



**Relationship:** Sheen Fleet

**Sheen Excess Reduction Offer (please see second page for more details):**

Total repair cost exceeding \$5k: \$250 excess reduction + \$250 referral to Coverforce

Total repair cost under \$5k: \$150 excess reduction + \$150 referral to Coverforce

**If excess is waived**

Total repair cost exceeding 5k: \$500 to Coverforce Rapid

Total repair cost under 5k: \$300 to Coverforce Rapid

**Replacement Vehicle:** Customers of Coverforce accept replacement vehicles.

**Communications:** Please communicate directly with driver.

**Special Requirements for Coverforce clients:** Pick Up/Drop Off + On Site Inspections.

**Escalation Point:** Sheen Fleet team.

**Process**

1. Coverforce will refer job into your store via email & cc fleet@sheen
2. Please correspond & communicate directly with the driver regarding booking / assessment & repair of vehicle and implement all service levels.
3. Implement your required excess reduction dependant on the total cost of repair.
4. Contact Sheen Fleet regarding any delays or critical information that may need to be reported to Coverforce.
5. Contact [Nathan\\_Nguyen@coverforce.com.au](mailto:Nathan_Nguyen@coverforce.com.au) to arrange referral fee payment.

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**PLEASE NOTE NO OTHER GIFTCARDS WILL BE ACCPETED OTHER THAN THE ONES BELOW.**

For rebate, please use Prepaid Black Visa Gift cards from Officeworks as shown below at the agreed rebates above & send it to Coverforce director Nathan.



**\$105.95**

Activ Visa Gift Card \$100

★★★★★ (1)



**\$207.95**

Activ Visa Gift Card \$200

★★★★★ (4)



**\$55.95**

Activ Visa Gift Card \$50

☆☆☆☆☆ (0)



**\$507.95**

Activ Visa Gift Card \$500

★★★★☆ (5)