

Customer Information Form

AGREEMENT TO TOW, STORE, QUOTE, REPAIR AND PAY

This document is intended to be a legally binding agreement. Please review carefully.

I, of
 (customer name) (customer address)

the owner or authorised agent of motor vehicle registered
 (vehicle registration) (vehicle make and model)

agree to the following fees charged by Sheen Panel Service that subject to the terms and conditions
 between myself and Sheen Panel Service (the 'Agreement') including:

1. Motor vehicle storage fees of **\$55.00 + GST**. This fee accrues daily.
2. Vehicle inspection and quote preparation **\$270.00 + GST**
3. Vehicle investigation and facilitation of quoting including OH&S compliance of **\$130.00 + GST** per hour (example- removal of parts/trims, jacking of motor vehicle etc) or in the event we need to use go jacks or dolly wheels to manoeuvre vehicle safely.
4. Environmental levy – **\$50.00 + GST**
5. Administration and handling fee. **\$180.00 + GST**

Your liability to pay these fees and charges are subject to:

6. Your motor vehicle being deemed a total loss by your insurer; and/or
7. We are unable to contact you to commence the repairs, or you neglect to respond to our communications for a period of 30 days from you delivering, including towed in, your motor vehicle to our premises.

Please note: The above fees are waived once repairs have been authorised.

Authorisation

I hereby authorise Sheen Panel Service to commence repairing my motor vehicle and for
 to pay Sheen Panel Service direct for any
 (insurer)

claim for payment of the services provided by Sheen Panel Service relating to my motor vehicle.

Signed on day of 20__

.....
OWNER / AGENT

.....
REPRESENTATIVE OF SHEEN PANEL SERVICE

.....
PRINT NAME

.....
PRINT NAME

*I consent to my details being provided to a Legal practitioner who may contact me to determine if I require any assistance with a TAC claim arising from my recent accident. If you do not wish this to occur, opt out []

^I consent to my details being used for marketing or customer service purposes within the Sheen Group. If you do not wish this to occur, opt out []



Customer Information Form

Note: All personal information is held securely in accordance with the appropriate legislation, is confidential and treated appropriately.

Customer Information

Date _____

Accident Date: _____

Name _____

Last name _____

Address _____

Telephone Numbers/Contact Details^

Home # _____

Mobile# _____

Email/s _____

Vehicle Details

Make & Model _____

Registration _____

Insurance company _____

Claim # _____

Colour _____

Auto/Manual _____

Brief description of damage _____

Other Party Details

Name _____

Address _____

Home # _____

Mobile # _____

Make & Model _____

Registration # _____

Insurance company _____

Claim # _____

Were you injured in the Accident*?

Yes [] No []

Why Sheen Panel Service?

Return customer	[]	Insurance referral	[]	Convenient location	[]
Dealer referral	[]	Friend referral	[]	Accident Replacement Vehicle	[]
Radio – 3AW	[]	Radio – Triple M	[]	Radio – Fox FM	[]
Google	[]	Yellow Pages/Sensis	[]	Competitive Quote	[]

Signature _____

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