

Accommodation Refund Policy

CEL Vancouver

Name of Institution

03979

Institution Number

June 1, 2025

May 15, 2025

Accommodation Refund Policy

Name of Policy

Effective Date

Revision Date

English Language Studies

Name of Program

Type of accommodation	Amount of Refund
Homestay	
• Cancellation more than 28 days before accommodation start date	Balance will be refunded less the following fees: • Accommodation Placement Fee • Homestay Guardianship Fee (if applicable)
• Cancellation 28 days or fewer before the accommodation start date	Balance will be refunded less the following fees: • 4 weeks accommodation fees • Accommodation Placement Fee • Homestay Guardianship Fee (if applicable)
• Cancellation after start date	On or after the course start date, the first four weeks of housing are non-refundable. A 30-day notice is required to cancel housing. Remaining weeks will be refunded on a prorated basis less 30% cancellation fee. The Accommodation Placement Fee and Homestay Guardianship Fee (if applicable) are non-refundable.
APT Living	
• Cancellation more than 28 days before accommodation start date	Balance will be refunded less the following fees: • Accommodation Placement Fee • APT Amenities Fee
• Cancellation 28 days or fewer before the accommodation start date	Balance will be refunded less the following fees: • 4 weeks accommodation fees • Accommodation Placement Fee • APT Amenities Fee

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Type of accommodation	Amount of Refund
Cancellation after start date	On or after the course start date, the first four weeks of housing are non-refundable. A 30-day notice is required to cancel housing. Remaining weeks will be refunded on a prorated basis less 30% cancellation fee. The Accommodation Placement Fee and APT Amenities Fee are non-refundable.
Silverstone	
Cancellation more than 28 days before accommodation start date	Balance will be refunded less the following fees: - Accommodation Placement Fee - Silverstone Amenities Fee - Guardianship Fee (if applicable)
Cancellation 28 days or fewer before the accommodation start date	Balance will be refunded less the following fees: 4 weeks accommodation fees - Accommodation Placement Fee - Silverstone Amenities Fee - Guardianship Fee (if applicable)
Cancellation after start date	On or after the course start date, the first four weeks of housing are non-refundable. A 30-day notice is required to cancel housing. Remaining weeks will be refunded on a prorated basis less 30% cancellation fee. The Accommodation Placement Fee and Silverstone Amenities Fee are non-refundable.
GEC	
Cancellation more than 28 days before accommodation start date	Balance will be refunded less the following fees: - Accommodation Placement Fee - GEC Amenities Fee - Security Deposit (if paid by St Giles) - Guardianship Fee (if applicable)
Cancellation 28 days or fewer before the accommodation start date	Balance will be refunded less the following fees: 4 weeks accommodation fees - Accommodation Placement Fee - GEC Amenities Fee - Security Deposit (if paid by St Giles) - Guardianship Fee (if applicable)
Cancellation after the accommodation start date	On or after the course start date, the first four weeks of housing are non-refundable. A 60-day notice is required to cancel housing. Remaining weeks will be refunded on a prorated basis less 30% cancellation fee (minimum fee: \$500). The Accommodation

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Type of accommodation	Amount of Refund
	Placement Fee, GEC Amenities Fee and Guardianship Fee (if applicable) are non-refundable. Security Deposit (if paid by CEL) will be refunded after offsetting any amounts payable as a result of the above.
YWCA	
• Cancellation more than 28 days before accommodation start date	Balance will be refunded less the following fees: • Accommodation Placement Fee • YWCA Application Fee
• Cancellation 28 days or fewer before the accommodation start date	Balance will be refunded less the following fees: • 4 weeks accommodation fees • Accommodation Placement Fee • YWCA Application Fee
• Cancellation after start date	On or after the course start date, the first four weeks of housing are non-refundable. A 30-day notice is required to cancel housing. Remaining weeks will be refunded on a prorated basis less 30% cancellation fee. The Accommodation Placement Fee and YWCA Application Fee are non-refundable. An early check out fee will be assessed and charged by the YWCA.

Airport transfers	Amount of refund
• Cancellation in writing more than 72 hours prior to check-in	100% refund
• Cancellation less than 72 hours before check-in	No refund