



Relationship: Sheen Fleet

Accident Management: Internally

Fleet Managed: Toyota FM (Innovation Group)

Insurer: Self Insured

Excess: Self Insured

Sheen Excess Reduction Offer: n/a

Pricing: Sheen Self Insured Pricing Schedule at \$95 p/h

Decals / Signwriting: ASAP Signage Thomastown - (03) 9465 2359

Replacement Vehicle: LaTrobe accept replacement vehicles.

Communications: Communications regarding estimates to Sheen Fleet / Progress updates can be sent to james.humphries@latrobe.com.au

Escalation Point: Sheen Fleet

Process – Sheen Stores

- 1) Sheen store to attend nominated La Trobe location as advised by Sheen Fleet for inspection / images of vehicle
- 2) Sheen store to submit estimate / images to fleet@sheengroup.com.au
- 3) Sheen Fleet will submit to La Trobe for consideration
- 4) La Trobe to advise Sheen Fleet of authorisation
- 5) Sheen Fleet will communicate to store to progress with job

La Trobe University Contact Point

James Humphreys

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