STAKEHOLDER MAPPING: POWER, POTENTIAL AND INTEREST

A short guide to start mapping the people who can make or break your work

WHAT THIS IS

This tool helps you identify and understand the **people who most affect the success of your project, campaign, or idea,** not just the teams or departments around you.

It's based on the *Power vs Interest* model used in strategic planning and change management, reframed through the lens of *Be More Strategic, Chapter 11: Be Persuasive, Be an Influencer.*

"Stakeholder mapping isn't a spreadsheet exercise. It's a leadership conversation about people, power and purpose."

WHY IT MATTERS

Every idea, project or strategy depends on people.

Some have the **power** to advance or block it. Others have the **interest** to care deeply about its success or failure.

Understanding who sits where helps you:

- Focus your energy on what (and who) matters most
- Anticipate risks, resistance and alliances
- Build relationships that turn strategy into action
- Communicate with empathy and precision



HOW TO USE THIS TOOL

This isn't about listing everyone you know, it's about mapping the 12 people who matter most to this specific piece of work.

Use it as a team conversation, not a solo task. The discussion itself will reveal more insight than the grid.

STEP 1 - CHOOSE YOUR FOCUS

Pick one project, idea or campaign that matters right now.

Ask:

"Who are the people that could most influence whether this succeeds or fails?" Resist the temptation to list *functions* ("Finance", "HR", "Comms").

Name people.

If you don't know their names yet, that's useful data. Go and find out.

STEP 2 - LIST ≈ 12 STAKEHOLDERS

Write the names of up to twelve people who currently have, or could have, an effect on your work.

Include a mix - supporters, neutrals, potential blockers.

Tip: Diversity of perspective matters. Build this list with two or three colleagues from different parts of your organisation, not just your immediate team.

STEP 3 - ASSESS POWER AND INTEREST

For each person, discuss and record:

- **Power or Power Potential:** How much influence do they really have over the outcome? Can they approve, fund, block, or sway others?
- **Interest**: How much do they care about this project or its results? Are they invested emotionally, politically, or practically?

Use what you *know* and be honest about what you *don't*. Assumptions are fine at first — the aim is to surface and test them.



STEP 4 - PLOT ON THE POWER-INTEREST GRID

	HIGH INTEREST	LOW INTEREST
High Power	Key Players: Engage closely. Keep involved in decisions.	Keep Satisfied: Maintain trust. Update them selectively.
Low Power	Keep Informed: Share progress and seek input.	Monitor: Stay aware but minimal contact.

Once names are plotted, step back and look for patterns:

- Are all your high-power, high-interest players aligned or divided?
- Who has influence but little interest, could they be engaged?
- Who cares deeply but lacks power, can they be allies or advocates?

STEP 5 - TURN INSIGHT INTO ACTION

Ask as a group:

- What relationships do we need to strengthen or rebuild?
- Who do we need to spend more time with next week?
- Who's missing from this map entirely?

Then assign ownership: one name per stakeholder and who will take the next step to connect, brief, or learn more.

Tip: Revisit the map weekly. Stakeholder power and interest shift quickly as projects evolve. Treat it as a living conversation, not a static chart.



PITFALL	BEST PRACTICE
Listing teams or departments.	Always map <i>people</i> . Strategy is personal.
Assuming you already know everyone.	Include names you need to find, that's useful insight.
Treating it as a one-off.	Update weekly; relationships change faster than plans.
Doing it alone.	Involve colleagues. Collective intelligence beats guesswork.

NEXT STEPS

Once you've completed your first map:

- 1. Highlight three relationships to strengthen this month.
- **2.** Schedule short "learning conversations" with those people to understand their interests, pressures and priorities.
- **3.** Update your map after each interaction.

Remember: Influence begins with understanding. The more you see the world through others' eyes, the easier it becomes to build alignment and momentum.



TAKING IT FURTHER

Combine this exercise with:

- The Persuasive Communication Framework: To tailor your message for each stakeholder's logic, emotion and values.
- Influence Without Authority Toolkit: To build trust and credibility across boundaries.

If you'd like a **facilitated session** for your leadership or project team to deepen stakeholder insight and alignment, contact Charlie to design and lead it.

REMEMBER:

Mapping people isn't about politics, it's about perspective.

When you see who really shapes outcomes, you can engage with intention, not assumption.

