



Relationship: Sheen Fleet

Accident Management: Internal – Scope Fleet Manager & Fleet team

Fleet Managed: n/a

Insurer: Multiple – CGU / Vero – Scope will inform which insurer

Excess: Multiple - Scope will inform which insurer

Sheen Excess Reduction Offer: \$300 per claim

Pricing: no specific pricing arrangements – price according to insurer

Decals / Signwriting: No specific requirement for decal supplier

Replacement Vehicle: Scope accept replacement vehicles

Communications: Directly with driver / site regarding repairs or Scope fleet division (Nick Karavas)

Escalation Point: Sheen Fleet

Process:

- 1) Inspect vehicle & take images –
- 2) Await notification from Scope on insurer & put together estimate
- 3) Submit your estimate & images to NKaravas@scopeaust.org.au & cc fleet@sheengroup.com.au
- 4) Scope will respond with either authorisation for a direct payment or will lodge the claim number

Scope Contact Point:

Nick Karavas

Fleet Coordinator

Home@Scope

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