



**Relationship:** Sheen Fleet

**Accident Management:** Jason Green

**Insurer:** QBE

**Excess:** \$500

**Sheen Excess Reduction Offer:** n/a

**Pricing:** For under excess repairs - Sheen Fleet Repair Schedule

**Decals / Signwriting:** Label Concepts

**Replacement Vehicle:** Rhima accept Sheen accident replacement vehicles

**Communications:** All store communication directly with Jason – [jasong@rhima.com.au](mailto:jasong@rhima.com.au)

**Escalation Point:** Contact Sheen Fleet

**Process:**

- 1) Notify Sheen Fleet via email ([fleet@sheengroup.com.au](mailto:fleet@sheengroup.com.au)) that you have a Rhima vehicle if not allocated by Sheen Fleet.
- 2) Send your estimate & images direct to insurer