



## AWS PRACTICE SERVICES

# YOUR STRATEGIC PARTNER FOR AWS

Infotrust's AWS Practice is structured around four pillars that align to your business and mission objectives: Security, Operations, Compliance and Cost. With Centres of Excellence across Security, Cloud Operations and Platform Engineering, we put robust guardrails in place from day one, provide proactive monitoring, and bring deep experience running sensitive workloads in regulated environments.

Our operating model integrates best practices from the AWS Well-Architected Framework (WAF), the AWS Cloud Adoption Framework (CAF), and ITIL v4 service management disciplines, creating a security-led, standards-aligned engagement focused on keeping your AWS environment secure, resilient, and cost-effective.

## OUR FOUR SERVICE LINES



### MANAGED SERVICES

Full-lifecycle AWS managed services with 24x7 monitoring, incident response, FinOps, backup/DR, and DevOps.



### PROFESSIONAL SERVICES

Project-based delivery led by AWS-certified specialists including migration, modernisation, platform engineering, and app development.



### IT STAFF AUGMENTATION

Flexible resourcing models that embed skilled cloud, DevOps, SRE, and product engineering specialists into your teams.



### ASSESSMENTS & ADVISORY

Focused advisory engagements covering migration readiness, Well-Architected reviews, cost, security, and governance.

# MANAGED SERVICES

Run AWS securely and reliably – day and night.

Comprehensive, full-lifecycle AWS managed services delivered by an Australian-based team, integrating ITIL v4 service management with AWS Well-Architected operations.



## 24x7 Monitoring & Incident Response

Continuous observability, alerting, and rapid incident response from an Australian-based team.



## Service Desk

Tiered L1/L2/L3 support via ITSM platform, including request logging, triage, and resolution.



## Cloud & Security Operations

Patching, configuration management, identity, threat detection, and remediation.



## Cost Management & FinOps

Right-sizing, Savings Plans/Reserved Instances, anomaly detection, and showback reporting.



## Backup & Disaster Recovery

Policy-driven backups, restore testing, and DR runbooks aligned to RTO/RPO targets.



## DevOps & DevSecOps

Pipeline operations, infrastructure-as-code, and security-embedded automation.

# PROFESSIONAL SERVICES

Project-based delivery by AWS-certified specialists.

Outcome-focused engagements that migrate, modernise, and build applications on AWS anchored by Well-Architected design and DevOps-led delivery.



## AWS Migration & Modernisation

Re-host, re-platform, and re-architect legacy workloads onto AWS with minimal disruption.



## Platform Engineering & Landing Zones

Multi-account landing zones, Control Tower foundations, and Well-Architected platforms.



## Web & Mobile App Development

Patching, configuration management, identity, threat detection, and remediation.



## Software QA & Testing

Functional, performance, and security testing to validate releases before production.



## AWS Cost Optimisation

Engineered cost reductions through architecture, scheduling, and commitment-based discounts.



## Legacy App Optimisation

Modernise monolithic and legacy applications for resilience and maintainability on AWS.

# IT STAFF AUGMENTATION

Embed cloud, DevOps, and engineering specialists into your team.

Flexible resourcing models that scale your delivery capacity without long-term overhead. Pay-as-you-go and fixed-term engagements aligned to business priorities.



## On-Demand Cloud Experts

AWS-certified architects and engineers deployed to specific projects, escalations, or uplift programs.



## Software Product Development Teams

End-to-end product engineering pods covering design, build, test, and operations.



## DevOps Teams

Pipeline, IaC, and automation specialists embedded with your engineering teams.



## SRE Pods

Site Reliability Engineering squads driving uptime, performance, and observability outcomes.

# ASSESSMENTS & ADVISORY

Plan and optimise your AWS journey with confidence.

Focused advisory engagements delivered by senior AWS practitioners to assess readiness, validate architectures, and shape your cloud strategy.



## Migration & Modernisation Assessment

Application portfolio analysis with target architectures, sequencing, and business case.



## Cost Optimisation Assessment

Identify and quantify savings opportunities across compute, storage, networking, and licensing.



## Security Assessment

Posture review against Well-Architected Security pillar, Essential Eight, and CIS benchmarks.



## DevOps Maturity Assessment

Maturity scoring across CI/CD, IaC, automation, and operational practices.



## Cloud Strategy & Governance Advisory

Roadmaps, operating models, and governance frameworks to scale AWS adoption safely.



## Well-Architected Review

AWS WAR-aligned review across all six pillars with prioritised remediation plan.

# WHY INFOTRUST FOR AWS



## AWS Certified Expertise

AWS-certified architects, engineers, and DevOps specialists with deep hands-on experience delivering migration, modernisation, FinOps, and 24x7 managed services.



## Governed Operating Model

Clear guardrails, roles, and decision rights prevent drift and reduce risk. Defined incident and change processes restore service fast and safely.



## Cyber-First, Security-Embedded

Our heritage as a cyber-first provider ensures security and compliance are integrated from day one, not bolted on afterwards.



## 24x7 Australian-Based CloudOps

Monitor, respond, and remediate around the clock supported by an Australian-based Security Operations Centre and DFIR team.



## Accelerated Time-to-Value

Structured delivery, DevOps automation, and proven engagement models translate business objectives into measurable outcomes faster.



## Centres of Excellence

Dedicated CoEs across Security, Cloud Operations, and Platform Engineering provide deep specialist expertise on demand.

## TAKE THE NEXT STEP

Get more value from your AWS investment with a partner that handles the complexity - so your team can focus on outcomes. Move faster, stay compliant, and spend less keeping the lights on.

Request a consultation today.

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