



**Relationship:** Sheen Hastings

**Accident Management:** Custom Fleet Accident Management

**Insurer:** CGU

**Excess:** tba

**Sheen Excess Reduction Offer:** No Excess Reduction Offer

**Pricing:** No pricing arrangements in place

**Decals / Signwriting:** No specific requirement for decal supplier

**Replacement Vehicle:** Mornington Peninsula Council have hire vehicles in their insurance policy, however they are happy to accept & use Sheen accident replacement vehicles

**Communications:** All store communication directly with Mornington Pen Council vehicle driver

**Escalation Point:** Sheen Fleet or Custom Fleet Accident Management

**Process:**

- 1) Follow the Custom Fleet Accident Management Process on the Sheen Intranet

#### **Specific Service Level Requirements**

- Sheen Panel Service Hastings must pick up and drop off vehicles from all four council sites for every job
- Sheen Panel Service Hastings must perform onsite vehicle & inspections and estimates for any Morn Peninsula Council vehicle at all four Mornington Pensinsula Council Sites

#### **Fleet Manager Contact Points at Council**

General: [Fleet@mornpen.vic.gov.au](mailto:Fleet@mornpen.vic.gov.au)

Phone: 5950 – 1858

Jenny Richardson – [jenny.richardson@mornpen.vic.gov.au](mailto:jenny.richardson@mornpen.vic.gov.au)

Benita Sankey – [Benita.sankey@mornpen.vic.gov.au](mailto:Benita.sankey@mornpen.vic.gov.au)

#### **Council Sites:**

Hastings, Somerville, Rosebud, Mornington