



Relationship: Sheen Fleet

Accident Management: Custom Fleet

Insurer: Allianz

Excess: \$500

Sheen Excess Reduction Offer: n/a

Pricing: Insurer pricing

Decals / Signwriting: please contact Custom Fleet to be advised of current decal supplier

Replacement Vehicle: To be arranged through Custom Fleet

Communications: All store communication directly with Salvation Army vehicle driver

Escalation Point: Sheen Fleet

Process: See Custom Fleet Customer Process Sheet for all Process Information