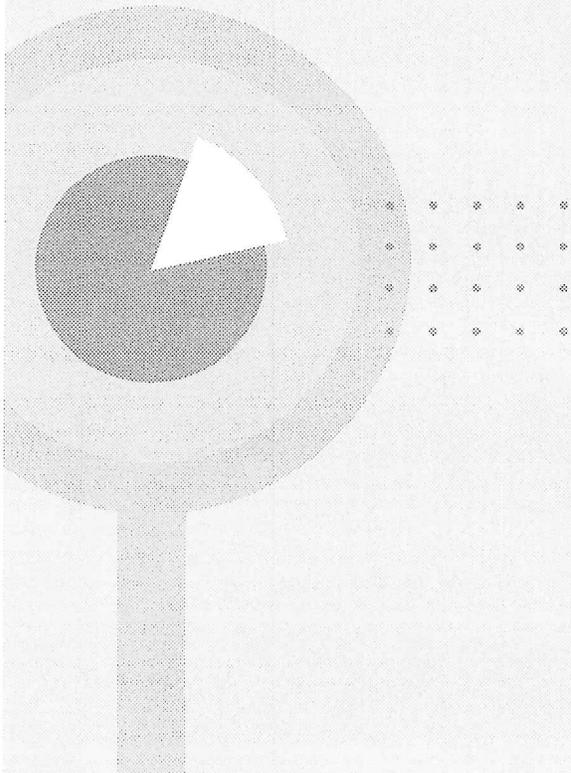
Expected Time in Transit

Utilizes Shipped Date/Delivered Date (Competitor), Origin, and Destination ZIP Code™ areas (USPS Service Standards)



	COMPETITOR	USPS	VALUE DIFFERENCE
% Volume Shipped	96%	96%	0%
# of Days in Transit	2.8	1.9	0.9

TIME IN TRANSIT SUMMARY





Opportunities to Zone Optimize

Utilizes Origin and Destination ZIP Code™ areas

Shipping zones measure the distance a package travels in groupings of ZIP Code areas—from the point of origin to the destination. In most cases, the greater the zone, the greater the cost. This table shows the movement of packages from one origin ZIP Code in a higher zone to another ZIP Code in a lower zone.

Origin ZIP Code	Quantity	Change	Percentage
19073	196,834	+116,062	61% +36%
22206	97,538	+16,764	30% +5%
50001	24,842	-55,930	8% -17%
90230	3,877	-76,897	1% -24%
ALL	323,092		100%

What do we need from you?

Include the following information when providing your PLD file:

- 1 **Annual shipping patterns.**
Acceptable file formats include CSV, TXT, Microsoft Excel, or Microsoft Access.
- 2 **Critical fields.**
 - Destination ZIP Code
 - Actual ship weight
 - Current service levels
 - Origin ZIP Code
 - Length, width, height¹
- 3 **Additional details.**
 - Billed weight
 - Shipped/delivered date
 - Surcharge information
 - Hazmat shipments

Then, email the file to your USPS Solutions Expert.

If a file exceeds 28 megabytes, USPS can provide a Secure Large File Transfer folder. One of our experts can also schedule a meeting to walk you through how to transfer the data.²



Ready to maximize your shipping effectiveness?

Our experts are standing by to help guide you through the entire process.

Make the most of your marketing.

At USPS, we also offer marketing resources and services for businesses like yours.

Let us provide a Marketing Analysis on using Direct Mail to help grow your business and increase engagement.

1. If the data does not have dimensions, please provide a box or poly usage file displaying the number packages by quantity, weight range, and sizes (LxWxH).
2. Instructions for downloading shipping files vary depending on the shipping system. Free USPS technical assistance is available for obtaining your shipping data.



DELIVERING
FOR AMERICA™

We know that success is a two-way street. That's why we take the time to really understand your business goals and do everything in our power to help you achieve them.

With a broad range of expertise, products, and services, USPS is uniquely positioned to help you succeed in multiple areas, including marketing, customer engagement, shipping, returns, retention, and customer service.

Contact your USPS Solution Expert to receive your complimentary Shipping Analysis today.

23SHIPANALYSISERO

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USPS Core Team



Need support?

We are here to help find the best solution for your business.

Brandon Roundy

USPS Sales Representative
brandon.roundy@usps.gov
435-235-2354

As your main contact, I'm here to support our relationship by coordinating the right resources and solutions for your business. I'm your go-to for shipping, fulfillment, and marketing opportunities, as well as pricing and contract development.

Select Business Support Program

uspsselect@usps.gov
1-888-707-7226

This is the team responsible for providing shipping supply assurance, assistance with setting up package pickup requests, investigating missed or inconsistent pickups, handling missing or delayed packages, and resolving any other USPS-related issues. [Click for more information.](#)

Resources



Find your local Post Office™
store [here](#).



Order shipping supplies [here](#)
or call 800-610-8734.



Pay for postage and print shipping labels, request Free Package Pickup, ship domestically and globally, compare postage rates, add insurance, order free, eco-friendly packaging, look up a ZIP Code™, locate and rent a PO Box™, and more [here](#).



File a claim [here](#).



Find Zone charts and the
Notice 123 pricing list [here](#).



Track packages [here](#).