

Privacy Policy

Effective Date: March 1, 2025

Refo (“we,” “our,” or “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, share, and safeguard your information when you use our website, products, and services.

1. Information We Collect

- Personal Information: Name, email address, phone number, identification details, or other information you provide to us.
- Usage Information: Data on how you interact with our website and services.
- Cookies & Tracking Data: We may use cookies or similar technologies to improve your browsing experience.

2. How We Use Your Information

- Providing and improving our services.
- Responding to your inquiries and requests.
- Complying with legal and regulatory requirements.
- Communicating updates, offers, and relevant information (with your consent).
- We will not use your personal information for any purpose other than those disclosed unless we obtain your explicit consent.

3. Consent & Your Rights

- You have the right to grant or deny consent for how we use your data.
- You may request access, correction, deletion, or restriction of your personal information.
- You can withdraw your consent at any time by contacting us.

4. Sharing Your Information

- We do not share your personal information with third parties without your explicit consent.
- If we share data with trusted third-party partners (such as service providers), we will inform you of who they are and why sharing is necessary.

5. Data Retention & Security

- We only store your personal information for as long as necessary to fulfill operational or legal requirements.
- When no longer needed, your data will be securely deleted or anonymized.
- We use industry-standard security measures to protect your information from unauthorized access, loss, or misuse.

6. Third-Party Services

- If third-party providers handle your data (for example, for hosting or analytics), they are required to follow strict privacy and security standards.

7. Compliance & Updates

- We comply with applicable data protection laws and conduct regular reviews of our practices.
- This Privacy Policy may be updated periodically to reflect changes in law, technology, or business practices.

8. Contact Us

- If you have any questions, concerns, or requests about your personal data, please contact us:
- India Offices
Refo Tech Systems Pvt Ltd
- 91 Springboard, Sector 1, Noida, UP – 201301, India
- 91 Springboard, Vikhroli, Mumbai – 400079, India
- US Office
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