

Relationship: Sheen Fleet

Accident Management: Internal

Insurer: Vero

Excess: \$2000

Towing: Client happy to use Sheen Towing outside of allocation / Insurance company

Sheen Excess Reduction Offer: \$500 Excess reduction

Pick up / Drop off/ Onsite Quoting: Offered from head office location

**Pricing:** Insurance Company to manage the claim

Decals / Signwriting: No specific requirement for decal supplier

Replacement Vehicle: Client accepts Sheen replacement vehicles

Communications: All communications with Fleet Manager and driver

**Escalation Point: Sheen Fleet** 

**Main Contact:** 

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