

## Hollard Insurance Partners Limited

Locked Bag 2010 St Leonards NSW Australia  
1590

Phone 1300 765 253

ABN 96067524216



### CLAIM DETAILS

**\*\* Claim**  
22201038896  
**Policy No.**

**Assessment Category**  
**Division**

**Special Instructions for Repairer**

**\*\* Assessment party**  
Third Party  
**Cover Type**  
Market  
**Assessment Type**  
**Office**  
Litigation Team

**\* Excess**  
NIL  
**Policy Inception Date**

### INSPECTION DETAILS

At the repairer  
**Address**  
2 McDonald Street  
**Phone No.(W)**  
03 9350 2331

**Suburb / Town**  
Coburg North  
**Fax**

**State/Territory**  
VIC  
**Post Code**  
3058  
**Mobile No.**

### VEHICLE DETAILS

Authority Issued				
Make	Model	Series	Equip Level	Compliance Month/Year
TOYOTA	KLUGER	GX HYBRID	AWD AXUH78R	July 2023
Body Type	Engine Size	Colour	Paint Group	Paint Code
5D WAGON	4	White	COB	089
Rego Number	Expiry Date	Rego State	*Vehicle Condition	
5JAAT		VIC	Fair	
Odometer	Transmission			
123879 km	CONTINUOUS VARIABLE			
Engine Number	Tyre Serviceable		Brakes Serviceable	
	Yes		Pass	
Depth Units	Axles Count			
mm	2			
Front	2(1L+1R)	L 5	R 5	
Rear	2(1L+1R)	L 5	R 5	

**Vehicle ID**  
0CPB23

**\*VIN/Chassis Number**  
**5TDLB3CH50S128001**

DAMAGE LOCATION : Shade claim damage. circle and describe old damage. Also show direction of impact

**Type of Loss** : Collision

**Non-Repairable Damage** : No

**Vehicle moved** : No

*Repair	
R & R Labour	\$3,304.00
Repair Labour	\$1,813.00
Paint Labour	\$3,647.00
Mech. Labour	\$0.00
Misc. Labour	\$1,025.00
TOTAL LABOUR	\$9,789.00
Estimated Parts	\$1,961.31
(including Markup)	
Sublet	\$0.00
Net Total	\$11,750.31
GST	\$1,175.03
Total	\$12,925.34
Less ITC	
Less Excess	NIL
Less Contribution	
Estimated Total	\$12,925.34
Estimated Repair Reserve	
*Total Loss No	
Total Loss Date	
Sum Insured / Market Value	
Cover Type Market	
Market Value	\$51,881.00
*Book Values	
Trade Low	\$41,500.00
Trade	\$49,100.00
Retail	\$56,400.00
Other	
Avg.	30000.00 km
*Total Settlement	
Settlement Amount	\$51,881.00
Salvage Value	\$13,055.00
TOTAL SETTLEMENT	\$51,881.00
Cash Settled	
Certificate of Compliance Required	
*Salvage Condition	

Assessor : AAMC  
Assessor's Name : Dion Naude  
PO Box 5752 Brendale QLD 4500  
0439 846 136

Date Owner Advised  
Inspection Date 17/02/2025

Type of Loss : Collision  
Incident Type Code : Impact (I)  
Type of Total Loss:

Butterfly & Impact Codes

O - Old Damage  
X - New Damage

1 PASSENGER FRONT	13 RIGHT REAR	25 B PILLAR DRIVER	37 SUSPENSION (DRIVER REAR)
2 DRIVER FRONT	14 WHOLE VEHICLE	26 C PILLAR PASSENGER	38 AIRBAG FRONT
3 DRIVER SIDE	15 FLOOR PAN (PASSENGER FR...	27 C PILLAR DRIVER	39 AIRBAG SIDE
4 DRIVER REAR B - LIGHT PANEL	16 FIRE WALL	28 D PILLAR PASSENGER	40 AIRBAG CURTAIN
5 PASSENGER REAR B - LIGHT PANEL	17 CHASSIS/STRUCTURAL RAIL...	29 D PILLAR DRIVER	41 SEAT BELT PRE-TENSIONER
6 PASSENGER SIDE	18 FLOOR PAN (DRIVER REAR)	30 ENGINE BLOCK (CRACKED, ...	42 BATTERY PACK
7 ENGINE	19 FLOOR PAN (DRIVER FRONT)	31 TRANSMISSION CASE	43 TOW POINT
8 ROOF	20 FLOOR PAN (PASSENGER RE...	32 DIFFERENTIAL CASE	44 AUX EQUIPMENT
9 INTERIOR	21 CHASSIS/STRUCTURAL RAIL...	33 AXLE HOUSING	45 HYDRAULIC OR OTHER LIFT...
10 FRONT	22 A PILLAR PASSENGER	34 SUSPENSION (PASSENGER F...	46 ROLL-OVER PROTECTIVE ST...
11 REAR	23 A PILLAR DRIVER	35 SUSPENSION (DRIVER FRONT)	
12 LEFT REAR	24 B PILLAR PASSENGER	36 SUSPENSION (PASSENGER R...	

\*\*\*15 FLOOR PAN (PASSENGER FRONT)

\*\*\*17 CHASSIS/STRUCTURAL RAILS (PASSENGER)

\*\*\*20 FLOOR PAN (PASSENGER REAR)

\*\*\*21 CHASSIS/STRUCTURAL RAILS (DRIVER)

\*\*\*30 ENGINE BLOCK (CRACKED, FRACTURED)

\*\*\*34 SUSPENSION (PASSENGER FRONT)

\*\*\*36 SUSPENSION (PASSENGER REAR)

ASSESSOR COMMENT (NOT VISIBLE TO THE REPAIRER)

Australian Accident Management Commercial Pty Ltd  
Level 1, Building 4, 205-215 South Pine Rd Brendale Qld 4500.

This Report and acknowledgment are the expert witness report of Dion Naude.

I have read the Magistrates Court of Victoria Expert Witness Code of Conduct, which is attached, and I agree to be bound by it.  
My qualifications and experience are attached to this acknowledgement.  
I have been advised that motor vehicle registered number 5JAAT was damaged in a motor vehicle collision on or about 06/01/2025 and have been asked to prepare a desktop assessment report.

VEHICLE DESCRIPTION AND VALUE  
The vehicle is a 2023 TOYOTA KLUGER GX HYBRID AWD AXUH78R 5D WAGON INLINE 4 2487 cc DIRFI CONTINUOUS VARIABLE.  
The Vehicle appears to be in Fair pre-accident condition.

I estimate the fair market value to be \$51,881.00.  
Fair market value does not include stamp duty and transfer fees.  
Estimate Salvage value at time of loss \$13,055.00.

DAMAGES SUSTAINED  
Accident damages are to the rear body area.

REPAIR WORK COMPLETED  
I have reviewed the Estimate Number 5885 that was submitted by Sheen Panel Service Coburg and note the following:  
Damaged area appears to be consistent with the incident description. After reviewing the documentation and photographic evidence supplied some adjustments were required to the repair estimate, to reflect costs that are consistent with my recent industry experience for similar labour operations (See adjustments on attached repair estimate).

QUANTUM  
I believe a fair and reasonable amount for the cost of repairs is based on my desktop assessment of \$12,925.34 inclusive of GST.  
Adjustments have not been discussed with the repairer.

Adjustments have not been agreed with repairer.

REPAIR TIME REQUIRED

I estimate the repair time for this type of repair process would be 12 working days.  
This is based on my recent industry experience and has not been discussed with the Repairer.

GENERAL COMMENTS

I note very little evidence were supplied to substantiate the extend of the damage that is claimed by the repairer, as such, a live inspection would be beneficial to determine the full extend of repairs that were required.

I reserve the right to request an inspection opportunity if additional documentation and photos become available after my initial report.  
I also reserve the right to amend my recommendations once additional information becomes available.

If you have any further queries, please do not hesitate to contact our office.

Dion Naude  
AUSTRALIAN ACCIDENT MANAGEMENT COMMERCIAL

REPAIRER DETAILS

Sheen Panel Service Coburg			
<b>ABN</b>	<b>ACN</b>	<b>License No.</b>	
79751245723			
<b>Address</b>	<b>Suburb / Town</b>	<b>State/Territory</b>	<b>Post Code</b>
2 McDonald Street 2 McDonald Street	Coburg North	VIC	3058
<b>Phone No.</b>	<b>Fax</b>	<b>Mobile No.</b>	
03 9350 2331			
<b>E-mail</b>			
admin.coburg@sheengroup.com.au			

ASSESSMENT DETAILS

<b>Inspection Type</b>	Post Repair	<b>Assessment Type</b>	
		<b>Inspection Date</b>	17/02/2025
<b>Assessor</b>	AAMC		
<b>ABN</b>	51 101 934 801		
<b>Assessor Name</b>	Dion Naude		
<b>Address</b>			
<b>Suburb</b>			
<b>State/Territory</b>			
<b>Country</b>	AUSTRALIA		
<b>Post Code</b>			
<b>Mobile No.</b>			
<b>Phone No.(H)</b>			
<b>Phone No.(W)</b>	0439 846 136		
<b>Email</b>	dion.naude@aamc.com.au		
<b>Fax</b>	07 3889 7471		
<b>Estimate No.</b>		<b>Assessed</b>	Yes
<b>Quote Date</b>	20/02/2025	<b>Authority Issued</b>	No
		<b>Assessed Date</b>	20/02/2025
		<b>Issued Date</b>	
		<b>Amount</b>	\$12925.34
		<b>Authorised Labour Amount</b>	
<b>Assessment Type</b>		<b>Type of Loss</b>	Collision
<b>Inspection Date</b>	17/02/2025	<b>Salvage Value</b>	\$13055.00
<b>Inspection Type</b>	Post Repair	<b>Out Date</b>	
<b>In Date</b>		<b>Owner Contribution</b>	
<b>Estimated days to repair</b>		<b>Owner Advised</b>	
<b>Non-Repairable Damage</b>	No	<b>Assessor Reserve</b>	
<b>Total Loss</b>	No	<b>Manufactures Data Ref.</b>	CURRENT INDUSTRY REPAIR STANDARDS
<b>Salvage Reference</b>		<b>Vehicle pick up Date/Time</b>	
<b>Type of Total Loss</b>		<b>WOVR</b>	
<b>Authority Comment</b>			

Sheen Panel Service Coburg

2 McDonald Street  
Coburg North VIC Australia 3058  
**Phone No.(w)** 03 9350 2331  
**ABN** 79751245723

**Contact** Nicole Goh  
**Contact No.** admin.coburg@sheengroup.com.au

Estimate No.

Remove & Replace

Quoted Rate \$0.00		Assessed Rate \$0.00		OK	
Description	Assessor Note	Est. Hours	Ass. Hours	Est. \$	Ass. \$ Ass.
		0.00	0.00	\$7847.00	\$3304.00 ↓
Total		0.00	0.00	\$7847.00	\$3304.00

Repair

Quoted Rate \$0.00		Assessed Rate \$0.00		OK	
Description	Assessor Note	Est. Hours	Ass. Hours	Est. \$	Ass. \$ Ass.
		0.00	0.00	\$7266.00	\$1813.00 ↓
Total		0.00	0.00	\$7266.00	\$1813.00

Paint

Quoted Rate \$0.00		Assessed Rate \$0.00		OK	
Description	Assessor Note	Est. Hours	Ass. Hours	Est. \$	Ass. \$ Ass.
		0.00	0.00	\$8617.00	\$3647.00 ↓
Total		0.00	0.00	\$8617.00	\$3647.00

Mechanical

Quoted Rate \$0.00		Assessed Rate \$0.00		OK	
Description	Assessor Note	Est. Hours	Ass. Hours	Est. \$	Ass. \$ Ass.
		0.00	0.00	\$0.00	\$0.00 OK
Total		0.00	0.00	\$0.00	\$0.00

Miscellaneous

Quoted Rate \$0.00		Assessed Rate \$0.00		OK	
Description	Assessor Note	Est. Hours	Ass. Hours	Est. \$	Ass. \$ Ass.
		0.00	0.00	\$1928.00	\$1025.00 ↓
Total		0.00	0.00	\$1928.00	\$1025.00

Total Labour 0.00 0.00 \$25658.00 \$9789.00

Parts

Description	Assessor Note	Part No	Src	Qty	Est. \$	MUE	Ass. \$	MUA Ass.
		✓		1	\$2449.77	%0.00	\$1961.31	↓
Total					\$2449.77	\$0.00	\$1961.31	\$0.00
Total (with Markup)					\$2449.77		\$1961.31	

Sublet

Description	Assessor Note	Est. \$	Ass. \$ Ass.
		0.00	0.00 OK
Total		\$0.00	\$0.00
Net Total		\$28107.77	\$11750.31

Original

	Quoted	Ass.	Adj.
R & R	\$7847.00	\$3304.00	\$4543.00
Repair	\$7266.00	\$1813.00	\$5453.00
Paint	\$8617.00	\$3647.00	\$4970.00
Mech.	\$0.00	\$0.00	\$0.00
Mis.	\$1928.00	\$1025.00	\$903.00
Total Labour	\$25658.00	\$9789.00	\$15869.00
Parts	\$2449.77	\$1961.31	\$488.46
M/U	\$0.00	\$0.00	\$0.00
Sublet	\$0.00	\$0.00	\$0.00
Net Total	\$28107.77	\$11750.31	\$16357.46
GST 10.00 %	\$2810.78	\$1175.03	\$1635.75
Total	\$30918.55	\$12925.34	\$17993.21

Total

	Quoted	Ass.	Adj.
Total Labour	\$25,658.00	\$9,789.00	\$15,869.00
Total Parts	\$2,449.77	\$1,961.31	\$488.46
Net Total	\$28,107.77	\$11,750.31	\$16,357.46
GST	\$2,810.78	\$1,175.03	\$1,635.75
Total	\$30,918.55	\$12,925.34	\$17,993.21

**Repairer**

SHEEN PANEL SERVICE ( COBURG) -

Phone , Fax , Email admin.coburg@sheengroup.com.au

**ESTIMATE ASSESSED - BEN COOPER**

VIKAS MANDHAN C/- AANDI LAWYERS

Owner

Vehicle 07/2023-Toyota Kluger

Reg No 5JAAT

Claim # 39455

Our Ref 3065983

Quote No 5885

Assessor BEN COOPER

RR: (\$140)	Hrs	Adj
1. DE-CONTAMINATE VEHICLE FROM WAXES & SILICONES	1.00 .5	
2. WORK BAY SET UP	1.00	
3. DISCONNECT & RE-CONNECT 12V BATTERY	0.50 .15	0.30
4. JACK & SUPPORT VEHICLE - MULTIPLE TIMES	1.00	0.50
5. L/H/R ROAD WHEEL & RE-TORQUE	0.25	
6. L/H/R MUD FLAP	0.20	
7. L/H/R WHEEL ARCH FLARE & REPLACE CLIPS	0.45	
8. L/H/R GUARD LINER & REPLACE CLIPS	0.30	
9. R/H/R ROAD WHEEL & RE-TORQUE	0.25	
10. R/H/R MUD FLAP	0.20	
11. R/H/R WHEEL ARCH FLARE & REPLACE CLIPS	0.45	
12. R/H/R GUARD LINER & REPLACE CLIPS	0.30	
13. REAR UNDERSIDE SPLASH TRAYS	0.25	
14. BOOT MATT & BOARD & NEC COMPARTMENTS	0.50	
15. SPARE WHEEL, TOOL KIT & JACK	0.40	
16. INNER BEAVER TRIM	0.20	
17. L/H/R SEAT BELT & ANCHOR	0.45 .3	
18. L/H/R UPPER & LOWER QUARTER TRIMS (RELEASE)	1.00	
19. L/H QUARTER GLASS & RE-SEAL	1.20	
20. R/H/R SEAT BELT & ANCHOR	0.45 .3	
21. R/H/R UPPER & LOWER QUARTER TRIMS (RELEASE)	1.00	
22. R/H QUARTER GLASS & RE-SEAL	1.20	
23. L/H TAILLAMP & CHECK OPERATION	0.30	
24. R/H TAILLAMP & CHECK OPERATION	0.30	
25. REAR BAR & RE-BUILD TO NEW	3.00	2.00
26. REAR B/BAR SENSORS, LOOMS, TIE BACK & RE-TRACE	0.50	
27. L/H & R/H BAR IRONS & REO - TO NEW	0.50	
28. TAILGATE OPENING SEAL/PIPING	0.20	
29. BEAVER PANEL H/WARE	0.45	
30. NEC BOOT FLOOR H/WARE & MATTING & TEMPLATE	0.50	
31. RELEASE HOOD LINING & SUPPORT - TO ALLOW ACCESS TO T/GATE	2.00	
32. FASTENERS	\$0.00	
33. TAILGATE D&A & <del>LIFT OFF (3 PERSON TASK)</del> No Supporting Evidence	4.00 2.5	
34. TAILGATE HINGES & RE-SEAL TO NEW	1.00	
35. TAILGATE BADGES & CLEAN RESIDUE	0.50	
36. TAILGATE OPENING H/WARE	0.45	
37. L/H TAIL LAMP PANEL H/WARE	0.25	
38. L/H/R BAR GUIDE	0.20	
39. L/H DROP PANEL VENTS & GROMETS	0.35	
40. L/H/R BSM & MOUNTING H/WARE	0.45	
41. FUEL LID	0.30	
42. FUEL BUCKET & TIE BACK NECK	0.30	

43. L/H TURRET RAIL & MOULD	0.50	.3	
44. L/H/R DOOR - D&A & <del>LIFT OFF</del>	4.00	2.5	
45. L/H/R DOOR LOWER MOULD & REPLACE CLIPS	0.45		
46. L/H/R DOOR HANDLE, CAP & GASKETS	0.30		
47. L/H/R DOOR SCUFF PLATE	0.15		
48. L/H/R DOOR APERTURE SEAL & RE-SEAL	0.20		
49. L/H/R DOOR OPENING H/WARE	0.45		
50. L/H CENTRE PILLAR SEAT BELT & ANCHOR	0.45		
51. L/H CENTRE PILLAR UPPER & LOWER TRIMS	1.00		
52. L/H/F DOOR - D&A, LIFT OFF & SAFE STORE	3.00		
53. L/H/F DOOR KICK PANEL & SCUFF PLATE	0.20		
54. L/H/F DOOR APERTURE SEAL & RE-SEAL	0.20		
55. L/H/F DOOR OPENING H/WARE	0.45		
56. L/H/F ROAD WHEEL & RE-TORQUE	0.25		
57. L/H/F MUD FLAP	0.20		
58. L/H/F WHEEL ARCH FLARE & REPLACE CLIPS	0.45		
59. L/H/F GUARD LINER & REPLACE CLIPS	0.30		
60. L/H/F GUARD DUST COVER	0.20		
61. L/H WINDSCREEN PILLAR BLACK OUT TAPE & CLEAN RESIDUE	0.40		
62. R/H TURRET RAIL & MOULD	0.50		
63. R/H TAIL LAMP PANEL H/WARE	0.25		
64. R/H/R BAR GUIDE	0.20		
65. R/H DROP PANEL VENTS & GROMETS	0.35		
66. R/H BSM MONITOR & MOUNTING H/WARE	0.45		
67. R/H/R DOOR - <del>D&amp;A &amp; LIFT OFF</del>	4.00	2.5	
68. R/H/R DOOR LOWER MOULD & REPLACE CLIPS	0.45		
69. R/H/R DOOR HANDLE, CAP & GASKETS	0.30		
70. R/H/R DOOR APERTURE SCUFF PLATE	0.15		
71. R/H/R DOOR SEAL & RE-SEAL	0.20		
72. R/H/R DOOR OPENING H/WARE	0.45		
73. R/H CENTRE PILLAR SEAT BELT & ANCHOR	0.45		
74. R/H CENTRE PILLAR UPPER & LOWER TRIMS	1.00		
75. R/H/F DOOR D&A, LIFT OFF & SAFE STORE	3.00		
76. R/H/F DOOR KICK PANEL & SCUFF PLATE	0.20		
77. R/H/F DOOR APERTURE SEAL & RE-SEAL	0.20		
78. R/H/F DOOR OPENING H/WARE	0.45		
79. R/H/F ROAD WHEEL & RE-TORQUE	0.25		
80. R/H/F MUD FLAP	0.20		
81. R/H/F WHEEL ARCH FLARE & REPLACE CLIPS	0.45		
82. R/H/F GUARD LINER & REPLACE CLIPS	0.30		
83. R/H/F GUARD DUST COVER	0.20		
84. R/H WINDSCREEN PILLAR BLACK OUT TAPE & CLEAN RESIDUE	0.40		
85. WIPERS + RE-SET SWEEP	0.25		0.20
86. SCUTTLE TRAY AND NEC CLIPS AND SEALS	0.50	.5	0.40
87. COVER MASK & PROTECT EXPOSED CABIN	1.00		
88. SET UP ANTI-SPARK BLANKET & SECURE TO VEHICLE	0.50		

SubTotal Hrs	57.90	▶	56.05
SubTotal \$	\$8,106.00	▶	\$7,847.00

#### Repair: (\$140)

	Hrs	Adj
89. INSTALL ON CAR O LINER & CLAMP VEHICLE <i>Flat Rack Rear</i>	2.50	1
90. PULL, MEASURE, SQUARE & RE ALIGN REAR <i>Incl. with Repair Times</i>	2.00	
91. REAR BAR MOUNTS & BRACKETS	1.00	
92. REAR B/BAR REINFORCEMENT & IRONS	1.00	
93. OUTER BEAVER PANEL	7.00	
94. INNER BEAVER PANEL	4.00	

*FLAT RACK REAR*

*INCL. WITH REPAIR TIMES*

*NO SUPPORTING EVIDENCE*

*NO SUPPORTING EVIDENCE*

*NO SUPPORTING EVIDENCE*

*NO SUPPORTING EVIDENCE*

95. TAILGATE	<i>EXCESSIVE- REPAIRER GUIDED BY LIST PRICE AND</i>	14.00	5
96. LIST PRICE - \$2363.59 - PART# 670050E540	<i>NOT REPAIR TIME</i>	\$0.00	
97. TAILGATE APETURE		2.00	
98. TAILGATE HINGE PAD'S	} <i>NO SUPPORTING EVIDENCE</i>	2.00	
99. BOOT FLOOR & UNDERSIDE		2.00	
100. L/H QUARTER PANEL		4.00	2
101. R/H QUARTER PANEL		4.00	2
102. TRIAL FIT FOR ALIGNMENT		1.00	
103. MEASURE , TEMPLATE & DRILL SENSOR HOLES		1.50	1
104. BLACK OUTS AS REQ	} <i>IN PAINT</i>	1.00	
105. SILL CLAMP MARKS		1.00	.5
106. APPLY PROOF COAT		0.25	
107. APPLY EPOXY PRIMER TO BARE METAL REPAIRS	}	0.20	
108. APPLY HIGH-BUILD PRIMERS TO REPAIRS		0.25	
109. DUPLICATE OEM TEXTURES & SEALERS		1.00	
110. APPLY CAVITY WAX TO NEW & REPAIRED PANELS		0.20	

SubTotal Hrs	51.90	▶	51.90
SubTotal \$	\$7,266.00	▶	\$7,266.00

**Paint: (\$140)**

	Hrs	Adj
111. OVEN ALLOWANCE - 3 LAYER PEARL	1.50	
112. MIX & MATCH COLOUR - 3 LAYER PEARL	1.50	.5
113. - INCLUDING SPRAY OUTS	\$0.00	
114. REAR B/BAR COVER	3.50	2.5
115. REAR PARK SENSORS & RINGS	2.00	.8
116. REAR REINFORCMENT	1.00	
117. BEAVER PANEL IN & OUT	2.00	
118. BOOT FLOOR AS REQUIRED	1.50	
119. TAILGATE (LARGE PANEL)	5.00	4.5
120. TAILGATE APETURE	2.00	
121. TAILGATE HINGES	1.20	
122. L/H TAIL LAMP PANEL	1.00	
123. L/H QRT & <del>DROP PANEL</del>	4.50	2.5
124. FUEL FILLER FLAP	0.50	
125. FUEL BUCKET	0.50	
126. L/H/R DOOR	3.50	2.5
127. L/H/R DOOR HANDLE & CAP	0.50	
128. L/H/R DOOR APERTURE INC BIPLAR	2.00	
129. L/H CENRE PILLAR & HINGES	1.50	
130. L/H/F DOOR APERTURE	1.50	
131. L/H A PILLAR & HINGES	1.00	
132. L/H TURRET CANT RAIL & WINDSCREEN PILLAR	2.50	1.5
133. R/H TAIL LAMP PANEL	1.00	.5
134. R/H QRT & <del>DROP PANEL</del>	4.50	2.5
135. R/H/R DOOR	3.50	2.5
136. R/H/R DOOR HANDLE & CAP	0.50	
137. R/H/R DOOR APERTURE	1.50	
138. R/H CENTRE PILLAR & HINGES	1.50	
139. R/H/F DOOR APERTURE	1.50	
140. R/H A PILLAR & HINGES	1.00	
141. R/H TURRET CANT RAIL & WINDSCREEN PILLAR	2.50	1.5
142. UNDER BODY AS REQ	1.00	
143. BRUSH TOUCH BOLTS	0.25	
144. DE-NIB & POLISH PAINTED & ADJACENT PANELS	2.00	1
145. APPLY PLASTIC FLEX AID	0.60	

SubTotal Hrs	61.55	▶	61.55
SubTotal \$	\$8,617.00	▶	\$8,617.00



Total Labour Hrs	171.35	▶	169.50
Total Labour	\$23,989.00	▶	\$23,730.00

Part:	\$	Adj
146. REAR B/BAR COVER - MAIN New - 521590E923	\$242.19	
147. REAR B/BAR COVER - LOWER MAIN New - 521690E110	\$378.32	
148. L/H CENTRE PARK SENSOR & GASKET New - 8934133220A1	\$229.75	
149. R/H CENTRE PARK SENSOR & GASKET New - 8934133220A1	\$229.75	
150. REAR REO New - 521710E130	\$186.07	
151. L/H/R BAR SLIDE New - 521560E100	\$210.55	
152. R/H/R BAR SLIDE New - 521550E100	\$210.55	
153. T/GATE EMBLEM - (TOYOTA) New - 7540348010	\$74.87	
154. T/GATE EMBLEM - (KLUGER) New - 754420E110	\$66.85	
155. T/GATE EMBLEM-(HYBRID) New - PZQ3148101	\$16.55	
156. L/H TAIL GATE HINGE New - 688200E230	\$113.13	
157. R/H TAIL GATE HINGE New - 688100E290	\$113.13	
158. BEAVER PANEL INTERIOR TRIM New - 583870E090C0	\$262.20	
159. L/H WINDSCREEN PILLAR BLACK OUT TAPE New - 759280E020	\$57.93	
160. R/H WINDSCREEN PILLAR BLACK OUT TAPE New - 759270E020	\$57.93	

SubTotal \$	\$2,449.77	▶	\$2,449.77
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Other:	\$	Adj
162. PLASTIC INTERIOR COVER SET	\$35.00	
163. ENVIRONMENT LEVY	\$35.00	
164. MISC W/SHOP CONSUMABLES	\$50.00	
165. PROOF COAT **SUPPLY	\$25.00	
166. ZINC PRIMER **SUPPLY	\$20.00	
167. CAVITY WAX **SUPPLY	\$20.00	
168. SPRAY & BRUSH SEALER **SUPPLY	\$25.00	
169. HIGH-BUILD PRIMERS **SUPPLY	\$25.00	
170. NUT, BOLTS, CLIPS	\$30.00	
171. CLEAN, RE-TAPE & RE-APPLY SENSOR CRADLES	\$75.00	
172. J-TAPE & SPECIAL MASK WINDSCREEN PILLARS	\$85.00	
173. J-TAPE & SPECIAL MASK REAR GLASS	\$85.00	
174. ADMIN FEES	\$70.00	
175. MEASURE, TEMPLATE & APPLY T/GATE BADGES	\$63.00	
176. SPECIAL MASK TAILGATE INNERS - 1 PEICE INTERIOR & EXTERIOR	\$85.00	
177. CLEAN, PREPARE & APPLY L/H & R/H WINDSCREEN PILLAR BLACK OUT DECALS	\$80.00	
178. PRE & POST DTC CHECK & RESET ON-BOARDS	\$210.00	
179. PRE DELIVERY DETAIL - EXPOSED CABIN	\$210.00	
180. HOIST SET UP TIME INC	\$210.00	
181. APPLY UNDERBODY PROOFCOATS TO REPAIRED AREAS	\$0.00	
182. TEST DRIVE FOR NVH	\$140.00	
183. DISARM HYBRID HV SYSTEMS & REINITIALISE	\$490.00	

SubTotal \$	\$2,068.00	▶	\$1,928.00
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AWP 17-2-25

Dion Aamc

c/o HOLLARD

\* DESKTOP \*

Total	\$28,506.77	▶	\$28,107.77
GST	\$2,850.68	▶	\$2,810.78
Grand Total	\$31,357.45	▶	\$30,918.55

Assessor's comment



**HFH Auto Group Parts Warehouse**  
 5 Link Rd  
 Pakenham VIC 3810  
 PHONE: (03) 8768 2744  
 TOLL FREE: 1800 551 424  
 EMAIL: parts@hfhgroup.com.au  
 WEBSITE: www.hfhgroup.com.au  
 ABN: 936 263 878 76

**HFH Auto Accounts Payable**  
 PHONE: (03) 8900 0688  
 EMAIL: ar@hfhgroup.com.au  
 Bank Details  
 NAME: HFH AUTO BERWICK  
 BSB: 013 542  
 ACC NUMBER: 837 263 216



## PARTS TAX INVOICE

*Handwritten notes:*  
 OKNP 5885  
 MANDHAN  
 83  
 4

Invoice No.	I437121186
Page	1
Printed	03/02/2025 10:53
Customer	T103949
Type	Account
Customer P.O.	5885
Sales Rep.	DH
Document Number	O437148158

Invoice To	
SHEEN PANEL SERVICE COBURG	
2 MCDONALD ST	
COBURG NORTH	VIC 3058

Dispatch To	
SHEEN PANEL SERVICE COBURG	
2 MCDONALD ST	
COBURG NORTH	VIC 3058
Contact: SHEEN PANEL SERVICE COBURG	
Phone: 93502331 Cust: T103949 Mob:	

Line	Bin	Part	Description	Ord	B/O	Supplied	List Price	Unit	Ext Price
1	RHE3	TOY 521590E23	COVER RR BUMPER	1		1	242.19	160.00	160.00
2	RAB3	TOY 521690E110	COVER RR BUMPER	1		1	378.32	240.00	240.00
3	DND6	TOY 8934133220A1	SENSOR ULTRASONIC	1		1	229.75	167.72	167.72
4	DND6	TOY 8934133220A1	SENSOR ULTRASONIC	1		1	229.75	167.72	167.72
5	NCF1	TOY 521710E130	REINFORCEMENT RR	1		1	186.07	125.00	125.00
6	EAH1	TOY 7540348010	EMBLEM SUB-ASSY	1		1	74.87	53.91	53.91
7	EUG4	TOY 754420E110	PLATE LUGGAGE COMPT	1		1	66.85	48.13	48.13
8	QOC2	TOY PQZ3148101	BADGE HYBRID BASE GRADES	1		1	16.55	13.57	13.57
9	GNL1	TOY 521560E100	SUPPORT RR BUMPER	1		1	210.55	151.60	151.60
10	GNH1	TOY 521550E100	SUPPORT RR BUMPER	1		1	210.55	151.60	151.60
11		TOY 688200E230	HINGE ASSY BACK	1	1		113.13	81.45	.00
			SPECIAL ORDERED PART , NON RETURNABLE						
12		TOY 688100E290	HINGE ASSY BACK	1	1		113.13	81.45	.00
			SPECIAL ORDERED PART , NON RETURNABLE						
13		TOY 583870E090C0	PLATE RR FLOOR	1	1		262.20	188.78	.00
			***** Continued *****						
SUB TOTAL								\$1279.25	

TERMS AND CONDITIONS OF SALE: CASH sale on delivery for approved Credit Accounts only, settlement by the end of the month following delivery. All parts are for vehicle use. Warehouse delivery. Packaging and insurance where applicable are at additional cost. The liability of the company for damage, loss, delay, non-delivery, or any other claim, ceases upon release of the goods to authorized 3rd party carriers. Shortages against this invoice will only be considered if reported within 24 hours of receipt of the goods. Visible damage or loss must be clearly noted on carrier's delivery receipt. In the event of damage or loss an immediate claim must be made on the appropriate carrier or insurance company. Goods must be checked for suitability prior to fitting or preparation. No claim will be considered for incorrect supply against order. Title on the goods will not pass until payment in full has been made and all charges are honoured. RETURN OF GOODS: Goods will only be considered for credit if they are returned in good condition in the original packaging, where applicable, and when the original invoice number and date of supply are quoted. (a) If goods are returned to us within 7 days of date of invoice - full credit. (b) If goods are returned to us within 7-14 days - invoice value less 15%. (c) If goods are returned to us within 15-30 days - invoice value less 25%. (d) If goods are returned to us after 30 days - no credit. (e) Electrical goods not eligible for credit under any circumstances. (f) Specially ordered parts are not returnable for credit. Our goods and services come with guarantees that cannot be excluded under the Australian consumer law. For major failures with the service you are entitled: 1. To cancel your service contract with us, and 2. To a refund for the unused portion or to compensation for its reduced value. You are also entitled to choose a refund or replacement for major failures with goods, if the failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonable foreseeable loss or damage from a failure in the goods or service.

**SPECIALY PROCURED PARTS AND ELECTRICAL  
 ITEMS NOT RETURNABLE FOR CREDIT ACCOUNT  
 PAYMENT TERMS: 30 DAYS FROM END OF MONTH**



HFH Auto Group Parts Warehouse  
5 Link Rd  
Pakenham VIC 3810  
PHONE: (03) 8768 2244  
TOLL FREE: 1800 551 424  
EMAIL: parts@hfhgroup.com.au  
WEBSITE: www.hfhgroup.com.au  
ABN: 936 263 878 76



HFH Auto Accounts Payable  
PHONE: (03) 8900 0688  
EMAIL: ar@hfhgroup.com.au  
Bank Details  
NAME: HFH AUTO BERWICK  
BSB: 013-542  
ACC NUMBER: 837 263 216



IF PARTS CHECK

## PARTS TAX INVOICE

Invoice No.	I437121186
Page	3
Printed	03/02/2025 10:53
Customer	T103949
Type	Account
Customer P.O.	5885
Sales Rep.	DH
Document Number	O437148158

Invoice To	
SHEEN PANEL SERVICE COBURG 2 MCDONALD ST COBURG NORTH VIC 3058	

Dispatch To	
SHEEN PANEL SERVICE COBURG 2 MCDONALD ST COBURG NORTH VIC 3058	
Contact: SHEEN PANEL SERVICE COBURG Phone: 93502331 Cust: T103949 Mob:	

Line	Bin	Part	Description	Ord	B/O	Supplied	List Price	Unit	Ext Price
14	ENE1	TOY	759280E020	1		1	57.93	46.34	46.34
15	GKG3	TOY	759270E020	1		1	57.93	46.34	46.34
			SPECIAL ORDERED PART, NON RETURNABLE						
			TAPE BLACK OUT						
			TAPE BLACK OUT						
			PLEASE NOTE ALL PARTS WITH NO BIN LOCATION ARE SPECIAL ORDERED PARTS AND ARE NON RETURNABLE.						
			ALL ELECTRICAL PARTS ARE NON RETURNABLE						
								PARTS TOTAL	\$1371.93
								GST	\$137.19
								TOTAL	\$1509.12

If you wish to pay your invoice electronically please use the following account and use your Customer Number as a payment reference.  
Deposit To:  
PAY ID:  
093294789

PAY ID TYPE: ACN

TERMS AND CONDITIONS OF SALE: Goods sold on delivery for approved Credit Accounts only, settlement by the end of the month following delivery. All prices are net prices. Ex Warehouse delivery. Packaging and insurance where applicable are at additional cost. The liability of the company for damage, loss, delay, non-delivery or any other claim arising upon receipt of the goods is subject to 3rd party carriers. Shortages against this invoice will only be considered if reported within 24 hours of receipt of the goods. Visible damage or loss must be clearly noted on carrier's delivery receipt. In the event of damage or loss an entitlement claim must be made on the appropriate carrier of insurance company. Goods must be checked for suitability prior to fitting or preparation. No claim will be considered for account supply against order. Title on the goods will not pass until payment in full has been made and all cheques are honoured. RETURN OF GOODS: Goods will only be considered for credit if they are returned in good condition in the original packaging, where applicable, and when the original invoice number and date of supply are supplied. (a) If goods are returned to us within 7 days of date of invoice - full credit. (b) If goods are returned to us within 7-14 days - invoice value less 15%. (c) If goods are returned to us within 15-30 days - invoice value less 25%. (d) If goods are returned to us after 30 days - no credit. (e) Electrical goods not eligible for credit under any circumstances. (f) Specially ordered parts are not returnable for credit. Our goods and services come with guarantees that cannot be excluded under the Australian consumer law. For major failures with the service you are entitled: 1. To cancel your service contract with us, and 2. To a refund for the amount paid, or to compensation for its reduced value. You are also entitled to choose a refund or replacement for major failures with goods. If the failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified as a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any amount paid. You are also entitled to be compensated for any other reasonable foreseeable loss or damage from a failure in the goods or service.

SPECIALY PROCURED PARTS AND ELECTRICAL ITEMS NOT RETURNABLE FOR CREDIT ACCOUNT  
PAYMENT TERMS: 30 DAYS FROM END OF MONTH



HFH Auto Group Parts Warehouse  
5 Link Rd  
Pakenham VIC 3810  
PHONE: (03) 8768 2244  
TOLL FREE: 1800 551 424  
EMAIL: parts@hfhgroup.com.au  
WEBSITE: www.hfhgroup.com.au  
ABN: 936 263 878 76



HFH Auto Accounts Payable  
PHONE: (03) 8900 0688  
EMAIL: ar@hfhgroup.com.au  
Bank Details  
NAME: HFH AUTO BERWICK  
BSB: 013-542  
ACC NUMBER: 837 263 216



#### Invoice To

SHEEN PANEL SERVICE COBURG  
2 MCDONALD ST  
COBURG NORTH VIC 3058

#### Dispatch To

SHEEN PANEL SERVICE COBURG  
2 MCDONALD ST  
COBURG NORTH VIC 3058

Contact: SHEEN PANEL SERVICE COBURG  
Phone: 93502331 Cust: T103949 Mob:

## PARTS TAX INVOICE

Invoice No.	I437121457
Page	1
Printed	05/02/2025 07:28
Customer	T103949
Type	Account
Customer P.O.	5885
Sales Rep.	DH
Document Number	O437148158

Line	Bin	Part	Description	Ord	B/O	Supplied	List Price	Unit	Ext Price
1		TOY 688200E230	HINGE ASSY BACK SPECIAL ORDERED PART , NON RETURNABLE	1		1	113.13	81.45	81.45
2		TOY 688100E290	HINGE ASSY BACK SPECIAL ORDERED PART , NON RETURNABLE	1		1	113.13	81.45	81.45
3		TOY 583870E090C0	PLATE RR FLOOR SPECIAL ORDERED PART , NON RETURNABLE PLEASE NOTE ALL PARTS WITH NO BIN LOCATION ARE SPECIAL ORDERED PARTS AND ARE NON RETURNABLE. ALL ELECTRICAL PARTS ARE NON RETURNABLE	1		1	262.20	188.78	188.78
***** Continued *****									
SUB TOTAL									\$351.68

TERMS AND CONDITIONS OF SALE: CDD: Cash sale on delivery for approved Credit Accounts only, settlement by the end of the month following delivery. All prices are tax prices. Ex Warehouse delivery. Packaging and insurance where applicable are at additional cost. The liability of this company for damage, loss, delay, non-delivery, or any other cause, ceases upon release of the goods to the customer. Shortages against this invoice will only be considered if reported within 24 hours of receipt of the goods. Visible damage or loss must be clearly noted on carrier's delivery receipt. In the event of damage or loss an immediate claim must be made on the appropriate carrier or insurance company. Goods must be checked for suitability prior to fitting or preparation. No claim will be considered for incorrect supply against order. The on the goods will not pass until payment in full has been made and all charges are received. RETURN OF GOODS: Goods will only be considered for credit if they are returned in good condition in the original packaging, where applicable, and when the original invoice number and date of supply are quoted. (a) If goods are returned to us within 7 days of date of invoice - full credit. (b) If goods are returned to us within 7-14 days - invoice value less 15%. (c) If goods are returned to us within 15-30 days - invoice value less 25%. (d) If goods are returned to us after 30 days - no credit. (e) Electrical goods not eligible for credit under any circumstances. (f) Specially ordered goods are not returnable for credit. Our goods and services come with guarantees that cannot be excluded under the Australian consumer law. For major failures with the service you are entitled: 1. To cancel your service contract with us, and 2. To a refund for the amount paid, or to compensation for the related value. You are also entitled to choose a refund or replacement for major failures with goods. If the failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified as a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any amount paid. You are also entitled to be compensated for any other reasonable foreseeable loss or damage from a failure in the goods or service.

SPECIALLY PROCURED PARTS AND ELECTRICAL  
ITEMS NOT RETURNABLE FOR CREDIT ACCOUNT  
PAYMENT TERMS: 30 DAYS FROM END OF MONTH





HFH Auto Group Parts Warehouse  
5 Link Rd  
Pakenham VIC 3810  
PHONE: (03) 8768 2244  
TOLL FREE: 1800 551 424  
EMAIL: parts@hfhautogroup.com.au  
WEBSITE: www.hfhautogroup.com.au  
ABN: 936 263 878 76



HFH Auto Accounts Payable  
PHONE: (03) 8900 0688  
EMAIL: ar@hfhautogroup.com.au  
Bank Details  
NAME: HFH AUTO BERWICK  
BSB: 013-542  
ACC NUMBER: 837 263 216



## PARTS TAX INVOICE



Invoice To	
SHEEN PANEL SERVICE COBURG 2 MCDONALD ST COBURG NORTH VIC 3058	

Dispatch To	
SHEEN PANEL SERVICE COBURG 2 MCDONALD ST COBURG NORTH VIC 3058	
Contact: SHEEN PANEL SERVICE COBURG Phone: 93502331 Cust: T103949 Mob:	

Invoice No.	M37121457
Page	3
Printed	05/02/2025 07:28
Customer	T103949
Type	Account
Customer P.O.	5885
Sales Rep.	DH
Document Number	O437148158

Line	Bin	Part	Description	Ord	B/O	Supplied	List Price	Unit	Ext Price
								PARTS TOTAL	\$351.68
								GST	\$35.17
TOTAL									\$386.85

If you wish to pay your invoice electronically please use the following account and use your Customer Number as a payment reference.

Deposit To:  
PAY ID  
093294789

PAY ID TYPE: ACN

**TERMS AND CONDITIONS OF SALE:** Cash sale on delivery for approved Credit Accounts only, settlement by the end of the month following delivery. All prices are tax prices Ex Warehouse delivery. Packaging and insurance where applicable are at additional cost. The liability of this company for damage, loss, delay, non-delivery, or any other cause arising upon release of the goods to authorized 3rd party carriers. Shortages against this invoice will only be considered if reported within 24 hours of receipt of the goods. Visible damage or loss must be clearly noted on carrier's delivery receipt. In the event of damage or loss an immediate claim must be made on the appropriate carrier or insurance company. Goods must be checked for suitability prior to being or preparation. No claim will be considered for incorrect supply against order. Title on the goods will not pass until payment in full has been made and all charges are forwarded. **RETURN OF GOODS:** Goods will only be considered for credit if they are returned in good condition in the original packaging, where applicable, and when the original invoice number and date of supply are quoted. (a) If goods are returned to us within 7 days of date of invoice - full credit. (b) If goods are returned to us within 7-14 days - invoice value less 15%. (c) If goods are returned to us within 15-30 days - invoice value less 25%. (d) If goods are returned to us after 30 days - no credit. (e) Electrical goods not eligible for credit under any circumstances. (f) Specially ordered parts are not returnable for credit. Our goods and services come with guarantees that cannot be excluded under the Australian consumer law. For major failures with the service you are entitled: 1. To cancel your service without penalty; and 2. To a refund for the amount paid, or to compensation for the reduced value. You are also entitled to a refund or replacement for major failures with goods. If the failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods used to cancel the contract for the service and obtain a refund of any amount paid. You are also entitled to be compensated for any other reasonable foreseeable loss or damage from a failure in the goods or service.

**SPECIALLY PROCURED PARTS AND ELECTRICAL ITEMS NOT RETURNABLE FOR CREDIT ACCOUNT**  
PAYMENT TERMS: 30 DAYS FROM END OF MONTH



22201038896

**Supplementary:**

**Sub-Total**

R&R Labour	\$	3,304.00
Repair Labour	\$	1,813.00
Paint Labour	\$	3,647.00
<b>Total Labour</b>	<b>\$</b>	<b>8,764.00</b>
Mechanical	\$	-
Parts	\$	1,961.31
Miscellaneous	\$	1,025.00
Towing	\$	-
<b>Sub-Total pre GST</b>	<b>\$</b>	<b>11,750.31</b>
GST	\$	1,175.03
<b>TOTAL INC GST</b>	<b>\$</b>	<b>12,925.34</b>
Original Quote	\$	30,918.55
Ammended Quote	\$	12,925.34
<b>Difference b/w Quotes</b>	<b>\$</b>	<b>17,993.21</b>



# Pre-Accident Valuation Report

Created at 20/02/2025 8:13 PM AEDT  
by Dion Naude

2023 Toyota Kluger GX

Recommended PAV

\$51,881

This valuation is based on 2 vehicles advertised for sale in multiple online marketplaces. Where possible, we have utilised advertisements showing comparable vehicles for sale in the same state as the vehicle's current location. Where there are low volumes of comparable vehicles (or no vehicles at all) for sale in the same area as the vehicle, we utilise advertisements showing similar vehicles, or vehicles for sale in other states in order to substantiate our valuation. The industry guide price of this vehicle (adjusted where necessary to reflect condition, odometer reading, and accessory level) is \$52,550. The average price of the advertised vehicles (adjusted where necessary to reflect differences in condition, odometer readings, and accessory levels) is \$51,881. In considering the average price of vehicles advertised for sale in the market alongside industry valuation guides, we have calculated the value for this vehicle (rounded as appropriate) to be \$51,881.

Specifications

Make	Toyota	Transmission	Automatic
Model	Kluger	Model Year	-
Year	2023	Drive Type	Four Wheel Drive
Badge	GX	Vehicle Odo	123,879 km
Series	AXUH78R	RRP	\$57,620



Claim ID: 5JAAT

Insurance Company: Hollard

Vehicle Condition: Average

Reference Guide Valuation

Reference Guide: Glass's	Reference Code: OCPB23	Reference Value: \$52,550
Odometer Adjustment Not selected	Accessory Adjustment Not selected	Pre-Existing Damage Not selected

Net Reference Value (sum of Reference Value and all other adjustments made) = \$52,550







Search

Selection  
Treeview Search  
NVIC

Help Files

Data Enquiry Form

Log out

2023 TOYOTA KLUGER GX HYBRID AWD  
AXUH78R 5D WAGON INLINE 4 2487 cc DIRFI  
CONTINUOUS VARIABLE

- Model Specification

Pricing History

Forecaster



Year	2023	NVIC	0CPB23
Make	TOYOTA	GlassCode	TOYKLUHA21250CPB2023
Family	KLUGER	Class	LIGHT COMMERCIAL VEHICLE
Variant	GX HYBRID AWD	Segment	SUV LARGE
Series	AXUH78R	Release Date	October 2022
Body	5D WAGON	Discontinue Date	December 2023
Engine	DIRECT FUEL INJ	ANCAP Rating (5*=best)	★★★★★
Engine Config	INLINE 4	Average KM	30,000
CC	2487 cc	Actual KM	<div>123</div> X1000 km
Transmission	CONTINUOUS VARIABLE		
Green Vehicle Guide Overall Rating (5*=best)		Not available	
Fuel Consumption City/Combined	5.6 litres/100km	CO2 Emission (g/km)	128
Fuel Consumption Highway	N/A	Green House Rating (10=best)	N/A
Fuel Type	PREMIUM UNLEADED/ELECTRIC	Air Pollution Rating (10=best)	N/A

[12V+] Additional 12 Volt Socket/s  
[12VO] 12 Volt Power Outlet  
[21CY] 21CY Multi Media Platform  
[21MM] 21MM Multi Media System  
[2RSS] Second Row Seats - Sliding  
[338R] 338mm Rear Brakes  
[340B] 340mm Front Brakes  
[7SIN] Seven Seat Interior  
[ABB] Dual Front Airbags Package  
[ABD] Airbag Driver  
[ABKD] Airbag - Knee Driver  
[ABS] Anti-lock Braking  
[ACA] Active Cornering Assist  
[ACCD] Auto Climate Control with Dual Temp Zones  
[ACHB] Active High Beam Control  
[ACN] Automatic Collision Notification  
[ACP] Apple Car Play  
[ACSG] Active Safety Group  
[AL] Alarm System/Remote Anti Theft  
[ARDM] Auto Retractable Door Mirrors  
[ARSB] Antenna - Roof-mounted Shark Fin type - Black  
[ASS] Automatic Stop/Start  
[ASTC] Adjustable Steering Column  
[ASTY] All Season Tyres  
[ASW] Adjustable Steering Wheel - Tilt & Telescopic  
[AU] Android Auto  
[AW18] 18 Inch Alloy Wheels  
[BAGH] Bag Hooks  
[BCDH] Body Coloured Exterior Door Handles  
[BCEM] Body Coloured Exterior Mirrors  
[BCS] Brake Control Systems  
[BHFR] Bottle Holders - Front & Rear  
[BS23] Bench Seat 2nd Row - 3 Person  
[BS32] Bench Seat 3rd Row - 2 Person  
[BSM] Blind Spot Monitoring  
[CAB] Curtain Airbags  
[CCT] Centre Console Tray  
[CDL] Centre Courtesy/Dome Light/s  
[CFMT] Carpet Floor Mats  
[CGC] Cargo Cover  
[CHFR] Cup Holders - Front & Rear  
[CHR] Cargo Tie Down Hooks/Rings  
[CLE] Centre Console Box - Multi-purpose  
[COAS] Collision Avoidance System  
[CU] Cloth Upholstery  
[CYCR] Cyclist Recognition  
[DCDC] DC/DC Converter  
[DCLF] Door Courtesy Lamp - Front  
[DCM] Data Communication Module  
[DECA] Deceleration Assist  
[DMS] Driver Mode Selection  
[DPA] Dual Passenger Airbag  
[DPFR] Door Pockets - Front & Rear  
[DRCC] Dynamic Radar Cruise Control  
[DRLS] Daytime Running Lights - LED  
[DRSC] Drive Start Control  
[DS08] Display Screen 8 Inch  
[EAWD] Electric All-wheel Drive  
[ECOM] ECO Mode  
[EMTR] Exterior Mirrors - Tilt When Reversing  
[EPB] Electric Parking Brake  
[EPS] Electric Power Steering  
[ESA] Emergency Steering Assist  
[EVM] EV Mode  
[FDTF] Fabric Door Trim Finish  
[FLED] Fog Lights - LED  
[GB] Glovebox Compartment  
[HDMI] HDMI Input  
[HML] Headlights - Manual Levelling  
[HSA] Hill Start Assist  
[HSL] High Mounted Rear Stop Light - LED  
[HYDS] Hybrid Drive System  
[IABS] Impact Absorbing Body Structure  
[IM] Engine Immobiliser  
[IPOP] IP Ornament Panel - Painted  
[LAGK] Leather Accented Gear Knob  
[LAGL] Leather Accented Gear Shift lever  
[LASW] Leather Accented Steering Wheel  
[LCF] Lane Centering Function  
[LDAL] Lane Departure Alert  
[LECL] LED Clearance Lamp  
[LED] LED Headlights  
[LEDF] LED Front Cabin Lights  
[LH] Load Hooks  
[LTA] Lane Trace Assist  
[MFFR] Mud Flaps - Front & Rear  
[MFSW] Multi-function Steering Wheel  
[MID7] Multi Information Display 7.0 inch  
[MIDC] Multi Information Display - Colour  
[MPH] Mobile Phone Connectivity  
[MRCC] MyRemote Control Capability (inc climate control)  
[MRL] Map/Reading Lights - Front  
[MRLL] Map/Reading Lights - LED

[NOKM] Normal Mode  
[OHC] Overhead Console/s  
[PAHL] Parabolic Headlights  
[PCB] Post Collision Braking  
[PCBS] Pre-Collision Braking System  
[PCU] Power Control Unit  
[PDCB] Parking Distance Control Front & Rear  
[PDO] Painted Door Ornament  
[PEDP] Pedestrian Protection  
[PEDR] Pedestrian Recognition  
[PKSB] Parking Support Brake  
[PMH] Power Exterior Mirrors - Heated  
[PMI] Power Mirrors With Indicators  
[PMSF] Permanent Magnet Synchronous Motor - Front Axle  
[PMSR] Permanent Magnet Synchronous Motor - Rear Axle  
[PPB] Pedestrian Protection Bonnet  
[PREC] Pre-collision Systems  
[PSG] Passive Safety Group  
[PWA] Power Windows - Auto Up/Down  
[PWAT] Power Windows - Anti-trap  
[RCA1] Rear Centre Armrest with Cup Holders  
[RCLL] Rear Combination Lights LED  
[RCSL] Rear Centre Spot Lamp  
[RCTA] Rear Cross Traffic Alert  
[RDHI] Resin Door Handles - Interior  
[REMS] Remote Services  
[RPG] Rear Privacy Glass  
[RS] Rear Spoiler  
[RSA] Road Sign Assist  
[RSW] Rain Sensing Wipers  
[RVC] Reversing Camera  
[SABF] Side Airbags - Front Seats side  
[SBL2] Seatbelts - Load Limiters 2nd Row Outer  
[SBLL] Seatbelts - Load Limiters Front Seats  
[SBLS] Seatbelts - Lap/Sash for All Seats  
[SBP2] Seatbelts - Pre-tensioners 2nd Row Outer  
[SBPT] Seatbelts - Pre-tensioners Front Seats  
[SCPK] Storage Compartment Package  
[SCRS] Storage Compartment Under Rear Seats  
[SFRS] Split Fold Rear Seat  
[SFTR] Split Fold Third Row Seat  
[SGRS] Silver Grille Surround  
[SIND] Side Indicators  
[SM] Sports Mode  
[SME] Smart Entry  
[SMS] Smart Start  
[SOSC] SOS Emergency Call  
[SPFS] Seatback Pockets - Front Seats  
[SS6] Sound System with 6 Speakers  
[STIP] Soft Touch Instrument Panel  
[SUNE] Sunvisor Extensions  
[SVMI] Sunvisors with Vanity Mirrors & Illumination  
[SVT] Stolen Vehicle Tracking  
[SZRC] Single Zone Rear Climate Control  
[TCS] Traction Control System  
[TEL] Telematics  
[TRM] Trail Mode  
[TRS] Third Row Seats  
[TSS] Toyota Safety Sense  
[TURN] Turn Assist  
[USB] USB Input Socket  
[USBC] USB-C Input Socket/s  
[VFDB] Ventilated Front Disc Brakes  
[VRDB] Ventilated Rear Disc Brakes  
[VRS] Voice Recognition System  
[VSC] Vehicle Stability Control  
[WFME] Wheel Finish - Metallic  
[WFSI] Wheel Finish - Silver

Cost Options/  
No Cost Options

[X] [CRPP] Crystal Pearl Paint

[ ] [MIP] Mica Paint

[ ] [MP] Metallic Paint

[ ] [STPA] Standard Paint

User Option  
/Accessories

Value (\$)

☐ New Opt. (Value not Depreciated)

[Add User Option](#)

	New Price	Trade Low	Trade	Retail
Glass's Value	\$58,290	\$41,500	\$49,100	\$56,400
KM Adjustment		(\$1,485.00)	(\$2,475.00)	(\$4,950.00)
Value of Options	\$680	\$330	\$550	\$1,100
Adjusted Values	\$58,970	\$40,345	\$47,175	\$52,550

*New Price represents RRP or Drive Away Price. This is dependent on what we receive from the manufacturer.*

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# Registration Check

Results for 5JAAT as at 20/02/2025 14:30 AEDT

Registration number:	5JAAT
Registration status & expiry date:	Current - 16/03/2025
Vehicle:	2023 WHITE TOYOTA WAGON
VIN/Chassis:	5TDLB3CH50S128001
Engine number:	A25AK885822
Registration serial number:	11413444
Compliance plate / RAV entry date:	07/2023
Sanction(s) applicable:	None
Goods carrying vehicle:	No
Transfer in dispute:	No

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## Important information

The information provided is not a comprehensive vehicle check. Visit [PPSR.gov.au](https://ppsr.gov.au) to get a comprehensive vehicle check.

For information on Fines Victoria Sanctions call 1300 396 851 or Hoon Sanctions call Victoria Police Impoundment Unit (03) 8480 1600. See our new [legal disclaimer](#) on our website.

# Expert Witness Credentials

**Name:** Dion Naude  
**Company:** Australian Accident Management Commercial

## Summary

My credentials as an expert witness qualify me to give testimony based on my specialist knowledge in the vehicle accident, repair and insurance industry. In acting for the court only, after evaluation of all relevant case documents and related facts of the particular matter, I will provide testimony or opinion based on my knowledge, expertise and experience and communicate technical issues to counsel and court in such a manner as to be understood without being construed toward either the plaintiff or defendant.

## Qualifications and Experience

I have been directly involved in the Collision Repair and Insurance industry for 30 years and my qualifications and industry experience are outlined as follows:

### Qualifications

- (2019) Cert. IV Motor Loss Assessor
- Cert. IV equivalent Qualified Panel Beater & Spray Painter
- (2017) I-Car platinum individual
  - (2012) FCR01 Fundamentals of Collision Repair
  - (2013) POP01 Collision Repairs for Select High Volume Vehicles
  - (2014) ALT02A Hybrid Electric & Electric Vehicles
  - (2014) DAM05 Aluminium Panels & Structure Damage Analysis
  - (2015) GMHA3 Holden SUV Collision Repair Overview
  - (2015) SSS01 Structural Straightening Steel
  - (2016) CPS01 Corrosion Protection
  - (2017) WOV A11 – I-Car
  - (2021) RF045E01 Understanding Refinish Defects P.1
  - (2021) RF045E01 Understanding Refinish Defects P.2
  - (2022) GE050E01 Hybrid Vehicle Identification and Damage Analysis
  - (2023) VT200E01 Calibration of Front Facing Cameras and Front Radars
  - (2024) VT465E01 Damage Discovery for ADAS Sensor Mounting Locations
- (2013) SPS07 Steel Unitised Structures Technologies and Repair
- (2013) DAM08 Advanced Materials in Damage Analysis
- (2014) SPS09 Best Practice for High Strength Steel Repairs
- (2015) FOM01 Automotive Foams
- (2015) PLA03 Plastic & Composite Repairs
- (2016) EXT02 Weld & Adhesive Bonded Panel Replacement
- (2016) Aluminium Exterior Panel Repair & Replacement
- (2021) VT022E01 Vehicle Trends and Technology
- (2022) VT430E01 Introduction to Electric Vehicles
- (2022) VT455E01 Electric Vehicle (EV) Damage Analysis
- (2023) VT265E01 Post Repair Advanced Driver Assistance Systems (ADAS) Testing
- (2024) EA065E02 Damage Analysis of Electronic Brake System

### Experience

No of Years	Position
9 Years	Vehicle Loss Assessor – Australian Accident Management Commercial
5 Years	Branch Manager – Sheen Panel Service
15 Years	Panel beater

I confirm that the information detailed above is a true and accurate representation of my qualifications and experience. I acknowledge that in acting as an expert witness I will abide by the Expert Witness Code of Conduct and that my testimony will be truthful, thorough and impartial.

**Name:** Dion Naude

**Signature:**



**Date:** 01/2025

**Contact:** Mob: 0439 846 136

Email: dion.naude@aamc.com.au



## **Form 44A—Expert witness code of conduct**

Rule 44.01

### **EXPERT WITNESS CODE OF CONDUCT**

#### **Application of Code**

1. This Code of Conduct applies to any expert witness engaged or appointed—
  - (a) to provide an expert's report for use as evidence in proceedings or proposed proceedings; or
  - (b) to give opinion evidence in proceedings or proposed proceedings.

#### **General Duties to the Court**

2. An expert witness is not an advocate for a party and has a paramount duty, overriding any duty to the party to the proceedings or other person retaining the expert witness, to assist the Court impartially on matters relevant to the area of expertise of the witness.

#### **Content of Report**

3. Every report prepared by an expert witness for use in Court must clearly state the opinion or opinions of the expert and must state, specify or provide the following—
  - (a) the name and address of the expert;
  - (b) an acknowledgment that the expert has read this code and agrees to be bound by it;
  - (c) the qualifications of the expert to prepare the report;
  - (d) the assumptions and material facts on which each opinion expressed in the report is based (a letter of instructions may be annexed);
  - (e) the reasons for and any literature or other materials utilised in support of each such opinion;
  - (f) (if applicable) that a particular question, issue or matter falls outside the expert's field of expertise;
  - (g) any examinations, tests or other investigations on which the expert has relied, identifying the person who carried them out and that person's qualifications;
  - (h) to the extent to which any opinion which the expert has expressed involves the acceptance of another person's opinion, the identification of that other person and opinion expressed by that other person;

- 
- (i) a declaration that the expert has made all the inquiries which the expert believes are desirable and appropriate (save for any matters identified explicitly in the report) and that no matters of significance which the expert regards as relevant have, to the knowledge of the expert, been withheld from the Court;
  - (j) any qualification of an opinion expressed in the report without which the report is or may be incomplete or inaccurate;
  - (k) whether any opinion expressed in the report is not a concluded opinion because of insufficient research or insufficient data or for any other reason; and
  - (l) where the report is lengthy or complex, a brief summary of the report at the beginning of the report.

**Supplementary Report Following Change of Opinion**

- 4. Where an expert witness has provided to a party (or that party's legal representative) a report for use in Court, and the expert thereafter changes his or her opinion on a material matter, the expert must without delay provide to the party (or that party's legal representative) a supplementary report which must state, specify or provide the information referred to in paragraphs (a), (d), (e), (g), (h), (i), (j), (k) and (l) of clause 3 of this code and, if applicable, paragraph (f) of that clause.
- 5. In any subsequent report (whether prepared in accordance with clause 4 or not) the expert may refer to material contained in the earlier report without repeating it.

**Duty to Comply with the Court's Directions**

- 6. If directed to do so by the Court, an expert witness must—
  - (a) confer with any other expert witness;
  - (b) provide the Court with a joint report specifying (as the case requires) matters agreed and matters not agreed and the reasons for the experts not agreeing; and
  - (c) abide in a timely way by any direction of the Court.

**Conference of Experts**

- 7. Each expert witness must—
  - (a) exercise the expert witness's independent judgment in relation to every conference in which the expert participates pursuant to a direction of the Court and in relation to each report thereafter provided, and must not act on any instruction or request to withhold or avoid agreement; and

- (b) endeavour to reach agreement with the other expert witness (or witnesses) on any issue in dispute between them, or failing agreement, endeavour to identify and clarify the basis of disagreement on the issues which are in dispute.

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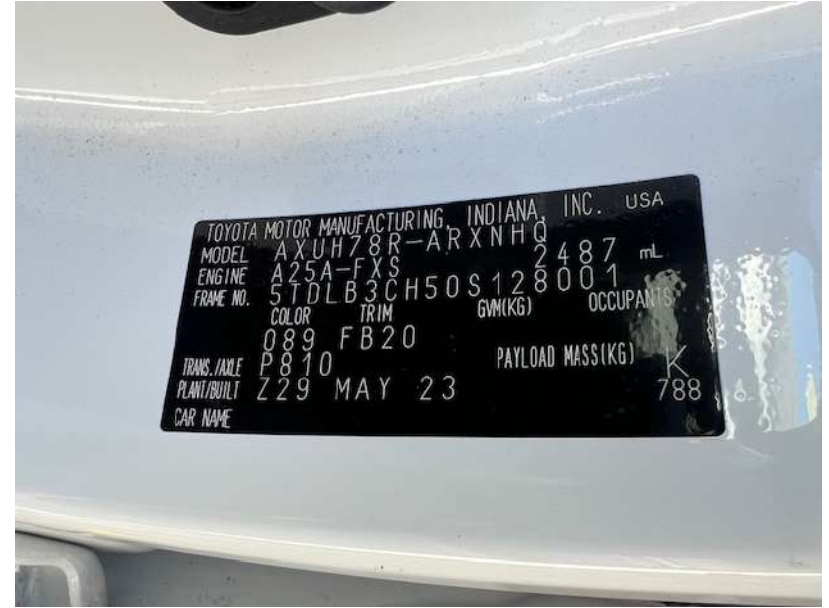




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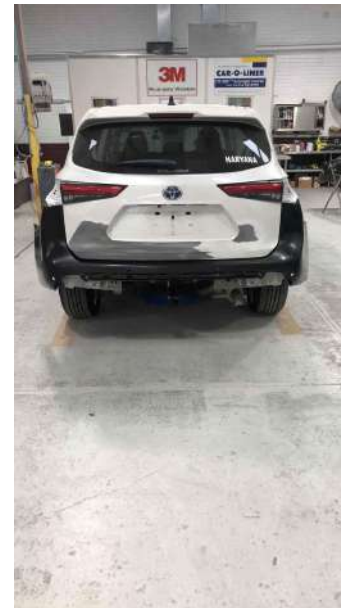
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