



Title: IT Director

Department: Information Technology

Supervisor: General Manager

Position: Full-Time

Wage: DOE

Job Summary: Under the direction of the General Manager, the IT Director is responsible for the overall planning, implementation, security, and management of the casino's information technology systems. This position provides strategic leadership for all technology operations, ensuring reliable, secure, and efficient IT services that support gaming operations, hotel and hospitality systems, food and beverage, finance, surveillance, and administrative functions.

The IT Director oversees network infrastructure, cybersecurity, systems administration, regulatory compliance, vendor relationships, technology budgeting, and IT staff while ensuring technology aligns with the organization's business objectives.

DUTIES AND RESPONSIBILITIES:

- Direct and manage all information technology operations throughout the casino.
- Develop and implement the organization's IT strategy, policies, and procedures.
- Ensure the reliability, availability, and security of all network, server, and telecommunications systems.
- Oversee casino gaming systems, slot systems, player rewards systems, point-of-sale systems, hotel management systems, surveillance technology, and other business-critical applications.
- Lead cybersecurity initiatives, including risk assessments, vulnerability management, incident response, disaster recovery, and business continuity planning.

- Maintain compliance with Tribal Gaming Commission requirements, Gaming Commission regulations, PCI-DSS standards, and other regulatory requirements.
- Develop and manage the IT department budget, technology projects, and capital expenditures.
- Supervise, mentor, and evaluate IT staff while promoting professional development and accountability.
- Manage relationships with software vendors, hardware suppliers, internet providers, and technology consultants.
- Coordinate installation, maintenance, upgrades, and replacement of hardware and software.
- Monitor system performance and ensure minimal downtime for all business operations.
- Establish and maintain backup and disaster recovery procedures.
- Oversee user account management, network access, and data security.
- Provide executive leadership with recommendations regarding emerging technologies and technology investments.
- Ensure technology supports operational efficiency and enhances the guest experience.
- Participate in on-call support for critical system outages as needed.

JOB QUALIFICATIONS:

- Bachelor's degree in Information Technology, Computer Science, Information Systems, or a related field preferred.
- Five (5) years of progressively responsible IT management experience, preferably within gaming, hospitality, healthcare, or another highly regulated industry.
- Experience managing enterprise networks, Microsoft server environments, virtualization, cloud technologies, cybersecurity, and enterprise applications.
- Experience administering Microsoft Active Directory, Microsoft 365, virtualization platforms, firewalls, backup solutions, and network infrastructure.
- Knowledge of casino gaming systems, slot management systems, player loyalty systems, surveillance systems, and POS systems is preferred.

- Strong understanding of cybersecurity best practices and regulatory compliance.
- Excellent leadership, communication, organizational, and project management skills.
- Ability to manage multiple priorities in a fast-paced environment.

Legendary Waters Resort & Casino has a drug-free workplace policy and adheres to the intent of the Drug-Free Workplace Act. All new hires are subject to a drug test before starting employment.

Native American hiring preference policy applies, yet all qualified applicants will be considered.

For further information contact:

Human Resources
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