

SAMPLE ORAL ULCER & MUCOSAL DISEASE SOAP NOTE

DESQUAMATIVE GINGIVITIS & EROSIVE LESIONS —
VESICULOBULLOUS WORKUP (EROSIVE OLP VS MMP)Questions? Visit us at
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1 PATIENT INFORMATION

1 PATIENT DETAILS

NAME

Rosalind M. Tan

DATE OF SERVICE

06/25/2026

DOB

09/12/1965

PROVIDER

Dr. Nathaniel Park, DDS, MD — Oral Medicine

AGE / SEX

60 / Female

CREDENTIALS

DDS, MD, Diplomate ABOM

MRN / PATIENT ID

OM-52788c

VISIT TYPE

Oral Ulcer / Mucosal Disease Evaluation (new referral)

REFERRAL SOURCE

Referred by Dr. K. Alvarez (periodontist) for painful, peeling, non-plaque-related gingival inflammation and erosions unresponsive to periodontal therapy.

DENTAL / PRIMARY CARE PROVIDER

Periodontist: Dr. Karen Alvarez, DDS, MS · PCP: Dr. J. Whitcombe, MD

CC CHIEF COMPLAINT

2 PRIMARY MUCOSAL CONCERN

'My gums are raw and peeling, and I keep getting painful sores in my cheeks and on my tongue. Brushing makes them bleed, and my dentist said the gum treatments aren't helping. Lately my eyes feel gritty too.'

Duration: Rosalind reports ~7 months of progressive, painful, **desquamative (peeling) gingivitis** with recurrent erosions of the buccal mucosa and lateral tongue. Periodontal scaling and improved hygiene have not helped, prompting oral medicine referral for a suspected **immune-mediated vesiculobullous / lichenoid mucosal disease**. She now also reports intermittent ocular grittiness — a finding that must be taken seriously in this context.

S SUBJECTIVE

3 PATIENT-REPORTED MUCOSAL HISTORY

3a ONSET, COURSE, PATTERN & LOCATION

- **Onset:** Gradual, ~7 months ago; initially 'sensitive, red gums,' then peeling and painful erosions. Slowly worsening, with periods of partial improvement but never full clearance.

- **Lesion pattern:** Multiple, bilateral, and **chronic rather than episodic** — a mix of erosive/erythematous gingival desquamation, buccal erosions with surrounding white striae, and shallow tongue erosions. She reports fragile mucosa that 'peels' and occasionally 'blisters' before breaking down.
- **Location:** Attached gingiva (upper & lower, generalized), bilateral buccal mucosa, and left > right lateral/ventral tongue. Denies floor-of-mouth, palate, or oropharyngeal ulceration.
- **Reported blistering:** She has twice noticed a 'clear blister' on the gum that ruptured within a day — a history suggestive of a vesiculobullous process (raises mucous membrane pemphigoid on the differential).

3b ASSOCIATED SYMPTOMS, TRIGGERS & FUNCTION

- **Associated symptoms:** Pain and burning (5–8/10), gingival bleeding with brushing, food sensitivity to spicy/acidic/crunchy foods, and mild intermittent bleeding of erosions. Denies drainage, halitosis beyond usual, altered taste, or dry mouth.
- **Functional impact:** Avoids tooth-brushing in tender areas (worsening a vicious cycle of plaque and inflammation), has changed to a soft/bland diet, and reports poor sleep on bad nights. Weight stable.
- **Triggers / relief:** Spicy, acidic, crunchy foods and vigorous brushing worsen; bland diet and a prior short steroid course (from PCP) transiently helped.

3c RELEVANT HISTORY

- **Dental / oral history:** Generalized mild-moderate periodontitis under periodontal care; multiple amalgam and composite restorations (relevant to possible lichenoid contact reaction). No new appliances or dentures. Recurrent buccal 'sores' for years, worse in the last 7 months.
- **Medical history:** Type 2 diabetes, hypertension, hyperlipidemia, hypothyroidism, and dry-eye symptoms (new). No formally diagnosed autoimmune disease; no known IBD or celiac. Post-menopausal.
- **Extraoral / systemic:** Reports intermittent **ocular grittiness and redness** (concern for ocular MMP), occasional scalp/skin itch, no genital lesions she is aware of, no joint pain, no fevers or weight loss.
- **Medication / exposure history:** **Lisinopril** and **metformin** — both associated with **lichenoid drug reactions**; also atorvastatin, levothyroxine, and an OTC NSAID PRN. Never-smoker; rare alcohol; no vaping or betel nut.
- **Prior evaluation & treatment:** Periodontal scaling/root planing (no benefit for desquamation); a 1-week oral prednisone taper from PCP (partial, temporary improvement); OTC benzocaine and chlorhexidine (chlorhexidine worsened burning). No prior biopsy.

3d PERTINENT NEGATIVES

Denies a single non-healing/indurated ulcer, rapidly enlarging mass, fixed lesion, unexplained bleeding, neck mass, dysphagia, odynophagia, severe trismus, paresthesia, airway symptoms, fever, or weight loss. No feature suggesting malignancy; presentation is that of a chronic, multifocal, immune-mediated mucosal disease.

ROS ORAL ULCER / MUCOSAL DISEASE REVIEW OF SYSTEMS

4 PERTINENT POSITIVES & NEGATIVES

- **Erosions / desquamation / vesicles:** POSITIVE — desquamative gingivitis, buccal erosions with striae, tongue erosions; reported transient gingival blisters
- **Oral pain / burning / bleeding:** POSITIVE — 5–8/10, gingival bleeding with brushing
- **White / red / mixed changes:** POSITIVE — reticular
- **Ocular symptoms:** POSITIVE — intermittent

white striae with erythema/erosion (lichenoid pattern)

grittiness/redness (possible ocular MMP — needs ophthalmology)

- **Skin / genital lesions:** Mild scalp/skin itch; NO known genital lesions
- **Dysphagia / odynophagia / trismus:** NEGATIVE
- **Dry mouth / altered taste:** NEGATIVE
- **Systemic:** NEGATIVE for fever, night sweats, weight loss; POSITIVE for chronic fatigue
- **Exposures:** Never-smoker; rare alcohol; no vaping / betel nut

O OBJECTIVE

5 OBSERVED FINDINGS

V VITALS

TEMPERATURE

36.9°C — afebrile

BLOOD PRESSURE

142/86 mmHg

PAIN SCORE

6/10 at rest; 8/10 with brushing/eating

WEIGHT / BMI

148 lbs / BMI 25.6 — stable

5a EXAMINATION

- **General:** Well-appearing, no acute distress, fully communicative. No difficulty speaking or swallowing during the visit.
- **Extraoral:** No facial swelling; no skin bullae or crusting on face/lips today; mild bilateral conjunctival injection noted. No cervical/submandibular lymphadenopathy. Salivary glands normal; TMJ non-tender, full ROM; cranial nerves intact.
- **Intraoral — gingiva: Generalized desquamative gingivitis** — bright erythema, epithelial sloughing, and fragile mucosa on the attached gingiva (maxillary & mandibular). **Positive Nikolsky sign** — gentle lateral pressure/air produces epithelial sloughing (supports a vesiculobullous process).
- **Intraoral — buccal mucosa:** Bilateral erosions surrounded by **reticular (Wickham) white striae** — classic lichenoid morphology; located adjacent to amalgam restorations on the right (possible contact lichenoid component).
- **Intraoral — tongue:** Shallow erosions of the left lateral/ventral tongue with peripheral striae; no induration, no fixation, no mass.
- **Palate / floor / oropharynx:** No ulceration or vesicles. No indurated or fixed lesion anywhere; findings are diffuse and mucosal, not focal/mass-like.

LD LESION DESCRIPTION

6 PER-LESION CHARACTERIZATION

LESION GROUP 1 — GINGIVA

Generalized desquamative gingivitis, maxillary + mandibular attached gingiva; erythema with epithelial sloughing; Nikolsky positive; non-indurated; friable, bleeds on contact.

LESION GROUP 2 — BUCCAL MUCOSA

Bilateral erosions 4–12 mm with surrounding reticular white striae; right lesions adjacent to amalgam restorations; erosive base, non-removable striae, tender, no induration.

CHARACTER

Erosive/atrophic with striae; non-indurated, non-fixed, friable; no necrosis or exophytic component. Striae non-removable; sloughing epithelium removable.

RELATIONSHIP / DOCUMENTATION

Right buccal lesions correspond to amalgam contact areas. No sharp tooth/appliance trauma source for the generalized pattern. Clinical photographs obtained of gingiva, bilateral buccal mucosa, and tongue.

LESION GROUP 3 — TONGUE

Left lateral/ventral shallow erosions 3–8 mm with peripheral striae; erosive, tender, non-indurated, non-fixed.

MC

MUCOSAL DISEASE CLASSIFICATION / DIAGNOSTIC CONSIDERATIONS

7 SUSPECTED MUCOSAL PROCESS

Chronic, multifocal, **immune-mediated erosive mucosal disease** presenting as desquamative gingivitis with erosions and striae. Leading considerations, in order:

1. **Erosive oral lichen planus (OLP)** — favored by bilateral reticular striae, buccal + tongue + gingival involvement, and chronic erosive course.
2. **Mucous membrane pemphigoid (MMP)** — supported by desquamative gingivitis, positive Nikolsky, reported transient blisters, and **new ocular symptoms**; DIF is essential to distinguish from OLP and to prevent ocular scarring.
3. **Lichenoid contact / drug reaction** — right buccal lesions adjacent to amalgam (contact) and use of lisinopril + metformin (drug-related lichenoid reaction).
4. **Pemphigus vulgaris** — less likely but on the vesiculobullous differential; DIF/serology will address.
5. **Candidal superinfection** — commonly complicates erosive OLP and prior steroid use; brush cytology obtained.

PP

PROCEDURES PERFORMED

8 PROCEDURES THIS VISIT

Two mucosal biopsies (H&E + DIF) and brush cytology performed today — the standard workup to separate erosive OLP from MMP/pemphigus.

- **Consent:** Informed consent obtained and signed; risks (pain, bleeding, swelling, infection, need for further procedures) reviewed. Patient calm and receptive.
- **Anesthesia:** Local infiltration 2% lidocaine 1:100,000 epinephrine at each biopsy site periphery.
- **Biopsy 1 — H&E (lesional/perilesional):** 4 mm punch from the edge of a left buccal erosion including striae margin; placed in 10% formalin.
- **Biopsy 2 — DIF (perilesional, uninvolved):** 4 mm punch from perilesional intact gingival mucosa (NOT ulcerated) placed in **Michel's transport medium** — critical for detecting basement-membrane vs intercellular immunoreactant patterns (MMP vs pemphigus vs lichenoid).

- **Brush cytology:** Dorsal/buccal brush for Candida (PAS) given erosions + prior steroid exposure.
- **Hemostasis:** Direct pressure; a single 4-0 chromic gut suture at each punch site. Post-op instructions given; patient tolerated the procedures well, no complications.

L LAB & DIAGNOSTIC RESULTS

9 REVIEWED & ORDERED DATA

PATHOLOGY (H&E) — SUBMITTED TODAY

Left buccal incisional/punch biopsy submitted; expected 5–7 days. Requested comment on lichenoid interface vs subepithelial split and on dysplasia.

DIRECT IMMUNOFLOUORESCENCE (DIF) — SUBMITTED TODAY

Perilesional gingival specimen in Michel's medium; expected 7–10 days. Key to the diagnosis: linear BMZ IgG/C3 → MMP; shaggy fibrinogen → lichenoid; intercellular IgG → pemphigus.

SEROLOGY — ORDERED

BP180/BP230 and desmoglein 1/3 antibodies ordered to complement DIF if a bullous process is confirmed.

BRUSH CYTOLOGY (CANDIDA)

PAS-stained brush for candidal superinfection; result pending 3–5 days.

LABS — ORDERED (BASELINE FOR SYSTEMIC THERAPY)

CBC, CMP, HbA1c, lipid panel, and glucose (steroid/immunomodulator planning); prior HbA1c 7.4%.

RECORDS REVIEWED

Periodontal chart and prior prednisone course reconciled; PCP medication list obtained (lisinopril, metformin noted for lichenoid potential).

A ASSESSMENT

10 MUCOSAL DISEASE CLINICAL INTERPRETATION

Primary working diagnosis: chronic immune-mediated erosive mucosal disease — most likely erosive oral lichen planus, with mucous membrane pemphigoid to be actively excluded. Confidence: HIGH for an immune-mediated erosive process; **specific diagnosis pending H&E + DIF.**

1. Bilateral reticular striae with erosions on buccal mucosa and tongue strongly favor **erosive OLP**.
2. Desquamative gingivitis + positive Nikolsky + reported blisters + **new ocular symptoms** mandate excluding **MMP** (risk of irreversible ocular/conjunctival scarring) — DIF is decisive.
3. Amalgam-adjacent right buccal lesions + lisinopril/metformin raise a **lichenoid contact/drug component** that may modify management.
4. Likely **secondary candidal colonization** of erosions (prior steroids, diabetes).
5. **No red-flag/malignant features**; however erosive OLP carries a small long-term malignant-transformation risk requiring surveillance.
6. Comorbid **diabetes** (HbA1c 7.4%) is relevant to steroid/immunomodulator planning.

11 MUCOSAL DISEASE MANAGEMENT

1. **Definitive diagnosis:** Await H&E + DIF ($\pm$ serology). Call-back arranged; if DIF indicates MMP or pemphigus, escalate systemic therapy and coordinate multidisciplinary care.
2. **Topical corticosteroid (first-line):** High-potency **clobetasol 0.05% gel** applied to erosions BID–TID; for generalized gingival involvement, **custom vacuum-formed trays** for occlusive steroid delivery fabricated with periodontics. **Dexamethasone elixir** 0.5 mg/5 mL swish-and-spit for widespread lesions.
3. **Candidal prophylaxis:** Nystatin or fluconazole cover during topical steroid therapy given diabetes + erosions; confirm with brush result.
4. **Lichenoid contributors:** Coordinate with PCP re: substituting lisinopril and reviewing metformin necessity; plan for staged amalgam replacement of the right buccal contact lesions if lesions persist and patch testing supports contact allergy.
5. **Ophthalmology referral (urgent-ish):** Placed today for slit-lamp evaluation to exclude ocular MMP given grittiness/injection — do not defer.
6. **Dermatology / rheumatology:** Referral if DIF/serology confirm pemphigoid/pemphigus or if skin/genital sites become involved; systemic agents (e.g., dapsone, steroid-sparing immunomodulators) considered in that pathway.
7. **Periodontal & hygiene:** Gentle non-abrasive oral hygiene, SLS-free toothpaste, avoid alcohol-based rinses; continue periodontal maintenance with Dr. Alvarez once inflammation controlled.
8. **Education & surveillance:** Reviewed the chronic, controllable (not curable) nature of OLP, the malignant-transformation surveillance rationale, medication use, and return precautions for any new firm/non-healing ulcer, lump, or eye changes.

12 REASSESSMENT PLAN

- **Result call:** H&E within 5–7 days; DIF within 7–10 days. Diagnosis and therapy finalized on results; MMP/pemphigus triggers same-week escalation.
- **Oral medicine follow-up 07/16/2026 (3 weeks):** assess topical steroid response, candidal status, tray fit, ocular referral outcome, and medication substitutions.
- **Ongoing surveillance:** Erosive OLP monitored every 3–6 months for symptom control and dysplasia/malignant-transformation risk; re-biopsy any focal change, induration, or non-healing area.

TIME DOCUMENTATION & BILLING

TOTAL TIME

70 minutes

CPT / E/M CODE(S)

99204 — New patient E/M, high complexity; D7286 x2 — biopsy of oral soft tissue (H&E + DIF); 87220/cytology brush

PRIMARY ICD-10

L43.9 — Lichen planus, unspecified (erosive OLP, working) — pending DIF

COUNSELING / COORDINATION TIME

25 minutes (diagnosis/surveillance education, ophthalmology & PCP coordination, medication-substitution counseling, tray planning with periodontics)

BASIS FOR BILLING

Medical Decision Making — High; vesiculobullous workup, two biopsies + DIF, serology, multidisciplinary referrals, systemic-therapy planning

SECONDARY ICD-10

K05.10 Gingivitis (desquamative) · L12.1 Cicatricial (mucous membrane) pemphigoid — r/o · K13.24 Leukoplakia/striae of oral mucosa · B37.0 Candidal stomatitis · E11.65 T2DM w/ hyperglycemia

PROVIDER SIGN-OFF

ORAL MEDICINE SPECIALIST

Nathaniel Park, DDS, MD

CREDENTIALS

DDS, MD, Diplomate ABOM

SPECIALTY

Oral Medicine

DATE

06/25/2026

TIME

3:40 PM