



Relationship: Sheen Fleet

Sheen Excess Reduction Offer: \$500 excess reduction

Replacement Vehicle: Customers of Modulus accept replacement vehicles.

Communications: Please communicate directly with driver.

Special Requirements for Coverforce clients: Pick Up/Drop Off + On Site Inspections.

Escalation Point: Sheen Fleet team.

Process

1. Modulus will refer job into fleet@sheen. Sheen Fleet to allocate to your store
2. Please correspond & communicate directly with the driver regarding booking / assessment & repair of vehicle and implement all service levels
3. Implement your required excess reduction dependant on the total cost of repair
4. Contact Sheen Fleet regarding any delays or critical information that may need to be reported to Modulus