



**Relationship:** Sheen Fleet

**Accident Management:** Sharon

**Insurer:** QBE

**Excess:** \$500

**Sheen Excess Reduction Offer:** n/a

**Pricing:** For under excess repairs - Sheen Fleet Repair Schedule

**Decals / Signwriting:**

**Replacement Vehicle:** Active Traffic Management accept Sheen accident replacement vehicles

**Communications:** All store communication directly with Sharon- [sharon@activetraffic.com.au](mailto:sharon@activetraffic.com.au)

**Escalation Point:** Contact Sheen Fleet

**Process:**

- 1) Notify Sheen Fleet via email ([fleet@sheengroup.com.au](mailto:fleet@sheengroup.com.au)) that you have a ATM vehicle if not allocated by Sheen Fleet.
- 2) Send your estimate & images direct to insurer