

**Relationship:** Sheen Fleet

**Sheen Excess Reduction Offer:** $300 per claim

**Replacement Vehicle:** Customers of PSC accept replacement vehicles

**Communications:** Please communicate directly with driver

**Escalation Point:** Sheen Fleet team

**Process**

1. PSC / PSC Connect will generally nominate your store and refer a client straight into your store
2. PSC / PSC Connect will allocate the job with the insurer
3. Please correspond & communicate directly with the driver regarding booking / assessment & repair of vehicle
4. Tag the job in your source of business