



EBM

Relationship: Sheen Fleet

Sheen Referral Offer: \$300 Referral fee (Invoice will be sent from EBM to Shop)

Replacement Vehicle: Customers of EBM must be offered a Sheen replacement vehicle.

Communications: Please communicate directly with driver for bookings

Escalation Point: Sheen Fleet team

Process

1. EBM will refer jobs into fleet, and we will allocate to the preferred location (note on rare occasions the driver may present directly to your store)
2. Please correspond & communicate directly with the driver regarding bookings / inspections / assessment
3. Contact EBM Broker (cc Sheen Fleet) regarding any delays or critical information that may need to be reported (do not go to the client for this information)
4. \$300 referral fee will be invoiced by EBM at the end of each month

Elkington Bishop Molineaux Insurance Brokers Pty Ltd
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