



CALIBRE[®]
luxury climate

AFTERCARE

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ABOUT CALIBRE

Calibre is a second generation business based in London, and our heritage dates back to 1975. Endorsed by many of London's leading architects and interior designers, we prize discretion, professionalism, and innovation. We offer a fully bespoke service enabling luxury properties to become cool, quiet retreats where people can relax, dine, sleep, study and exercise in total comfort.

Calibre is proud to have delivered beautifully integrated air conditioning and ventilation to England's finest homes. We support homeowners and property professionals across the South-East by servicing and maintaining systems we've installed ourselves, as well as validating and repairing those fitted by other contractors.

WE ARE STILL
SERVICING
EQUIPMENT
THAT WE
INSTALLED 20
YEARS AGO



OUR TEAM

With industry backgrounds including engineering, design and project management, our in-house project delivery team and service engineers are committed to providing a high standard of service and customer satisfaction.

Our carefully selected service engineers are fully qualified technicians who regularly attend manufacturers' courses to keep up to date, as well as undertaking training to comply with relevant industry legislation.

Your peace of mind is our priority, which is why all our in-house engineers are security level DBS checked.

OUR PROMISE

Our focus is delivering a confidential, discreet service providing the utmost privacy and site sensitivity. We place absolute emphasis on care of furnishings and surface protection, and servicing is carried out with a white-glove approach for minimal disruption.

All our work is covered by our £10m public liability insurance and we are authorised to work on all types of HVAC equipment.

Our office team ensure regular servicing schedules are maintained to preserve equipment warranties and ensure correct operation. We pride ourselves on our attentiveness and speed of response, and same-day issuing of engineers' reports.

We offer both telephone support and onsite assistance, with end-user training to ensure the best user experience.



PREVENTATIVE MAINTENANCE

Regular service visits to clients' properties ensure air conditioning and ventilation equipment is operating efficiently and effectively with lower running costs and carbon footprint, optimising equipment lifespan. Regular maintenance removes dust, dirt and mould, creating a healthier living environment.

CALL-OUTS AND REPAIRS

Emergency repairs ensure the inconvenience of equipment breakdown is kept to an absolute minimum.

If you have an issue with an air conditioning or ventilation system, our dedicated engineers are on hand to resolve the problem as efficiently as possible.

T: 020 3191 9131 E: service@calibreclimate.com

SPECIAL WORKS

Your system may need a refresh, or some parts may be faulty or obsolete and need replacing. Our Special Works team is available to provide expert advice and assistance with more complex projects such as end-of-life system replacements, additional rooms or controls upgrades. We also offer a complete turnkey solution which can include joinery modifications, builders works and re-decoration where required.



REPORTS

Calibre will review the current performance and operation of existing equipment, as well as the quality of installation, and provide recommendations for repairs, upgrade or replacement. This offers you peace of mind when buying or selling property, end of lease defects or contract negotiation.

Accredited air conditioning efficiency inspections with results logged on the government database ensure your compliance with all relevant regulations.



WHAT WE SERVICE

We service air conditioning systems, air source heat pumps and mechanical ventilation heat recovery (MVHR) systems in both commercial and residential properties. Our extensive experience in sensitive environments makes us ideally suited to working within high-value property portfolios.

- Commercial
- Residential
- Private portfolio assets



TESTIMONIALS

“CALIBRE ARE VERY RESPONSIVE, VERY ATTENTIVE AND ARE GREAT TO WORK WITH”

Hannah Bryant
Block Manager, Hamways
Property Management

“WE RECENTLY USED CALIBRE FOR AN AC ISSUE AND THEY WERE VERY EFFICIENT IDENTIFYING WHAT NEEDS DOING. ROBERT WAS PROMPT FOR THE VISIT AND VERY HELPFUL. THANK YOU!”

Mickael Taurus
Property Manager, Savills



REFER A FRIEND

Much of our work comes from personal recommendation. We are confident that you too will be delighted with our service, so we are rewarding you for telling your friends about us. Simply follow the QR code to earn a reward for sharing the love.





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